Animal Resources
Measures Summary

Focus Area: Emergency Services

Number of responses to calls/requests for field services - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 2,000 and 4,000	N/A	N/A
9/30/2025	Maintaining between 2,000 and 4,000	At Risk	1,142
9/30/2024	Maintaining between 2,000 and 4,000	Off Track	1,340
9/30/2023	Maintaining between 2,000 and 4,000	On Track	2,458

Focus Area: Public Health, Social, and Youth Services

Dollars received to support animal services programs through fundraising, donations and/or grant activities - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above $10,000.00	N/A	N/A
9/30/2025	Staying above $10,000.00	At Risk	$ 3,188.04
9/30/2024	Staying above $10,000.00	At Risk	$ 2,812.35
9/30/2023	Staying above $10,000.00	At Risk	$ 3,662.51

Number of animal licenses issued - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5,000	N/A	N/A
9/30/2025	Staying above 5,000	Off Track	4,708
9/30/2024	Staying above 5,000	Off Track	4,465
9/30/2023	Staying above 5,000	At Risk	1,844

Animal Resources
Measures Summary

Number of animals received at the shelter - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 500 and 1,500	N/A	N/A
9/30/2025	Maintaining between 500 and 1,500	On Track	1,012
9/30/2024	Maintaining between 500 and 1,500	On Track	715
9/30/2023	Maintaining between 500 and 1,500	On Track	757

Percent of live animal releases at the shelter - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	91.55%
9/30/2024	Staying above 90%	On Track	91.14%
9/30/2023	Staying above 90%	On Track	93.50%

Budget and Fiscal Services
Measures Summary

Number of on-site energy audits completed through the Cenergistics Energy Program - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
6/30/2025	Staying above 150	On Track	150
9/30/2024	Staying above 150	On Track	171

Percent cost savings recognized through Cenergistics Energy Program - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 10%	N/A	N/A
6/30/2025	Staying above 10%	At Risk	5.87%
9/30/2024	Staying above 10%	On Track	16.33%

Reduction in annualized energy use index trend within county owned buildings including use of electric, natural gas, propane and solar- Reported quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Reduce EUI from 86 to 75 over 5 years	N/A	N/A
6/30/2025	Reduce EUI from 86 to 75 over 5 years	On Track	69.46
9/30/2024	Reduce EUI from 86 to 75 over 5 years	On Track	63.2
9/30/2023	Reduce EUI from 86 to 75 over 5 years	On Track	62.45

Budget and Fiscal Services
Measures Summary

Governance

Dollar cost (12 month rolling average) of utilities per sq. foot for county facility service area - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying below target $15.50	N/A	N/A
6/30/2025	Staying below target $15.50	Off Track	$16.27
9/30/2024	Staying below target $15.50	Off Track	$17.17
9/30/2023	Staying below target $15.50	At Risk	$18.51

Percent unallocated fund balance - Annual Average (Management & Budget)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 15% and 25%	N/A	N/A
9/30/2025	Maintaining between 15% and 25%	On Track	27.84%
9/30/2024	Maintaining between 15% and 25%	Off Track	45.08%
9/30/2023	Maintaining between 15% and 25%	Off Track	34.33%

2025 Comment: The variation in this number is largely due to the Revenue Recovery Funds that will be expended down from fund balance in the next two fiscal years.

Percent variance of projected revenue estimates to actual revenue received - Annual Average (Management & Budget)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between -5% and 5%	N/A	N/A
9/30/2025	Maintaining between -5% and 5%	Off Track	27.84%
9/30/2024	Maintaining between -5% and 5%	Off Track	27.83%
9/30/2023	Maintaining between -5% and 5%	Off Track	19.08%

2025 Comment: Revenue estimates continue to include Revenue Recovery Balance. This number will normalize once the Broadband project starts to utilize fund balance.

Budget and Fiscal Services
Measures Summary

Governance

Number educated on performance management & strategic planning - Cumulative Year-to-Date (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 120	N/A	N/A
9/30/2025	Staying above 120	On Track	128
9/30/2024	Staying above 120	On Track	120
9/30/2023	Staying above 120	On Track	122

Number of departmental operational performance measures tracked and reported through the budget process - Reported Quarterly (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 130	N/A	N/A
9/30/2025	Staying above 130	On Track	201
9/30/2024	Staying above 130	On Track	170
9/30/2023	Staying above 130	On Track	166

Percent of departmental operational performance measures reported as 'On Track' - Reported Quarterly (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	86.6%
9/30/2024	Staying above 80%	On Track	82.35%
9/30/2023	Staying above 80%	On Track	79.50%

2025 Comment: 174 operational measures of 201 total measures this quarter met or exceeded the established target.

Budget and Fiscal Services
Measures Summary

Dollar volume of P-card transactions - Cumulative Year-to-Date (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above $1,500,000	N/A	N/A
9/30/2025	Staying above $1,500,000	On Track	2,668,943
9/30/2024	Staying above $1,500,000	On Track	$2,634,949
9/30/2023	Staying above $1,500,000	On Track	$2,353,929

Number of P-card transactions - Cumulative Year-to-Date (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5,000	N/A	N/A
9/30/2025	Staying above 5,000	On Track	8,722
9/30/2024	Staying above 5,000	On Track	8,662
9/30/2023	Staying above 5,000	On Track	8,676

Percent of purchase order requests processed within target time frame - Reported Quarterly (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	98%
9/30/2024	Staying above 80%	On Track	95%
9/30/2023	Staying above 80%	On Track	97%

Budget and Fiscal Services
Measures Summary

Governance

Percent of vendor awards without valid protests - Reported Quarterly (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 95% and 100%	N/A	N/A
9/30/2025	Maintaining between 95% and 100%	On Track	95.6%
9/30/2024	Maintaining between 95% and 100%	On Track	100%
9/30/2023	Maintaining between 95% and 100%	On Track	100%

2025 Comment: Valid bid protest from 1 bid out of 23 released during this quarter. The awarded vendor and protesting vendor withdrew their proposals based on follow-up award review and new vendor was awarded.

Percent change in total healthcare costs - Reported Quarterly (Risk Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 10%	N/A	N/A
9/30/2025	Staying below 10%	Off Track	14%
9/30/2024	Staying below 10%	On Track	3%
9/30/2023	Staying below 10%	On Track	-3%

Percent Worker's Compensation lost time cases per 1,000 FTE - Reported Quarterly (Risk Management)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 0% and 0.15%	N/A	N/A
9/30/2025	Maintaining between 0% and 0.15%	Off Track	2%
9/30/2024	Maintaining between 0% and 0.15%	On Track	0%
9/30/2023	Maintaining between 0% and 0.15%	On Track	0%

2025 Comment: 21 total cases for the quarter.

Codes Administration
Measures Summary

Focus Area: Housing Security

Number of minimum housing complaints - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 500	N/A	N/A
9/30/2025	Staying below 500	On Track	14

Focus Area: Public Safety and Social Justice

Number of code enforcement complaints received - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 100 and 500	N/A	N/A
9/30/2025	Maintaining between 100 and 500	On Track	348
9/30/2024	Maintaining between 100 and 500	On Track	375
9/30/2023	Maintaining between 100 and 500	On Track	235

Percent of code enforcement complaints received, and actions ordered within 2 business days - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	93.26%

Number of Office of Code Administration Nuisance complaints received - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 500	N/A	N/A
9/30/2025	Staying below 500	On Track	60

Number of complaint cases submitted to Special Magistrate - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 75	N/A	N/A
9/30/2025	Staying below 75	On Track	45

Codes Administration
Measures Summary

Percent of complaint cases submitted to Special Magistrate - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 25%	N/A	N/A
9/30/2025	Staying below 25%	**On Track**	18.52%

Animal Resources
Measures Summary

Focus Area: Emergency Services

Number of responses to calls/requests for field services - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 2,000 and 4,000	N/A	N/A
9/30/2025	Maintaining between 2,000 and 4,000	At Risk	1,142
9/30/2024	Maintaining between 2,000 and 4,000	Off Track	1,340
9/30/2023	Maintaining between 2,000 and 4,000	On Track	2,458

Focus Area: Public Health, Social, and Youth Services

Dollars received to support animal services programs through fundraising, donations and/or grant activities - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above $10,000.00	N/A	N/A
9/30/2025	Staying above $10,000.00	At Risk	$ 3,188.04
9/30/2024	Staying above $10,000.00	At Risk	$ 2,812.35
9/30/2023	Staying above $10,000.00	At Risk	$ 3,662.51

Number of animal licenses issued - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5,000	N/A	N/A
9/30/2025	Staying above 5,000	Off Track	4,708
9/30/2024	Staying above 5,000	Off Track	4,465
9/30/2023	Staying above 5,000	At Risk	1,844

Animal Resources
Measures Summary

Number of animals received at the shelter - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 500 and 1,500	N/A	N/A
9/30/2025	Maintaining between 500 and 1,500	On Track	1,012
9/30/2024	Maintaining between 500 and 1,500	On Track	715
9/30/2023	Maintaining between 500 and 1,500	On Track	757

Percent of live animal releases at the shelter - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	91.55%
9/30/2024	Staying above 90%	On Track	91.14%
9/30/2023	Staying above 90%	On Track	93.50%

Budget and Fiscal Services
Measures Summary

Focus Area: Environment and Conservation

Number of on-site energy audits completed through the Cenergistics Energy Program - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
6/30/2025	Staying above 150	On Track	150
9/30/2024	Staying above 150	On Track	171

Percent cost savings recognized through Cenergistics Energy Program - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 10%	N/A	N/A
6/30/2025	Staying above 10%	At Risk	5.87%
9/30/2024	Staying above 10%	On Track	16.33%

Reduction in annualized energy use index trend within county owned buildings including use of electric, natural gas, propane and solar- Reported quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Reduce EUI from 86 to 75 over 5 years	N/A	N/A
6/30/2025	Reduce EUI from 86 to 75 over 5 years	On Track	69.46
9/30/2024	Reduce EUI from 86 to 75 over 5 years	On Track	63.2
9/30/2023	Reduce EUI from 86 to 75 over 5 years	On Track	62.45

Budget and Fiscal Services
Measures Summary

Governance

Dollar cost (12 month rolling average) of utilities per sq. foot for county facility service area - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying below target $15.50	N/A	N/A
6/30/2025	Staying below target $15.50	Off Track	$16.27
9/30/2024	Staying below target $15.50	Off Track	$17.17
9/30/2023	Staying below target $15.50	At Risk	$18.51

Percent unallocated fund balance - Annual Average (Management & Budget)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 15% and 25%	N/A	N/A
9/30/2025	Maintaining between 15% and 25%	On Track	27.84%
9/30/2024	Maintaining between 15% and 25%	Off Track	45.08%
9/30/2023	Maintaining between 15% and 25%	Off Track	34.33%

2025 Comment: The variation in this number is largely due to the Revenue Recovery Funds that will be expended down from fund balance in the next two fiscal years.

Percent variance of projected revenue estimates to actual revenue received - Annual Average (Management & Budget)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between -5% and 5%	N/A	N/A
9/30/2025	Maintaining between -5% and 5%	Off Track	27.84%
9/30/2024	Maintaining between -5% and 5%	Off Track	27.83%
9/30/2023	Maintaining between -5% and 5%	Off Track	19.08%

2025 Comment: Revenue estimates continue to include Revenue Recovery Balance. This number will normalize once the Broadband project starts to utilize fund balance.

Budget and Fiscal Services
Measures Summary

Governance

Number educated on performance management & strategic planning - Cumulative Year-to-Date (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 120	N/A	N/A
9/30/2025	Staying above 120	On Track	128
9/30/2024	Staying above 120	On Track	120
9/30/2023	Staying above 120	On Track	122

Number of departmental operational performance measures tracked and reported through the budget process - Reported Quarterly (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 130	N/A	N/A
9/30/2025	Staying above 130	On Track	201
9/30/2024	Staying above 130	On Track	170
9/30/2023	Staying above 130	On Track	166

Percent of departmental operational performance measures reported as 'On Track' - Reported Quarterly (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	86.6%
9/30/2024	Staying above 80%	On Track	82.35%
9/30/2023	Staying above 80%	On Track	79.50%

2025 Comment: 174 operational measures of 201 total measures this quarter met or exceeded the established target.

Budget and Fiscal Services
Measures Summary

Dollar volume of P-card transactions - Cumulative Year-to-Date (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above $1,500,000	N/A	N/A
9/30/2025	Staying above $1,500,000	On Track	2,668,943
9/30/2024	Staying above $1,500,000	On Track	$2,634,949
9/30/2023	Staying above $1,500,000	On Track	$2,353,929

Number of P-card transactions - Cumulative Year-to-Date (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5,000	N/A	N/A
9/30/2025	Staying above 5,000	On Track	8,722
9/30/2024	Staying above 5,000	On Track	8,662
9/30/2023	Staying above 5,000	On Track	8,676

Percent of purchase order requests processed within target time frame - Reported Quarterly (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	98%
9/30/2024	Staying above 80%	On Track	95%
9/30/2023	Staying above 80%	On Track	97%

Budget and Fiscal Services
Measures Summary

Governance

Percent of vendor awards without valid protests - Reported Quarterly (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 95% and 100%	N/A	N/A
9/30/2025	Maintaining between 95% and 100%	On Track	95.6%
9/30/2024	Maintaining between 95% and 100%	On Track	100%
9/30/2023	Maintaining between 95% and 100%	On Track	100%

2025 Comment: Valid bid protest from 1 bid out of 23 released during this quarter. The awarded vendor and protesting vendor withdrew their proposals based on follow-up award review and new vendor was awarded.

Percent change in total healthcare costs - Reported Quarterly (Risk Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 10%	N/A	N/A
9/30/2025	Staying below 10%	Off Track	14%
9/30/2024	Staying below 10%	On Track	3%
9/30/2023	Staying below 10%	On Track	-3%

Percent Worker's Compensation lost time cases per 1,000 FTE - Reported Quarterly (Risk Management)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 0% and 0.15%	N/A	N/A
9/30/2025	Maintaining between 0% and 0.15%	Off Track	2%
9/30/2024	Maintaining between 0% and 0.15%	On Track	0%
9/30/2023	Maintaining between 0% and 0.15%	On Track	0%

2025 Comment: 21 total cases for the quarter.

Community Support Services
Measures Summary

Focus Area: Housing Security

Number of households who became homeowners through SHIP or HFA - Cumulative Year-to-Date (Housing)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6	N/A	N/A
9/30/2025	Staying above 6	On Track	11
9/30/2024	Staying above 6	On Track	6
9/30/2023	Staying above 6	On Track	7

Number of substandard homes repaired - Cumulative Year-to-Date (Housing)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	At Risk	6
9/30/2024	Staying above 25	At Risk	19
9/30/2023	Staying above 25	On Track	27

Number of residents impacted by rent and/or utility assistance - Reported Quarterly (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 125	N/A	N/A
9/30/2025	Staying above 125	At Risk	10
9/30/2024	Staying above 125	On Track	525
9/30/2023	Staying above 125	On Track	376

2025 Comment: Staff vacancies impacted program.

Percent of Permanent Supportive Housing (PSH) participants maintaining housing stability - Cumulative Year-to-Date (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Stay above 60%	N/A	N/A
9/30/2025	Stay above 60%	On Track	94%

Community Support Services
Measures Summary

Focus Area: Housing Security

Percent of Rapid Rehousing (RRH) participants maintaining housing stability - Cumulative Year-to-Date (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Stay above 75%	N/A	N/A
9/30/2025	Stay above 75%	On Track	83%

Percent of clients maintaining housing 90 days after receiving support - Reported Quarterly (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	91.89%
9/30/2024	Staying above 70%	On Track	100%
9/30/2023	Staying above 70%	On Track	100%

Focus Area: Public Health, Social, and Youth Services

Number of citizens assisted through County sponsored poverty reduction activities - Cumulative Year-to-Date (Community Stabilization)

Target Date	Target	Status	Actual
9/30/2026	Staying above 75	N/A	N/A
9/30/2025	Staying above 75	On Track	943
9/30/2024	Staying above 75	On Track	1,094
9/30/2023	Staying above 75	On Track	317

Number of Crisis Line and 988 Lifeline calls answered - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 4,500	N/A	N/A
9/30/2025	Stay above 4,500	On Track	7,302

Community Support Services
Measures Summary

Number of hours providing face-to-face crisis intervention and counseling services - Cumulative Year-to-Date (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,400	N/A	N/A
9/30/2025	Staying above 1,400	On Track	3,028

Number of minutes for average response time, from call to on-site, for face-to-face crisis intervention requests - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying below 60	N/A	N/A
9/30/2025	Staying below 60	On Track	17

Number of presentations delivered to professional and community groups - Cumulative Year-to-Date (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 52	N/A	N/A
9/30/2025	Stay above 52	On Track	114

Number of service hours provided by trained volunteers and interns - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 3,200	N/A	N/A
9/30/2025	Stay above 3,200	On Track	4,127

Percent of crisis calls stabilized by phone without the use of emergency services intervention - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	99.7%

Community Support Services
Measures Summary

Number of volunteer hours - Reported Quarterly (Foster Grandparents)

Target Date	Target	Status	Actual
9/30/2026	Staying above 7,605	N/A	N/A
9/30/2025	Staying above 7,605	Off Track	5,016.5
9/30/2024	Staying above 7,605	Off Track	7,013.00
9/30/2023	Staying above 7,605	On Track	8,368.00

2025 Comment: Volunteers did not serve during Monday, September 22,2025 through Tuesday, September 30, 2025.

Number of children with improved academic performance – Cumulative Year-to-Date (Foster Grandparent)

Target Date	Target	Status	Actual
9/30/2026	Staying above 108	N/A	N/A
9/30/2025	Staying above 108	On Track	329
9/30/2024	Staying above 108	On Track	151
9/30/2023	Staying above 108	On Track	214

2025 Comment: Volunteers returned to site from summer break August, impact forms are not collected at this time to provide improved academic performance.

Number of therapeutic hours completed towards successful graduation - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 7,000	N/A	N/A
9/30/2025	Staying above 7,000	On Track	13,360
9/30/2024	Staying above 7,000	On Track	11,904
9/30/2023	Staying above 7,000	On Track	23,552

2025 Comment: The program significantly exceeded the quarterly baseline of 7,000 therapeutic hours, reaching a total of 13,360 hours. This reflects a 13% increase from the previous quarter (11,802 hours), demonstrating consistent growth and strong client engagement.

Community Support Services
Measures Summary

Percent of Metamorphosis clients enrolling in Aftercare Program - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	Off Track	66.67%
9/30/2024	Staying above 95%	Off Track	0%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: This quarter, 66.67% of residents who completed the residential portion of the program enrolled in the optional Aftercare Program (2 out of 3). While this reflects an improvement from the previous quarter (40%), the rate remains below the 95% baseline. The team continues to emphasize the importance of Aftercare during discharge planning and is exploring strategies to increase engagement and retention in post-residential services.

Percent of Metamorphosis residential program capacity utilized - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	Off Track	52.38%
9/30/2024	Staying above 80%	Off Track	69.00%
9/30/2023	Staying above 80%	Off Track	76.00%

2025 Comment: Metamorphosis' average occupancy for the quarter was 11, resulting in a utilization rate of 52.38%, which remains below the 70% baseline. This marks an improvement from the previous quarter (43%), but staffing shortages continue to impact admissions. The program currently has two vacancies Residential Treatment Clinical Lead and Peer Specialist, both of which are in the hiring process. Additionally, many referrals are pending court proceedings or sentencing, delaying client intake. The team is working to expedite hiring and strengthen referral coordination to improve capacity utilization in the upcoming quarter.

Number of direct client contact hours (CCH) provided by counselors to assigned caseloads - Reported Quarterly (OPUS)

Target Date	Target	Status	Actual
9/30/2026	Stay above 468	N/A	N/A
9/30/2025	Stay above 468	At Risk	280

2025 Comment: Using the prorated target to adjust for short staff for the quarter (280/(468-156), CCH services were 89.7% of the target CCH.

Community Support Services
Measures Summary

Number of patient encounters for communicable disease services - Reported Quarterly (Public Health)

Target Date	Target	Status	Actual
9/30/2026	Staying above 10,000	N/A	N/A
9/30/2025	Staying above 10,000	On Track	8,452
9/30/2024	Staying above 10,000	On Track	31,490
9/30/2023	Staying above 10,000	Off Track	8,654

Number of Veterans and Veteran Dependents served - Reported Quarterly (Veteran Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 600	N/A	N/A
9/30/2025	Staying above 600	On Track	735
9/30/2024	Staying above 600	On Track	1,884
9/30/2023	Staying above 600	On Track	1,342

Number of citizens contacted - Reported Quarterly (Victim Services & Rape Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,500	N/A	N/A
9/30/2025	Staying above 1,500	Off Track	1,041
9/30/2024	Staying above 1,500	Off Track	1,191
9/30/2023	Staying above 1,500	On Track	2,006

2025 Comment: There were three larger community outreach opportunities that were missed because the Community Outreach Project Coordinator was out on FMLA unexpectedly for two months and were unable to be covered.

UF/IFAS Extension Alachua County
Measures Summary

Focus Area: Economic Development

Number of Commercial Agriculture customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 40,000	N/A	N/A
9/30/2025	Staying above 40,000	On Track	138,373
9/30/2024	Staying above 40,000	On Track	42,181
9/30/2023	Staying above 40,000	On Track	117,530

Number of Farmers Market permits requested to sell in local markets - Cumulative Year-to-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	On Track	34

Focus Area: Public Health, Social, and Youth Services

Number of 4-H customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2,500	N/A	N/A
9/30/2025	Staying above 2,500	On Track	11,499
9/30/2024	Staying above 2,500	On Track	4,974
9/30/2023	Staying above 2,500	On Track	5,955

Number of Family and Consumer Sciences customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 300	N/A	N/A
9/30/2025	Staying above 300	On Track	1,470
9/30/2024	Staying above 300	On Track	1,928
9/30/2023	Staying above 300	On Track	1,489

2025 Comment: New Family and Consumer Sciences Agent started in August 2025.

UF/IFAS Extension Alachua County
Measures Summary

Number of IFAS customers requesting pesticide safety training and exam - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 45	N/A	N/A
9/30/2025	Staying above 45	On Track	196
9/30/2024	Staying above 30	On Track	870
9/30/2023	Staying above 30	On Track	44

Number of current 4-H volunteers - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
9/30/2025	Staying above 150	Off Track	81
9/30/2024	Staying above 150	Off Track	88
9/30/2023	Staying above 150	Off Track	79

Number of youth currently enrolled in 4-H programs - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	On Track	445
9/30/2024	Staying above 200	On Track	369
9/30/2023	Staying above 200	On Track	370

Tourism & Economic Development
Measures Summary

Focus Area: Economic Development

Dollars received through Tourist Tax collections - Annually Reported (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Starting at 1,000,000 and tracking to 6,000,000	N/A	N/A
9/30/2025	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 9,434,495
9/30/2023	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 8,206,660
9/30/2022	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 7,554,212

Number of advertising impressions across all media - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 40,000,000	N/A	N/A
9/30/2025	Stay above baseline of 40,000,000	On Track	114,610,368

Focus Area: Environment and Conservation

Number of Home Horticulture customers requesting Florida Friendly and Gardening Practices information - Cumulative-Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 4,000	N/A	N/A
9/30/2025	Staying above 4,000	On Track	22,615
9/30/2024	Staying above 4,000	On Track	12,449
9/30/2023	Staying above 4,000	On Track	21,331

Number of unique businesses and organizations applying for tourism funding - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 60	N/A	N/A
9/30/2025	Stay above baseline of 60	On Track	102

Tourism & Economic Development
Measures Summary

Number of unique visitors to the Tourism website - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 800,000	N/A	N/A
9/30/2025	Stay above baseline of 800,000	**Off Track**	555,828

Percent of Alachua County hotel room occupancy - Calendar Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Staying above 65%	N/A	N/A
9/30/2025	Staying above 65%	**On Track**	70.3%
9/30/2024	Staying above 65%	**On Track**	71.0%
9/30/2023	Staying above 65%	**On Track**	67.4%

Codes Administration
Measures Summary

Number of minimum housing complaints - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 500	N/A	N/A
9/30/2025	Staying below 500	On Track	14

Number of code enforcement complaints received - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 100 and 500	N/A	N/A
9/30/2025	Maintaining between 100 and 500	On Track	348
9/30/2024	Maintaining between 100 and 500	On Track	375
9/30/2023	Maintaining between 100 and 500	On Track	235

Percent of code enforcement complaints received, and actions ordered within 2 business days - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	93.26%

Number of Office of Code Administration Nuisance complaints received - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 500	N/A	N/A
9/30/2025	Staying below 500	On Track	60

Number of complaint cases submitted to Special Magistrate - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 75	N/A	N/A
9/30/2025	Staying below 75	On Track	45

Codes Administration
Measures Summary

Percent of complaint cases submitted to Special Magistrate - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 25%	N/A	N/A
9/30/2025	Staying below 25%	**On Track**	18.52%

Court Services
Measures Summary

Number of Community Service Work Crew service hours performed for the community - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,000	N/A	N/A
9/30/2025	Staying above 1,000	On Track	2,330.75
9/30/2024	Staying above 1,000	On Track	1,975.75
9/30/2023	Staying above 1,000	On Track	1,896.50

2025 Comment: Work Crew exceeded the target goal by performing 92 projects in the community this quarter.

Number of Community Service hours performed at County-owned properties and departments - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 400	N/A	N/A
9/30/2025	Staying above 400	On Track	561.5
9/30/2024	Staying above 400	On Track	668.0
9/30/2023	Staying above 400	On Track	837.0

2025 Comment: 442.5 of these hours were performed by clients on the Work Crew. 119 hours were performed by individual clients at Alachua County Animal Services and Hazardous Waste.

Number of Community Service hours performed at all work sites - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 4,500	N/A	N/A
9/30/2025	Staying above 4,500	On Track	8,795.25
9/30/2024	Staying above 3,500	On Track	6,579.75
9/30/2023	Staying above 3,500	On Track	6,902.50

2025 Comment: Calculated at a rate of $13 per hour, that's a savings of approximately $114K to the community!

Court Services
Measures Summary

Number of community service hours performed by indigent clients in lieu of paying court costs and fees - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 200	N/A	N/A
9/30/2025	Stay above baseline of 200	On Track	2,884

2025 Comment: Calculated at a rate of $13 per hour, that's a savings of approximately $37K.
Percent of Community Service cases successfully completing conditions ordered - Reported Quarterly (Community Services)

Percent of Community Service cases successfully completing conditions ordered - Reported Quarterly (Community Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	87.4%
9/30/2024	Staying above 70%	On Track	76.90%
9/30/2023	Staying above 70%	On Track	82.90%

2025 Comment: 190 cases were closed during this period. There were 166 successful and 24 unsuccessful closures.

Number of new clients in the Day Reporting program - Reported Quarterly (Day Reporting)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	On Track	54
9/30/2024	Staying above 25	On Track	44
9/30/2023	Staying above 25	On Track	40

2025 Comment: Numbers are steady due to the Judiciary's continued use of the TAD (Transdermal Alcohol Device) Monitoring Program.

Court Services
Measures Summary

Percent of Drug Court clients employed, in school, serving as primary support provider, or on disability, excluding clients in residential treatment - Reported Quarterly (Drug Court)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 70%	N/A	N/A
9/30/2025	Stay above baseline of 70%	On Track	89%
9/30/2024	Stay above baseline of 70%	On Track	85%
9/30/2023	Stay above baseline of 70%	On Track	81%

2025 Comment: Employment numbers are up to 89%.

Percent of Drug Court clients with positive outcomes, including total graduates and clients retained in the program - Reported Quarterly (Drug Court)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	78%
9/30/2024	Staying above 70%	On Track	91%
9/30/2023	Staying above 70%	On Track	77%

2025 Comment: 2 clients absconding from Metamorphosis, 1 client opting out of the program as they did not want to go to residential treatment, 1 client absconding, and 2 clients opt out (1 did not want to stay on a Phase 1 schedule, 1 wanted to use their medical marijuana card), 1 had new law violation, 1 had their charges dropped due to medical condition and 1 graduating the program. Our "Positive outcomes" are at 82%.

Percent of pretrial investigations completed prior to First Appearance - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	100%
9/30/2024	Staying above 95%	On Track	100%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: Investigations for First Appearance continue to be conducted daily for everyone who appears before the judiciary during court. Information is provided for the judiciary to make informed release decision.

Court Services
Measures Summary

Number of new clients released to Pretrial Supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	169
9/30/2024	Staying above 50	On Track	147
9/30/2023	Staying above 50	On Track	204

2025 Comment: Pretrial Supervision numbers have remained consistent based on continued releases from Bond Reduction Hearings, Special Hearings. 132 new clients were released to pretrial supervision and 37 to GPS (Global Positioning Satellite) program.Percent of Pretrial defendants who successfully complete supervision - Reported Quarterly (Pretrial)

Percent of pretrial risk assessments completed on detainees - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	100%
9/30/2024	Staying above 95%	On Track	100%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: Risk Assessments are completed using the validated Florida Pretrial Risk Assessment Instrument on inmates scheduled to attend First Appearance.

Percent of supervised pre-trial defendants not arrested for new law violations while under supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 75%	N/A	N/A
9/30/2025	Stay above baseline of 75%	On Track	100%

2025 Comment: The number of Pretrial defendants who have successfully completed the program with no new arrests has remained consistent.

Court Services
Measures Summary

Percent of Pretrial defendants who successfully complete supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 75%	N/A	N/A
9/30/2025	Staying above 75%	On Track	100%
9/30/2024	Staying above 75%	On Track	93%
9/30/2023	Staying above 75%	On Track	95%

2025 Comment: The number of Pretrial defendants who have successfully completed the program has remained consistent.

Percent of probationers who successfully complete probation - Reported Quarterly (Probation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	Off Track	44.2%
9/30/2024	Staying above 50%	On Track	55.30%
9/30/2023	Staying above 50%	On Track	51.30%

2025 Comment: The number is below the compliance rate in part because we completed old case load clean up. These cases had been closed with the court but were awaiting a probation to close them. In total, 21 of 23 old cases closed as unsuccessful. In addition to old cases, we had to close 2 cases as deceased. If the old case clean up was left out of the calculation, probation would have had a success rate of 52%. This quarter probation collected $22,617.88 in restitution. probation clients paid 50% of Cost of Supervision order which amount to $32,995.00. Additionally, 66% of Court Costs order amounted to $76,127.35. Probation clients completed 68% of mandatory community service hours that totaled 1680 hours.

Environmental Protection
Measures Summary

Focus Area: Emergency Services

Number of hazardous materials emergency response calls requiring environmental remediation and completed in Alachua County in compliance with the Hazardous Materials Management Code - Reported Quarterly (*Hazardous Materials*)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	90%

Focus Area: Environment and Conservation

Number of views of the EPD Water Resources website - Cumulative Year-to-Date (Environmental Protection - Water Resources)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 8,000	N/A	N/A
9/30/2025	Stay above baseline of 8,000	On Track	47,280

2025 Comment: Quarter 1 (7099) + Quarter 2 (8475) + Quarter 3 (12676) + Quarter 4 (19,030) = 47,280

Average Site Assessment Score for conservation lands acquired through the Alachua County Forever program - out of a possible score of 10.0 *- Reported Quarterly (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 7 and 10	N/A	N/A
9/30/2025	Maintaining between 7 and 10	On Track	6.91
9/30/2024	Maintaining between 7 and 10	On Track	6.90
9/30/2023	Maintaining between 7 and 10	On Track	6.98

Environmental Protection
Measures Summary

Number of conservation land acquisitions completed - Cumulative Year-to-Date (Land Conservation & Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	9
9/30/2024	Staying above 4	On Track	8
9/30/2023	Staying above 4	On Track	8

Percent of annual conservation land acquisitions located within priority conservation corridors - *Reported Quarterly (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 50%	N/A	N/A
9/30/2025	Stay above 50%	On Track	67%

Percent of conservation lands monitored and treated for invasive plants - *Cumulative Year-to-Date (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	On Track	26%
9/30/2024	Staying above 20%	On Track	20.8%
9/30/2023	Staying above 20%	On Track	23.0%

Percent of habitat restoration goals accomplished, such as prescribed fire, reforestation, and hydrology - *Cumulative Year-to-Date (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 80%	N/A	N/A
9/30/2025	Stay above 80%	On Track	80%

Environmental Protection
Measures Summary

Number of acres of surface waters and wetlands authorized for impacts by the county - target goal is to have less than 1 acre of impact *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying below 1	N/A	N/A
9/30/2025	Staying below 1	On Track	0
9/30/2024	Staying below 1	On Track	0
9/30/2023	Staying below 1	Off Track	1.22

Percent Comprehensive Plan and Land Development Code requirements met for upland habitat protection - i.e. up to 50% of acreage *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	100%
9/30/2024	Staying above 50%	On Track	100%
9/30/2023	Staying above 50%	On Track	100%

Percent of enforcement actions completed to Natural Resources staff satisfaction *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	100%
9/30/2024	Staying above 80%	On Track	100%
9/30/2023	Staying above 80%	On Track	100%

Environmental Protection
Measures Summary

Percent of natural resource impacts avoided by Pre-Application Screening - *Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	99%
9/30/2024	Staying above 80%	On Track	99%
9/30/2023	Staying above 80%	On Track	99%

Number of petroleum contaminated sites remediated *- Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	2
9/30/2024	Staying above 3	On Track	3
9/30/2023	Staying above 3	On Track	3

Percent of contractual turnaround times met for change order processing - *Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%
9/30/2023	Staying above 90%	On Track	100%

Percent of contractual turnaround times met for report reviews - *Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	99.3%
9/30/2024	Staying above 90%	On Track	100.0%
9/30/2023	Staying above 90%	On Track	99.4%

Environmental Protection
Measures Summary

Percent of petroleum storage tank compliance inspections completed -
Reported Quarterly (Petroleum Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25%	N/A	N/A
9/30/2025	Staying above 25%	On Track	29.4%
9/30/2024	Staying above 25%	On Track	25.2%
9/30/2023	Staying above 25%	On Track	31.5%

Number of Groundwater Quality Monitoring activities completed *- Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 48	N/A	N/A
9/30/2025	Staying above 48	On Track	67
9/30/2024	Staying above 48	On Track	202
9/30/2023	Staying above 48	On Track	72

2025 Comment: Quarter 1 (8) + Quarter 2 (27) + Quarter 3 (8) +Quarter 4 (24) = 67

Number of Stormwater Quality Projects Initiated - Cumulative Year-to-Date (Water Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 1 and 3	N/A	N/A
9/30/2025	Maintaining between 1 and 3	On Track	2
9/30/2024	Maintaining between 1 and 3	On Track	3
9/30/2023	Maintaining between 1 and 3	On Track	3

2025 Comment: Headquarters Library and Trout Street

Environmental Protection
Measures Summary

Number of Surface Water Quality Monitoring activities completed - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 110	N/A	N/A
9/30/2025	Staying above 110	On Track	169
9/30/2024	Staying above 110	On Track	330
9/30/2023	Staying above 110	On Track	310

2025 Comment: Quarter 1 (41) + Quarter 2 (56) +Quarter 3 (36) + Quarter 4 (36) = 169

Number of Wastewater Treatment Facilities Monitored *- Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 40	N/A	N/A
9/30/2025	Staying above 40	On Track	59
9/30/2024	Staying above 40	On Track	59
9/30/2023	Staying above 40	On Track	81

2025 Comment: Quarter 1 (21) + Quarter 2 (14) + Quarter 3 (12) + Quarter 4 (12) = 59

Number of grants applied for annually to offset County funding for programs and projects *- Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 3	N/A	N/A
9/30/2025	Stay above baseline of 3	On Track	6

2025 Comment: Regional Water Quality Project Study (received $10,000), 319 Public Education Grant for Resilient Landscapes in New Construction (Tentative approval), Springs Tag Grant for Education (did not receive), Springs Funding for Cuscowilla Wastewater Facility, IRP Grant for SR26, Irrigation Upgrades Grant for SJRWMD (Tentative approval).

Environmental Protection
Measures Summary

Focus Area: Environment and Conservation

Percent of inspections passed - Irrigation Design Code Implementation - Reported Quarterly (*Water Resources*)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	78%
9/30/2024	Staying above 70%	On Track	76%
9/30/2023	Staying above 70%	At Risk	64%

2025 Comment: 87 of 112 inspections passed this quarter

Percent of self-certified irrigation design jobs randomly inspected for code compliance - *Reported Quarterly (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 5%	N/A	N/A
9/30/2025	Stay above 5%	On Track	12%

Percent of water quality code violations identified and corrected *- Reported Quarterly (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	96%
9/30/2024	Staying above 90%	At Risk	83%
9/30/2023	Staying above 90%	On Track	93%

2025 Comment: 23 of 24 cases were closed this quarter

Focus Area: Land Use and Infrastructure

Number of facility inspections conducted in Alachua County in compliance with the Hazardous Materials Management Code - *Reported Quarterly (Hazardous Materials)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
9/30/2025	Staying above 150	Off Track	138

2025 Comment: Loss of 1 inspector for program reduced the number of inspections completed

Environmental Protection
Measures Summary

Focus Area: Land Use and Infrastructure

Number of hazardous materials complaint investigations conducted and completed in Alachua County in compliance with the Hazardous Materials Management Code - Reported Quarterly (Hazardous Materials)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	84.61%

Focus Area: Public Health, Social, and Youth Services

Number of public presentations, training events and short courses presented - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying baseline of 120	N/A	N/A
9/30/2025	Staying baseline of 120	On Track	133
9/30/2024	Staying baseline of 120	On Track	139
9/30/2023	Staying baseline of 120	On Track	123

2025 Comment: Quarter 1 (24) + Quarter 2 (62) + Quarter 3 (23) + Quarter 4(24) = 133

Focus Area: Parks and Public Spaces

Percent of suitable preserves with public access within three (3) years of acquisition - *Cumulative program total (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 75%	N/A	N/A
9/30/2025	Staying above 75%	On Track	87%
9/30/2024	Staying above 90%	On Track	92%
9/30/2023	Staying above 90%	On Track	95%

Environmental Protection
Measures Summary

Governance

Percent of Environmental Protection Department budget from other funding sources - not General Fund or MSTU *- Cumulative Year-to-Date (EPD Administration)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	89%
9/30/2024	Staying above 50%	On Track	89%
9/30/2023	Staying above 50%	On Track	89%

Percent of Hazmat Fees collected - collection rate *- Cumulative Year-to-Date (EPD Administration)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 85%	N/A	N/A
9/30/2025	Staying above 85%	On Track	84%
9/30/2024	Staying above 96%	Off Track	85%
9/30/2023	Staying above 96%	Off Track	85%

Facilities Management
Measures Summary

Focus Area: Land Use and Infrastructure

Number of assigned work orders marked as completed in work order management system - Cumulative Year-to-Date (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6000	N/A	N/A
9/30/2025	Staying above 6000	On Track	6,275
9/30/2024	Staying above 5700	On Track	6,497
9/30/2023	Staying above 5700	On Track	5,517

Cost of space leased by the County - Cumulative Year-to-Date (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying below $250,000	N/A	N/A
9/30/2025	Staying below $250,000	On Track	$ 254,040
9/30/2024	Staying below $400,000	On Track	$ 286,662
9/30/2023	Staying below $400,000	Off Track	$ 463,370

2025 Comment: Lease costs fell from $286,662 last year to $254,040, slightly above the $250,000 goal due to added downtown parking, but overall progress shows we're moving closer to the target.

Percent of emergency, high, and medium priority maintenance service requests completed within established response times - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying above 72%	N/A	N/A
9/30/2025	Staying above 72%	On Track	79%
9/30/2024	Staying above 72%	At Risk	58%
9/30/2023	Staying above 72%	At Risk	54%

Number of days on average to respond to high priority work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 1	N/A	N/A
9/30/2025	Stay below target of 1	On Track	0.149

Facilities Management
Measures Summary

Focus Area: Land Use and Infrastructure

Percent of work orders closed out of total work orders initiated - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay above 100%	N/A	N/A
9/30/2025	Stay above 100%	Off Track	91.1%

2025 Comment: We're making progress. After drops in Q2 and Q3, Q4, improvements were made that brought us closer to the 1.0 goal. With steady effort on follow-ups and reducing backlogs, we're moving toward consistently meeting or beating the standard.

Number of days on average to resolve work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 15	N/A	N/A
9/30/2025	Stay below target of 15	Off Track	19.8

2025 Comment: Completion times are improving after Q3's peak but are still above the 15-day goal. Adding three new maintenance staff and a work order technician, along with faster responses and better follow-ups, will help cut backlog and speed up turnaround times.

Number of hours on average to respond to emergency priority work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 2	N/A	N/A
9/30/2025	Stay below target of 2	Off Track	0

2025 Comment: Callouts often show a calculated response time of zero because the work order is created after the work is already done. In those cases, the system cannot provide an accurate measure of response time, so we report zero as a placeholder rather than show negative or misleading numbers.

Number of days on average to respond to medium priority work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 7	N/A	N/A
9/30/2025	Stay below target of 7	On Track	1.85

Facilities Management
Measures Summary

Number of Facilities Preservation Projects completed - Cumulative Year-to-Date (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6	N/A	N/A
9/30/2025	Staying above 6	On Track	9
9/30/2024	Staying above 6	On Track	8
9/30/2023	Staying above 6	On Track	9

Fire Rescue
Measures Summary

Percent of new address requests fulfilled within four (4) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	98%
9/30/2024	Staying above 90%	On Track	99%

Percent of new roadway designations fulfilled within nine (9) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Percent of new subdivision address requests containing more than three (3) roadways fulfilled within ten (10) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Percent of new subdivision address requests containing no more than three (3) roadways fulfilled within seven (7) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Fire Rescue
Measures Summary

Number of community outreach presentations - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	18
9/30/2024	Staying above 5	On Track	12
9/30/2023	Staying above 5	On Track	19

Number of incidents/exercises completed - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	11
9/30/2024	Staying above 2	On Track	7
9/30/2023	Staying above 2	On Track	13

Number of trainings held within the Emergency Operations Center - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	34
9/30/2024	Staying above 5	On Track	51
9/30/2023	Staying above 5	On Track	52

Fire Unit Response Times: En-route to arrival - Rural (12 minutes or less) - Reported Annually (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	74.1%
9/30/2023	Staying above 80%	On Track	76.61%
9/30/2022	Staying above 80%	On Track	76.91%

Fire Rescue
Measures Summary

Fire Unit Response Times: En-route to arrival - Urban Cluster (8 minutes or less) - Reported Annually (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	71.45%
9/30/2023	Staying above 80%	Off Track	72.16%
9/30/2022	Staying above 80%	Off Track	72.63%

Number of fire and life safety inspections completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	2,512
9/30/2024	Staying above 500	On Track	1,274
9/30/2023	Staying above 500	On Track	1,507

2025 Comment: 4th Qtr 826

Number of fire responses - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 14,000 and 15,000	N/A	N/A
9/30/2025	Maintaining between 14,000 and 15,000	On Track	17,221
9/30/2024	Maintaining between 14,000 and 15,000	On Track	16,735
9/30/2023	Maintaining between 14,000 and 15,000	On Track	16,400

2025 Comment: 4th Qtr 4,354

Number of new construction fire inspections completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 250	N/A	N/A
9/30/2025	Staying above 250	On Track	407

2025 Comment: 4th Qtr 117

Fire Rescue
Measures Summary

Focus Area: Emergency Services

Number of new construction plan reviews completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 250	N/A	N/A
9/30/2025	Staying above 250	On Track	407

2025 Comment: 4th Qtr 200

Number of medical emergency and non-emergency responses - Cumulative Year-to-Date (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 61,971	N/A	N/A
9/30/2025	Staying above 59,587	Off Track	48,825
9/30/2024	Staying above 57,296	Off Track	48,405
9/30/2023	Staying above 55,092	On Track	49,744

2025 Comment: 4th Qtr 11,338

Number of medical emergency and non-emergency transports - Cumulative Year-to-Date (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 33,341	N/A	N/A
9/30/2025	Staying above 33,341	On Track	33,630
9/30/2024	Staying above 32,687	On Track	33,615
9/30/2023	Staying above 32,046	On Track	34,631

Percent of non-traumatic cardiac arrest patients with ROSC both pre-hospital and upon arrival to Hospital Emergency Department - Reported Quarterly (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	On Track	21%
9/30/2024	Staying above 20%	On Track	27%
9/30/2023	Staying above 20%	On Track	45%

Fire Rescue
Measures Summary

Rescue Unit Response Times: En-route to arrival - Urban (6 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	**At Risk**	37.91%
9/30/2023	Staying above 80%	**At Risk**	36.78%
9/30/2022	Staying above 80%	**At Risk**	35.80%

Rescue Unit Response Times: En-route to arrival - Urban Cluster (8 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	**Off Track**	55.24%
9/30/2023	Staying above 80%	**Off Track**	54.13%
9/30/2022	Staying above 80%	**Off Track**	54.85%

Rescue Unit Response Times: En-route to arrival - Rural (12 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	**Off Track**	52.69%
9/30/2023	Staying above 80%	**Off Track**	51.30%
9/30/2022	Staying above 80%	**Off Track**	54.15%

Number of special events attended - Cumulative Year-to-Date (Fire Rescue Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	**On Track**	197
9/30/2024	Staying above 200	**Off Track**	153
9/30/2023	Staying above 200	**On Track**	181

2025 Comment: Q4 19

Fire Rescue
Measures Summary

Percent of net revenue to billable charges for Fire/Rescue - Reported Annually after the Annual Comprehensive Financial Report Audit (Fire Rescue Administration)

Target Date	Target	Status	Actual
3/31/2026	Staying above 80%	N/A	N/A
3/31/2025	Staying above 80%	Off Track	78.83%
3/31/2024	Staying above 80%	On Track	80.83%
3/31/2023	Staying above 80%	On Track	85.14%

General Government
Measures Summary

Governance

Percent of customers satisfied with internal graphic design services - Reported Quarterly (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%
9/30/2023	Staying above 90%	On Track	100%

Percent of media stories generated as compared to press releases issued - Reported Quarterly (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	113%
9/30/2024	Staying above 50%	On Track	101.5%
9/30/2023	Staying above 50%	On Track	130.0%

2025 Comment: 86 media stories were generated by 76 press releases this quarter.

Number of video productions generated by the Communications Office - Reported Quarterly (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6	N/A	N/A
9/30/2025	Staying above 6	On Track	8
9/30/2024	Staying above 6	On Track	7
9/30/2023	Staying above 6	On Track	9

Number of Facebook subscribers to the Alachua County Facebook page - Cumulative Total (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95,000	N/A	N/A
9/30/2025	Staying above 90,000	On Track	100,654
9/30/2024	Staying above 85,000	On Track	100,978
9/30/2023	Staying above 85,000	On Track	97,174

Growth Management
Measures Summary

Focus Area: Housing Security

Number of new affordable housing units made available as a result of Alachua County programs and initiatives - Cumulative Year-to-Date (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Stay above 300	N/A	N/A
9/30/2025	Stay above 300	Off Track	208

2025 Comment: In Q4, the County completed renovations on 208 housing units at the Harbor Cove Apartment complex using Housing Finance Authority Bonds. Rental rates at this complex are restricted to affordable levels.

Focus Area: Land Use and Infrastructure

Number of building inspections performed - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 4,500 and 6,500	N/A	N/A
9/30/2025	Maintaining between 4,500 and 6,500	On Track	6,289
9/30/2024	Maintaining between 4,500 and 6,500	Off Track	6,770
9/30/2023	Maintaining between 4,500 and 6,500	At Risk	6,837

Percent of building inspections completed within 24 hours - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	96.3%
9/30/2024	Staying above 90%	On Track	94.9%
9/30/2023	Staying above 90%	On Track	95.0%

Growth Management
Measures Summary

Number of days, on average, to review building permits - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Staying below 15	N/A	N/A
9/30/2025	Staying below 15	On Track	5
9/30/2024	Staying below 15	On Track	9
9/30/2023	Staying below 15	On Track	8

Number of Development Review Applications reviewed - Cumulative Year-to-Date (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80	N/A	N/A
9/30/2025	Staying above 80	On Track	94
9/30/2024	Staying above 80	On Track	126
9/30/2023	Staying above 80	On Track	144

Percent of final residential development plan dwelling units that are located within the Urban Cluster - 3-Year rolling average - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	97%
9/30/2024	Staying above 90%	On Track	98.3%
9/30/2023	Staying above 90%	On Track	95.5%

2025 Comment: There were 7 new residential units within new developments that received final plan approval this quarter, and none of those were located within the Urban Cluster. This resulted in the 3-year rolling average decreasing from 97.3% to 97.0%, which is still meeting the goal.

Growth Management
Measures Summary

Number of units per acre average in approved residential developments in Urban Cluster, or zero if no developments approved - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	0.00
9/30/2024	Staying above 5	On Track	0.00
9/30/2023	Staying above 5	On Track	10.1

2025 Comment: There were no new residential developments within the Urban Cluster that received final development plan approval this quarter, therefore there is no data to report.

Number of calendar days on average to process Development Review Applications - Statutorily required time frame is 180 calendar days or less - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying below 180	N/A	N/A
9/30/2025	Staying below 180	On Track	79.4
9/30/2024	Staying below 180	On Track	15.85
9/30/2023	Staying below 180	On Track	11.27

Number of Development Review Applications reviewed - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20	N/A	N/A
9/30/2025	Staying above 20	On Track	23
9/30/2024	Staying above 20	On Track	33
9/30/2023	Staying above 20	On Track	36

Equal Opportunity
Measures Summary

Focus Area: Economic Development

Percent of targeted positions filled by under-represented groups. Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 40%	N/A	N/A
9/30/2025	Staying above 40%	On Track	87%
9/30/2024	Staying above 40%	On Track	62%
9/30/2023	Staying above 40%	On Track	62%

2025 Comment: 40 of 46 positions targeted for special recruitment were filled by women/minorities.

Percent of wage theft complaints successfully conciliated - Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	100%
9/30/2024	Staying above 50%	On Track	100%
9/30/2023	Staying above 50%	On Track	100%

2025 Comment: 3 of 3 wage theft complaints were conciliated and closed. $4400 recovered for the quarter, $7286 for the year.

Governance

Complaint Resolution Process - Percent of investigations (internal and external) closed. Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	Off Track	40%
9/30/2024	Staying above 50%	On Track	50%
9/30/2023	Staying above 50%	On Track	83%

Human Resources
Measures Summary

Governance

Number of days to fill a position - from referral of applicants to date Alachua County receives back the background and drug screen results (Offer Date) - Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 30	N/A	N/A
9/30/2025	Staying below 30	On Track	25.98
9/30/2024	Staying below 30	On Track	28.00
9/30/2023	Staying below 30	On Track	24.00

Percent of positions filled by internal promotional opportunity - Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	Off Track	18.75%
9/30/2024	Staying above 20%	On Track	21.57%
9/30/2023	Staying above 20%	On Track	24.51%

2025 Comment: There were some lower level positions that would not qualify as promotions. There were no internal candidates for some of the vacancies. For some of the positions that had internal applicants, the internal applicants may not have met the minimum requirements or the external candidates were selected for various reasons linked to interviews.

Turnover rate - Percent of new hires, as compared to active filled positions, who leave employment within the first 12 months of start date. Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 1.0%	N/A	N/A
9/30/2025	Staying below 1.0%	Off Track	1.56%
9/30/2024	Staying below 1.0%	Off Track	1.77%
9/30/2023	Staying below 1.0%	Off Track	2.32%

2025 Comment: Mostly resignations and a few probation/involuntary terminations

Human Resources
Measures Summary

Turnover rate - Percent of new hires, as compared to active filled positions, who leave employment within 13 to 36 months of start date. Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 1.5%	N/A	N/A
9/30/2025	Staying below 1.5%	On Track	1.04%
9/30/2024	Staying below 1.5%	On Track	1.14%
9/30/2023	Staying below 1.5%	On Track	1.41%

Number of hours of organizational development time spent within departments to develop employee skills - Cumulative Year-to-Date (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 15	N/A	N/A
9/30/2025	Staying above 15	On Track	32

Number of in-person training courses newly developed or revised and implemented - Cumulative Year-to-Date (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 3	N/A	N/A
9/30/2025	Staying above 3	On Track	3
9/30/2024	Staying above 3	On Track	4
9/30/2023	Staying above 3	On Track	8

Number of self-directed professional development courses completed - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 100	N/A	N/A
9/30/2025	Staying above 100	On Track	465

Human Resources
Measures Summary

Number of total online training hours completed by learners accessing online training system - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	1,210
9/30/2024	Staying above 500	On Track	1,024
9/30/2023	Staying above 500	On Track	1,664

Percent of employees, for the courses measured, who report they will use what they learned in professional development training on the job - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	97.60%
9/30/2024	Staying above 90%	On Track	97.50%
9/30/2023	Staying above 90%	On Track	97.32%

Information and Telecommunications Measures Summary

Percent of website uptime - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	99.1%
9/30/2024	Staying above 98%	On Track	99.0%
9/30/2023	Staying above 98%	On Track	99.0%

Percent of Help Desk calls answered - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	98%
9/30/2024	Staying above 95%	On Track	99%
9/30/2023	Staying above 95%	On Track	98%

Percent of internet uptime - Reported Quarterly (Telecommunications Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	99%
9/30/2024	Staying above 98%	On Track	99%
9/30/2023	Staying above 98%	On Track	99%

Information and Telecommunications
Measures Summary

Percent of email uptime - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	99.00%
9/30/2023	Staying above 98%	On Track	99.00%

Percent of virtual server farm availability - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	100.00%
9/30/2023	Staying above 98%	On Track	100.00%

Percent of SAN (Storage Area Network) availability - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	99%
9/30/2023	Staying above 98%	On Track	99%

Parks & Open Space
Measures Summary

Percent of residential units in unincorporated Alachua County that have access to a County-operated neighborhood park (within 1-mile for urban or 2-miles for rural) or a community park (within 3-miles for urban or 6-miles for rural) – Reported Annually (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Stay above 62%	N/A	N/A
9/30/2025	Stay above 62%	On Track	62%
12/31/2024	Stay above 62%	On Track	62%

Number of Parks and Open Spaces capital projects completed - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	4
9/30/2024	Staying above 2	On Track	3
9/30/2023	Staying above 2	Off Track	1

Number of parks acres – activity-based recreation sites per 1,000 unincorporated residents per the Comprehensive Plan - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 0.5	N/A	N/A
9/30/2025	Staying above 0.5	On Track	1.89
9/30/2024	Staying above 0.5	On Track	1.89
9/30/2023	Staying above 0.5	On Track	1.33

Number of days recreation fields or courts are utilized for programming by contracted partners - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	At Risk	41

Parks & Open Space
Measures Summary

Focus Area: Parks and Public Spaces

Number of days Cuscowilla is utilized for community benefit, including internal County use or fee waivers - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 26	N/A	N/A
9/30/2025	Staying above 26	Off Track	30

Governance

Percent of operating expenditures recuperated through revenue at Cuscowilla - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 60%	N/A	N/A
9/30/2025	Staying above 60%	On Track	60%

Percent of operating expenditures recuperated through revenue at the Equestrian Center - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 100%	N/A	N/A
9/30/2025	Staying above 100%	Off Track	49%

Public Works
Measures Summary

Focus Area: Transportation

Number of miles of unimproved roads graded - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	Off Track	412.01
9/30/2024	Staying above 500	On Track	462.77
9/30/2023	Staying above 500	On Track	645.68

Pavement marking maintenance - miles completed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	Off Track	20.04
9/30/2024	Staying above 25	At Risk	0
9/30/2023	Staying above 25	Off Track	13.6

Number of miles of trees trimmed on right-of-way - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 8	N/A	N/A
9/30/2025	Staying above 8	On Track	136.09
9/30/2024	Staying above 8	On Track	46.77

Number of linear feet of sidewalk repaired / replaced - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1500	N/A	N/A
9/30/2025	Staying above 1500	On Track	1,463.33
9/30/2024	Staying above 1500	On Track	7,445.00

Public Works
Measures Summary

Number of miles of right-of-way mowed (internal and contracted) - Cumulative Year-to-Date (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	833.23
9/30/2024	Staying above 500	On Track	640.59

Number of maintenance service requests received - Cumulative Year-to-Date (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 1,500 and 2,000	N/A	N/A
9/30/2025	Maintaining between 1,500 and 2,000	On Track	2,177
9/30/2024	Maintaining between 1,500 and 2,000	On Track	2,267
9/30/2023	Maintaining between 1,500 and 2,000	On Track	1,813

Number of miles of ditches cleaned - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 8	N/A	N/A
9/30/2025	Staying above 8	Off Track	6.69
9/30/2024	Staying above 8	At Risk	1.6
9/30/2023	Staying above 8	At Risk	1.5

Number of work orders initiated - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1500	N/A	N/A
9/30/2025	Staying above 1500	On Track	1,569
9/30/2024	Staying above 1500	On Track	1,678

Public Works
Measures Summary

Number of work orders completed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1700	N/A	N/A
9/30/2025	Staying above 1700	On Track	1,632
9/30/2024	Staying above 1700	Off Track	1,500

Percent of service requests closed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	70%
9/30/2024	Staying above 80%	Off Track	45%

Number of driveway requests received - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	77
9/30/2024	Staying above 50	On Track	94

Number of driveway requests approved - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 45	N/A	N/A
9/30/2025	Staying above 45	On Track	46
9/30/2024	Staying above 45	On Track	104

Number of stormwater basins maintained - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	110
9/30/2024	Staying above 50	On Track	106
9/30/2023	Staying above 50	On Track	66

Public Works
Measures Summary

Percent labor rate is below market rate - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 16%	N/A	N/A
9/30/2025	Staying above 16%	On Track	50%
9/30/2024	Staying above 16%	On Track	63%
9/30/2023	Staying above 16%	On Track	58%

Percent of unsatisfactory fleet repairs - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 2%	N/A	N/A
9/30/2025	Staying below 2%	On Track	2%
9/30/2024	Staying below 2%	On Track	1.0%
9/30/2023	Staying below 2%	On Track	0.8%

Percent of breakdowns resulting in unscheduled downtime not identified during preventive maintenance service - goal is to reduce preventable breakdowns - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 2%	N/A	N/A
9/30/2025	Staying below 2%	On Track	1.0%
9/30/2024	Staying below 2%	On Track	1.0%
9/30/2023	Staying below 2%	On Track	0.6%

Public Works
Measures Summary

Percent of time Fleet Technicians report as accountability time - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	96.6%
9/30/2024	Staying above 95%	On Track	97.0%
9/30/2023	Staying above 95%	On Track	99.0%

2025 Comment: Expected improvement as the technicians become more familiar with the new FASTER software and increase indirect reporting. Direct reporting reflects actual time spent on asset repairs. Indirect reporting reflects technician training, admin, and paid time off.

Solid Waste and Resource Recovery
Measures Summary

Number of total tons of hazardous materials collected in all categories –
Reported Quarterly (Hazardous Waste)

Target Date	Target	Status	Actual
9/30/2026	Stay above 130	N/A	N/A
9/30/2025	Stay above 130	On Track	132.4

Number of tons of oil recycled - ***Reported Quarterly (Hazardous Waste)***

Target Date	Target	Status	Actual
9/30/2026	Stay above 45	N/A	N/A
9/30/2025	Stay above 45	On Track	44.56

Number of tons of paint recycled - ***Reported Quarterly (Hazardous Waste)***

Target Date	Target	Status	Actual
9/30/2026	Stay above 10	N/A	N/A
9/30/2025	Stay above 10	On Track	18.37

Number of tons of electronic waste recycled - ***Reported Quarterly (Hazardous Waste)***

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	45.8

Number of tons of other hazardous waste materials recycled – ***Reported Quarterly (Hazardous Waste)***

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	Off Track	23.67

Number of total outreach events - Reported Quarterly (Waste Management)

Target Date	Target	Status	Actual
9/30/2026	Stay above 35	N/A	N/A
9/30/2025	Stay above 35	On Track	54

Solid Waste and Resource Recovery Measures Summary

Number of Leveda Brown Environmental Park Tours - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 5	N/A	N/A
9/30/2025	Stay above 5	On Track	8

Number of Tools For Schools Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 17	N/A	N/A
9/30/2025	Stay above 17	On Track	33

Number of Public Education Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 8	N/A	N/A
9/30/2025	Stay above 8	Off Track	6

Number of Other Outreach Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 10	N/A	N/A
9/30/2025	Stay above 10	Off Track	7

Number of total tons of recycled materials in all categories – *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 3,300	N/A	N/A
9/30/2025	Stay above 3,300	On Track	3,429

Number of tons of mixed paper recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 200	N/A	N/A
9/30/2025	Stay above 200	On Track	217

Solid Waste and Resource Recovery Measures Summary

Focus Area: Waste Management

Number of tons of cardboard recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 2,200	N/A	N/A
9/30/2025	Stay above 2,200	On Track	2,397

Number of tons of aluminum cans recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	43

Number of tons of metal cans recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	44

Number of tons of glass recycled - Reported Quarterly (Waste Management)

Target Date	Target	Status	Actual
9/30/2026	Stay above 400	N/A	N/A
9/30/2025	Stay above 400	On Track	489

Number of tons of plastic containers recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 230	N/A	N/A
9/30/2025	Stay above 230	On Track	239

Solid Waste and Resource Recovery
Measures Summary

Focus Area: Waste Management

Number of total tons of solid waste hauled to the landfill – *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay between 49,000 and 52,000	N/A	N/A
9/30/2025	Stay between 49,000 and 52,000	On Track	53,296

Number of average pounds per day of residential and commercial solid waste collected per capita - *Reported Annually (Waste Management)*

Target Date	Target	Status	Actual
12/31/2025	Staying below 5	N/A	N/A
12/31/2024	Staying below 5	On Track	5.19
12/31/2023	Staying below 5.5	On Track	5.19
12/31/2022	Staying below 5.5	On Track	5.19

Court Services
Measures Summary

Number of Community Service Work Crew service hours performed for the community - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,000	N/A	N/A
9/30/2025	Staying above 1,000	On Track	2,330.75
9/30/2024	Staying above 1,000	On Track	1,975.75
9/30/2023	Staying above 1,000	On Track	1,896.50

2025 Comment: Work Crew exceeded the target goal by performing 92 projects in the community this quarter.

Number of Community Service hours performed at County-owned properties and departments - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 400	N/A	N/A
9/30/2025	Staying above 400	On Track	561.5
9/30/2024	Staying above 400	On Track	668.0
9/30/2023	Staying above 400	On Track	837.0

2025 Comment: 442.5 of these hours were performed by clients on the Work Crew. 119 hours were performed by individual clients at Alachua County Animal Services and Hazardous Waste.

Number of Community Service hours performed at all work sites - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 4,500	N/A	N/A
9/30/2025	Staying above 4,500	On Track	8,795.25
9/30/2024	Staying above 3,500	On Track	6,579.75
9/30/2023	Staying above 3,500	On Track	6,902.50

2025 Comment: Calculated at a rate of $13 per hour, that's a savings of approximately $114K to the community!

Court Services
Measures Summary

Number of community service hours performed by indigent clients in lieu of paying court costs and fees - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 200	N/A	N/A
9/30/2025	Stay above baseline of 200	On Track	2,884

2025 Comment: Calculated at a rate of $13 per hour, that's a savings of approximately $37K.
Percent of Community Service cases successfully completing conditions ordered - Reported Quarterly (Community Services)

Percent of Community Service cases successfully completing conditions ordered - Reported Quarterly (Community Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	87.4%
9/30/2024	Staying above 70%	On Track	76.90%
9/30/2023	Staying above 70%	On Track	82.90%

2025 Comment: 190 cases were closed during this period. There were 166 successful and 24 unsuccessful closures.

Number of new clients in the Day Reporting program - Reported Quarterly (Day Reporting)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	On Track	54
9/30/2024	Staying above 25	On Track	44
9/30/2023	Staying above 25	On Track	40

2025 Comment: Numbers are steady due to the Judiciary's continued use of the TAD (Transdermal Alcohol Device) Monitoring Program.

Court Services
Measures Summary

Percent of Drug Court clients employed, in school, serving as primary support provider, or on disability, excluding clients in residential treatment - Reported Quarterly (Drug Court)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 70%	N/A	N/A
9/30/2025	Stay above baseline of 70%	On Track	89%
9/30/2024	Stay above baseline of 70%	On Track	85%
9/30/2023	Stay above baseline of 70%	On Track	81%

2025 Comment: Employment numbers are up to 89%.

Percent of Drug Court clients with positive outcomes, including total graduates and clients retained in the program - Reported Quarterly (Drug Court)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	78%
9/30/2024	Staying above 70%	On Track	91%
9/30/2023	Staying above 70%	On Track	77%

2025 Comment: 2 clients absconding from Metamorphosis, 1 client opting out of the program as they did not want to go to residential treatment, 1 client absconding, and 2 clients opt out (1 did not want to stay on a Phase 1 schedule, 1 wanted to use their medical marijuana card), 1 had new law violation, 1 had their charges dropped due to medical condition and 1 graduating the program. Our "Positive outcomes" are at 82%.

Percent of pretrial investigations completed prior to First Appearance - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	100%
9/30/2024	Staying above 95%	On Track	100%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: Investigations for First Appearance continue to be conducted daily for everyone who appears before the judiciary during court. Information is provided for the judiciary to make informed release decision.

Court Services
Measures Summary

Focus Area: Public Safety and Social Justice

Number of new clients released to Pretrial Supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	169
9/30/2024	Staying above 50	On Track	147
9/30/2023	Staying above 50	On Track	204

2025 Comment: Pretrial Supervision numbers have remained consistent based on continued releases from Bond Reduction Hearings, Special Hearings. 132 new clients were released to pretrial supervision and 37 to GPS (Global Positioning Satellite) program.Percent of Pretrial defendants who successfully complete supervision - Reported Quarterly (Pretrial)

Percent of pretrial risk assessments completed on detainees - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	100%
9/30/2024	Staying above 95%	On Track	100%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: Risk Assessments are completed using the validated Florida Pretrial Risk Assessment Instrument on inmates scheduled to attend First Appearance.

Percent of supervised pre-trial defendants not arrested for new law violations while under supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 75%	N/A	N/A
9/30/2025	Stay above baseline of 75%	On Track	100%

2025 Comment: The number of Pretrial defendants who have successfully completed the program with no new arrests has remained consistent.

Court Services
Measures Summary

Percent of Pretrial defendants who successfully complete supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 75%	N/A	N/A
9/30/2025	Staying above 75%	On Track	100%
9/30/2024	Staying above 75%	On Track	93%
9/30/2023	Staying above 75%	On Track	95%

2025 Comment: The number of Pretrial defendants who have successfully completed the program has remained consistent.

Percent of probationers who successfully complete probation - Reported Quarterly (Probation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	Off Track	44.2%
9/30/2024	Staying above 50%	On Track	55.30%
9/30/2023	Staying above 50%	On Track	51.30%

2025 Comment: The number is below the compliance rate in part because we completed old case load clean up. These cases had been closed with the court but were awaiting a probation to close them. In total, 21 of 23 old cases closed as unsuccessful. In addition to old cases, we had to close 2 cases as deceased. If the old case clean up was left out of the calculation, probation would have had a success rate of 52%. This quarter probation collected $22,617.88 in restitution. probation clients paid 50% of Cost of Supervision order which amount to $32,995.00. Additionally, 66% of Court Costs order amounted to $76,127.35. Probation clients completed 68% of mandatory community service hours that totaled 1680 hours.

Community Support Services
Measures Summary

Number of households who became homeowners through SHIP or HFA - Cumulative Year-to-Date (Housing)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6	N/A	N/A
9/30/2025	Staying above 6	On Track	11
9/30/2024	Staying above 6	On Track	6
9/30/2023	Staying above 6	On Track	7

Number of substandard homes repaired - Cumulative Year-to-Date (Housing)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	At Risk	6
9/30/2024	Staying above 25	At Risk	19
9/30/2023	Staying above 25	On Track	27

Number of residents impacted by rent and/or utility assistance - Reported Quarterly (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 125	N/A	N/A
9/30/2025	Staying above 125	At Risk	10
9/30/2024	Staying above 125	On Track	525
9/30/2023	Staying above 125	On Track	376

2025 Comment: Staff vacancies impacted program.

Percent of Permanent Supportive Housing (PSH) participants maintaining housing stability - Cumulative Year-to-Date (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Stay above 60%	N/A	N/A
9/30/2025	Stay above 60%	On Track	94%

Community Support Services
Measures Summary

Focus Area: Housing Security

Percent of Rapid Rehousing (RRH) participants maintaining housing stability - Cumulative Year-to-Date (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Stay above 75%	N/A	N/A
9/30/2025	Stay above 75%	On Track	83%

Percent of clients maintaining housing 90 days after receiving support - Reported Quarterly (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	91.89%
9/30/2024	Staying above 70%	On Track	100%
9/30/2023	Staying above 70%	On Track	100%

Focus Area: Public Health, Social, and Youth Services

Number of citizens assisted through County sponsored poverty reduction activities - Cumulative Year-to-Date (Community Stabilization)

Target Date	Target	Status	Actual
9/30/2026	Staying above 75	N/A	N/A
9/30/2025	Staying above 75	On Track	943
9/30/2024	Staying above 75	On Track	1,094
9/30/2023	Staying above 75	On Track	317

Number of Crisis Line and 988 Lifeline calls answered - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 4,500	N/A	N/A
9/30/2025	Stay above 4,500	On Track	7,302

Community Support Services
Measures Summary

Number of hours providing face-to-face crisis intervention and counseling services - Cumulative Year-to-Date (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,400	N/A	N/A
9/30/2025	Staying above 1,400	On Track	3,028

Number of minutes for average response time, from call to on-site, for face-to-face crisis intervention requests - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying below 60	N/A	N/A
9/30/2025	Staying below 60	On Track	17

Number of presentations delivered to professional and community groups - Cumulative Year-to-Date (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 52	N/A	N/A
9/30/2025	Stay above 52	On Track	114

Number of service hours provided by trained volunteers and interns - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 3,200	N/A	N/A
9/30/2025	Stay above 3,200	On Track	4,127

Percent of crisis calls stabilized by phone without the use of emergency services intervention - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	99.7%

Community Support Services
Measures Summary

Number of volunteer hours - Reported Quarterly (Foster Grandparents)

Target Date	Target	Status	Actual
9/30/2026	Staying above 7,605	N/A	N/A
9/30/2025	Staying above 7,605	Off Track	5,016.5
9/30/2024	Staying above 7,605	Off Track	7,013.00
9/30/2023	Staying above 7,605	On Track	8,368.00

2025 Comment: Volunteers did not serve during Monday, September 22,2025 through Tuesday, September 30, 2025.

Number of children with improved academic performance – Cumulative Year-to-Date (Foster Grandparent)

Target Date	Target	Status	Actual
9/30/2026	Staying above 108	N/A	N/A
9/30/2025	Staying above 108	On Track	329
9/30/2024	Staying above 108	On Track	151
9/30/2023	Staying above 108	On Track	214

2025 Comment: Volunteers returned to site from summer break August, impact forms are not collected at this time to provide improved academic performance.

Number of therapeutic hours completed towards successful graduation - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 7,000	N/A	N/A
9/30/2025	Staying above 7,000	On Track	13,360
9/30/2024	Staying above 7,000	On Track	11,904
9/30/2023	Staying above 7,000	On Track	23,552

2025 Comment: The program significantly exceeded the quarterly baseline of 7,000 therapeutic hours, reaching a total of 13,360 hours. This reflects a 13% increase from the previous quarter (11,802 hours), demonstrating consistent growth and strong client engagement.

Community Support Services
Measures Summary

Percent of Metamorphosis clients enrolling in Aftercare Program - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	Off Track	66.67%
9/30/2024	Staying above 95%	Off Track	0%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: This quarter, 66.67% of residents who completed the residential portion of the program enrolled in the optional Aftercare Program (2 out of 3). While this reflects an improvement from the previous quarter (40%), the rate remains below the 95% baseline. The team continues to emphasize the importance of Aftercare during discharge planning and is exploring strategies to increase engagement and retention in post-residential services.

Percent of Metamorphosis residential program capacity utilized - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	Off Track	52.38%
9/30/2024	Staying above 80%	Off Track	69.00%
9/30/2023	Staying above 80%	Off Track	76.00%

2025 Comment: Metamorphosis' average occupancy for the quarter was 11, resulting in a utilization rate of 52.38%, which remains below the 70% baseline. This marks an improvement from the previous quarter (43%), but staffing shortages continue to impact admissions. The program currently has two vacancies Residential Treatment Clinical Lead and Peer Specialist, both of which are in the hiring process. Additionally, many referrals are pending court proceedings or sentencing, delaying client intake. The team is working to expedite hiring and strengthen referral coordination to improve capacity utilization in the upcoming quarter.

Number of direct client contact hours (CCH) provided by counselors to assigned caseloads - Reported Quarterly (OPUS)

Target Date	Target	Status	Actual
9/30/2026	Stay above 468	N/A	N/A
9/30/2025	Stay above 468	At Risk	280

2025 Comment: Using the prorated target to adjust for short staff for the quarter (280/(468-156), CCH services were 89.7% of the target CCH.

Community Support Services
Measures Summary

Focus Area: Public Health, Social, and Youth Services

Number of patient encounters for communicable disease services - Reported Quarterly (Public Health)

Target Date	Target	Status	Actual
9/30/2026	Staying above 10,000	N/A	N/A
9/30/2025	Staying above 10,000	On Track	8,452
9/30/2024	Staying above 10,000	On Track	31,490
9/30/2023	Staying above 10,000	Off Track	8,654

Number of Veterans and Veteran Dependents served - Reported Quarterly (Veteran Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 600	N/A	N/A
9/30/2025	Staying above 600	On Track	735
9/30/2024	Staying above 600	On Track	1,884
9/30/2023	Staying above 600	On Track	1,342

Number of citizens contacted - Reported Quarterly (Victim Services & Rape Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,500	N/A	N/A
9/30/2025	Staying above 1,500	Off Track	1,041
9/30/2024	Staying above 1,500	Off Track	1,191
9/30/2023	Staying above 1,500	On Track	2,006

2025 Comment: There were three larger community outreach opportunities that were missed because the Community Outreach Project Coordinator was out on FMLA unexpectedly for two months and were unable to be covered.

Equal Opportunity
Measures Summary

Focus Area: Economic Development

Percent of targeted positions filled by under-represented groups. Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 40%	N/A	N/A
9/30/2025	Staying above 40%	On Track	87%
9/30/2024	Staying above 40%	On Track	62%
9/30/2023	Staying above 40%	On Track	62%

2025 Comment: 40 of 46 positions targeted for special recruitment were filled by women/minorities.

Percent of wage theft complaints successfully conciliated - Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	100%
9/30/2024	Staying above 50%	On Track	100%
9/30/2023	Staying above 50%	On Track	100%

2025 Comment: 3 of 3 wage theft complaints were conciliated and closed. $4400 recovered for the quarter, $7286 for the year.

Governance

Complaint Resolution Process - Percent of investigations (internal and external) closed. Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	Off Track	40%
9/30/2024	Staying above 50%	On Track	50%
9/30/2023	Staying above 50%	On Track	83%

Environmental Protection
Measures Summary

Focus Area: Emergency Services

Number of hazardous materials emergency response calls requiring environmental remediation and completed in Alachua County in compliance with the Hazardous Materials Management Code - Reported Quarterly (*Hazardous Materials*)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	90%

Focus Area: Environment and Conservation

Number of views of the EPD Water Resources website - Cumulative Year-to-Date (Environmental Protection - Water Resources)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 8,000	N/A	N/A
9/30/2025	Stay above baseline of 8,000	On Track	47,280

2025 Comment: Quarter 1 (7099) + Quarter 2 (8475) + Quarter 3 (12676) + Quarter 4 (19,030) = 47,280

Average Site Assessment Score for conservation lands acquired through the Alachua County Forever program - out of a possible score of 10.0 *- Reported Quarterly (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 7 and 10	N/A	N/A
9/30/2025	Maintaining between 7 and 10	On Track	6.91
9/30/2024	Maintaining between 7 and 10	On Track	6.90
9/30/2023	Maintaining between 7 and 10	On Track	6.98

Environmental Protection
Measures Summary

Number of conservation land acquisitions completed - Cumulative Year-to-Date (Land Conservation & Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	9
9/30/2024	Staying above 4	On Track	8
9/30/2023	Staying above 4	On Track	8

Percent of annual conservation land acquisitions located within priority conservation corridors - *Reported Quarterly (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 50%	N/A	N/A
9/30/2025	Stay above 50%	On Track	67%

Percent of conservation lands monitored and treated for invasive plants - *Cumulative Year-to-Date (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	On Track	26%
9/30/2024	Staying above 20%	On Track	20.8%
9/30/2023	Staying above 20%	On Track	23.0%

Percent of habitat restoration goals accomplished, such as prescribed fire, reforestation, and hydrology - *Cumulative Year-to-Date (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 80%	N/A	N/A
9/30/2025	Stay above 80%	On Track	80%

Environmental Protection
Measures Summary

Number of acres of surface waters and wetlands authorized for impacts by the county - target goal is to have less than 1 acre of impact *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying below 1	N/A	N/A
9/30/2025	Staying below 1	On Track	0
9/30/2024	Staying below 1	On Track	0
9/30/2023	Staying below 1	Off Track	1.22

Percent Comprehensive Plan and Land Development Code requirements met for upland habitat protection - i.e. up to 50% of acreage *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	100%
9/30/2024	Staying above 50%	On Track	100%
9/30/2023	Staying above 50%	On Track	100%

Percent of enforcement actions completed to Natural Resources staff satisfaction *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	100%
9/30/2024	Staying above 80%	On Track	100%
9/30/2023	Staying above 80%	On Track	100%

Environmental Protection
Measures Summary

Percent of natural resource impacts avoided by Pre-Application Screening - *Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	99%
9/30/2024	Staying above 80%	On Track	99%
9/30/2023	Staying above 80%	On Track	99%

Number of petroleum contaminated sites remediated *- Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	2
9/30/2024	Staying above 3	On Track	3
9/30/2023	Staying above 3	On Track	3

Percent of contractual turnaround times met for change order processing - *Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%
9/30/2023	Staying above 90%	On Track	100%

Percent of contractual turnaround times met for report reviews *- Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	99.3%
9/30/2024	Staying above 90%	On Track	100.0%
9/30/2023	Staying above 90%	On Track	99.4%

Environmental Protection
Measures Summary

Percent of petroleum storage tank compliance inspections completed - *Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 25%	N/A	N/A
9/30/2025	Staying above 25%	On Track	29.4%
9/30/2024	Staying above 25%	On Track	25.2%
9/30/2023	Staying above 25%	On Track	31.5%

Number of Groundwater Quality Monitoring activities completed - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 48	N/A	N/A
9/30/2025	Staying above 48	On Track	67
9/30/2024	Staying above 48	On Track	202
9/30/2023	Staying above 48	On Track	72

2025 Comment: Quarter 1 (8) + Quarter 2 (27) + Quarter 3 (8) +Quarter 4 (24) = 67

Number of Stormwater Quality Projects Initiated - Cumulative Year-to-Date (Water Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 1 and 3	N/A	N/A
9/30/2025	Maintaining between 1 and 3	On Track	2
9/30/2024	Maintaining between 1 and 3	On Track	3
9/30/2023	Maintaining between 1 and 3	On Track	3

2025 Comment: Headquarters Library and Trout Street

Environmental Protection
Measures Summary

Focus Area: Environment and Conservation

Number of Surface Water Quality Monitoring activities completed - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 110	N/A	N/A
9/30/2025	Staying above 110	On Track	169
9/30/2024	Staying above 110	On Track	330
9/30/2023	Staying above 110	On Track	310

2025 Comment: Quarter 1 (41) + Quarter 2 (56) +Quarter 3 (36) + Quarter 4 (36) = 169

Number of Wastewater Treatment Facilities Monitored *- Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 40	N/A	N/A
9/30/2025	Staying above 40	On Track	59
9/30/2024	Staying above 40	On Track	59
9/30/2023	Staying above 40	On Track	81

2025 Comment: Quarter 1 (21) + Quarter 2 (14) + Quarter 3 (12) + Quarter 4 (12) = 59

Number of grants applied for annually to offset County funding for programs and projects - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 3	N/A	N/A
9/30/2025	Stay above baseline of 3	On Track	6

2025 Comment: Regional Water Quality Project Study (received $10,000), 319 Public Education Grant for Resilient Landscapes in New Construction (Tentative approval), Springs Tag Grant for Education (did not receive), Springs Funding for Cuscowilla Wastewater Facility, IRP Grant for SR26, Irrigation Upgrades Grant for SJRWMD (Tentative approval).

Environmental Protection
Measures Summary

Focus Area: Environment and Conservation

Percent of inspections passed - Irrigation Design Code Implementation - Reported Quarterly (*Water Resources*)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	78%
9/30/2024	Staying above 70%	On Track	76%
9/30/2023	Staying above 70%	At Risk	64%

2025 Comment: 87 of 112 inspections passed this quarter

Percent of self-certified irrigation design jobs randomly inspected for code compliance - *Reported Quarterly (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 5%	N/A	N/A
9/30/2025	Stay above 5%	On Track	12%

Percent of water quality code violations identified and corrected - *Reported Quarterly (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	96%
9/30/2024	Staying above 90%	At Risk	83%
9/30/2023	Staying above 90%	On Track	93%

2025 Comment: 23 of 24 cases were closed this quarter

Focus Area: Land Use and Infrastructure

Number of facility inspections conducted in Alachua County in compliance with the Hazardous Materials Management Code - *Reported Quarterly (Hazardous Materials)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
9/30/2025	Staying above 150	Off Track	138

2025 Comment: Loss of 1 inspector for program reduced the number of inspections completed

Environmental Protection
Measures Summary

Focus Area: Land Use and Infrastructure

Number of hazardous materials complaint investigations conducted and completed in Alachua County in compliance with the Hazardous Materials Management Code - Reported Quarterly (Hazardous Materials)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	84.61%

Focus Area: Public Health, Social, and Youth Services

Number of public presentations, training events and short courses presented - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying baseline of 120	N/A	N/A
9/30/2025	Staying baseline of 120	On Track	133
9/30/2024	Staying baseline of 120	On Track	139
9/30/2023	Staying baseline of 120	On Track	123

2025 Comment: Quarter 1 (24) + Quarter 2 (62) + Quarter 3 (23) + Quarter 4(24) = 133

Focus Area: Parks and Public Spaces

Percent of suitable preserves with public access within three (3) years of acquisition - *Cumulative program total (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 75%	N/A	N/A
9/30/2025	Staying above 75%	On Track	87%
9/30/2024	Staying above 90%	On Track	92%
9/30/2023	Staying above 90%	On Track	95%

Environmental Protection
Measures Summary

Governance

Percent of Environmental Protection Department budget from other funding sources - not General Fund or MSTU *- Cumulative Year-to-Date (EPD Administration)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	89%
9/30/2024	Staying above 50%	On Track	89%
9/30/2023	Staying above 50%	On Track	89%

Percent of Hazmat Fees collected - collection rate *- Cumulative Year-to-Date (EPD Administration)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 85%	N/A	N/A
9/30/2025	Staying above 85%	On Track	84%
9/30/2024	Staying above 96%	Off Track	85%
9/30/2023	Staying above 96%	Off Track	85%

Animal Resources
Measures Summary

Number of responses to calls/requests for field services - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 2,000 and 4,000	N/A	N/A
9/30/2025	Maintaining between 2,000 and 4,000	At Risk	1,142
9/30/2024	Maintaining between 2,000 and 4,000	Off Track	1,340
9/30/2023	Maintaining between 2,000 and 4,000	On Track	2,458

Dollars received to support animal services programs through fundraising, donations and/or grant activities - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above $10,000.00	N/A	N/A
9/30/2025	Staying above $10,000.00	At Risk	$ 3,188.04
9/30/2024	Staying above $10,000.00	At Risk	$ 2,812.35
9/30/2023	Staying above $10,000.00	At Risk	$ 3,662.51

Number of animal licenses issued - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5,000	N/A	N/A
9/30/2025	Staying above 5,000	Off Track	4,708
9/30/2024	Staying above 5,000	Off Track	4,465
9/30/2023	Staying above 5,000	At Risk	1,844

Animal Resources
Measures Summary

Number of animals received at the shelter - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 500 and 1,500	N/A	N/A
9/30/2025	Maintaining between 500 and 1,500	On Track	1,012
9/30/2024	Maintaining between 500 and 1,500	On Track	715
9/30/2023	Maintaining between 500 and 1,500	On Track	757

Percent of live animal releases at the shelter - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	91.55%
9/30/2024	Staying above 90%	On Track	91.14%
9/30/2023	Staying above 90%	On Track	93.50%

Budget and Fiscal Services
Measures Summary

Focus Area: Environment and Conservation

Number of on-site energy audits completed through the Cenergistics Energy Program - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
6/30/2025	Staying above 150	On Track	150
9/30/2024	Staying above 150	On Track	171

Percent cost savings recognized through Cenergistics Energy Program - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 10%	N/A	N/A
6/30/2025	Staying above 10%	At Risk	5.87%
9/30/2024	Staying above 10%	On Track	16.33%

Reduction in annualized energy use index trend within county owned buildings including use of electric, natural gas, propane and solar- Reported quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Reduce EUI from 86 to 75 over 5 years	N/A	N/A
6/30/2025	Reduce EUI from 86 to 75 over 5 years	On Track	69.46
9/30/2024	Reduce EUI from 86 to 75 over 5 years	On Track	63.2
9/30/2023	Reduce EUI from 86 to 75 over 5 years	On Track	62.45

Budget and Fiscal Services
Measures Summary

Governance

Dollar cost (12 month rolling average) of utilities per sq. foot for county facility service area - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying below target $15.50	N/A	N/A
6/30/2025	Staying below target $15.50	Off Track	$16.27
9/30/2024	Staying below target $15.50	Off Track	$17.17
9/30/2023	Staying below target $15.50	At Risk	$18.51

Percent unallocated fund balance - Annual Average (Management & Budget)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 15% and 25%	N/A	N/A
9/30/2025	Maintaining between 15% and 25%	On Track	27.84%
9/30/2024	Maintaining between 15% and 25%	Off Track	45.08%
9/30/2023	Maintaining between 15% and 25%	Off Track	34.33%

2025 Comment: The variation in this number is largely due to the Revenue Recovery Funds that will be expended down from fund balance in the next two fiscal years.

Percent variance of projected revenue estimates to actual revenue received - Annual Average (Management & Budget)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between -5% and 5%	N/A	N/A
9/30/2025	Maintaining between -5% and 5%	Off Track	27.84%
9/30/2024	Maintaining between -5% and 5%	Off Track	27.83%
9/30/2023	Maintaining between -5% and 5%	Off Track	19.08%

2025 Comment: Revenue estimates continue to include Revenue Recovery Balance. This number will normalize once the Broadband project starts to utilize fund balance.

Budget and Fiscal Services
Measures Summary

Governance

Number educated on performance management & strategic planning - Cumulative Year-to-Date (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 120	N/A	N/A
9/30/2025	Staying above 120	On Track	128
9/30/2024	Staying above 120	On Track	120
9/30/2023	Staying above 120	On Track	122

Number of departmental operational performance measures tracked and reported through the budget process - Reported Quarterly (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 130	N/A	N/A
9/30/2025	Staying above 130	On Track	201
9/30/2024	Staying above 130	On Track	170
9/30/2023	Staying above 130	On Track	166

Percent of departmental operational performance measures reported as 'On Track' - Reported Quarterly (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	86.6%
9/30/2024	Staying above 80%	On Track	82.35%
9/30/2023	Staying above 80%	On Track	79.50%

2025 Comment: 174 operational measures of 201 total measures this quarter met or exceeded the established target.

Budget and Fiscal Services
Measures Summary

Governance

Dollar volume of P-card transactions - Cumulative Year-to-Date (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above $1,500,000	N/A	N/A
9/30/2025	Staying above $1,500,000	On Track	2,668,943
9/30/2024	Staying above $1,500,000	On Track	$2,634,949
9/30/2023	Staying above $1,500,000	On Track	$2,353,929

Number of P-card transactions - Cumulative Year-to-Date (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5,000	N/A	N/A
9/30/2025	Staying above 5,000	On Track	8,722
9/30/2024	Staying above 5,000	On Track	8,662
9/30/2023	Staying above 5,000	On Track	8,676

Percent of purchase order requests processed within target time frame - Reported Quarterly (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	98%
9/30/2024	Staying above 80%	On Track	95%
9/30/2023	Staying above 80%	On Track	97%

Budget and Fiscal Services
Measures Summary

Governance

Percent of vendor awards without valid protests - Reported Quarterly (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 95% and 100%	N/A	N/A
9/30/2025	Maintaining between 95% and 100%	On Track	95.6%
9/30/2024	Maintaining between 95% and 100%	On Track	100%
9/30/2023	Maintaining between 95% and 100%	On Track	100%

2025 Comment: Valid bid protest from 1 bid out of 23 released during this quarter. The awarded vendor and protesting vendor withdrew their proposals based on follow-up award review and new vendor was awarded.

Percent change in total healthcare costs - Reported Quarterly (Risk Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 10%	N/A	N/A
9/30/2025	Staying below 10%	Off Track	14%
9/30/2024	Staying below 10%	On Track	3%
9/30/2023	Staying below 10%	On Track	-3%

Percent Worker's Compensation lost time cases per 1,000 FTE - Reported Quarterly (Risk Management)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 0% and 0.15%	N/A	N/A
9/30/2025	Maintaining between 0% and 0.15%	Off Track	2%
9/30/2024	Maintaining between 0% and 0.15%	On Track	0%
9/30/2023	Maintaining between 0% and 0.15%	On Track	0%

2025 Comment: 21 total cases for the quarter.

Community Support Services
Measures Summary

Number of households who became homeowners through SHIP or HFA - Cumulative Year-to-Date (Housing)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6	N/A	N/A
9/30/2025	Staying above 6	On Track	11
9/30/2024	Staying above 6	On Track	6
9/30/2023	Staying above 6	On Track	7

Number of substandard homes repaired - Cumulative Year-to-Date (Housing)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	At Risk	6
9/30/2024	Staying above 25	At Risk	19
9/30/2023	Staying above 25	On Track	27

Number of residents impacted by rent and/or utility assistance - Reported Quarterly (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 125	N/A	N/A
9/30/2025	Staying above 125	At Risk	10
9/30/2024	Staying above 125	On Track	525
9/30/2023	Staying above 125	On Track	376

2025 Comment: Staff vacancies impacted program.

Percent of Permanent Supportive Housing (PSH) participants maintaining housing stability - Cumulative Year-to-Date (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Stay above 60%	N/A	N/A
9/30/2025	Stay above 60%	On Track	94%

Community Support Services
Measures Summary

Focus Area: Housing Security

Percent of Rapid Rehousing (RRH) participants maintaining housing stability - Cumulative Year-to-Date (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Stay above 75%	N/A	N/A
9/30/2025	Stay above 75%	On Track	83%

Percent of clients maintaining housing 90 days after receiving support - Reported Quarterly (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	91.89%
9/30/2024	Staying above 70%	On Track	100%
9/30/2023	Staying above 70%	On Track	100%

Focus Area: Public Health, Social, and Youth Services

Number of citizens assisted through County sponsored poverty reduction activities - Cumulative Year-to-Date (Community Stabilization)

Target Date	Target	Status	Actual
9/30/2026	Staying above 75	N/A	N/A
9/30/2025	Staying above 75	On Track	943
9/30/2024	Staying above 75	On Track	1,094
9/30/2023	Staying above 75	On Track	317

Number of Crisis Line and 988 Lifeline calls answered - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 4,500	N/A	N/A
9/30/2025	Stay above 4,500	On Track	7,302

Community Support Services
Measures Summary

Number of hours providing face-to-face crisis intervention and counseling services - Cumulative Year-to-Date (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,400	N/A	N/A
9/30/2025	Staying above 1,400	On Track	3,028

Number of minutes for average response time, from call to on-site, for face-to-face crisis intervention requests - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying below 60	N/A	N/A
9/30/2025	Staying below 60	On Track	17

Number of presentations delivered to professional and community groups - Cumulative Year-to-Date (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 52	N/A	N/A
9/30/2025	Stay above 52	On Track	114

Number of service hours provided by trained volunteers and interns - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 3,200	N/A	N/A
9/30/2025	Stay above 3,200	On Track	4,127

Percent of crisis calls stabilized by phone without the use of emergency services intervention - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	99.7%

Community Support Services
Measures Summary

Focus Area: Public Health, Social, and Youth Services

Number of volunteer hours - Reported Quarterly (Foster Grandparents)

Target Date	Target	Status	Actual
9/30/2026	Staying above 7,605	N/A	N/A
9/30/2025	Staying above 7,605	Off Track	5,016.5
9/30/2024	Staying above 7,605	Off Track	7,013.00
9/30/2023	Staying above 7,605	On Track	8,368.00

2025 Comment: Volunteers did not serve during Monday, September 22,2025 through Tuesday, September 30, 2025.

Number of children with improved academic performance – Cumulative Year-to-Date (Foster Grandparent)

Target Date	Target	Status	Actual
9/30/2026	Staying above 108	N/A	N/A
9/30/2025	Staying above 108	On Track	329
9/30/2024	Staying above 108	On Track	151
9/30/2023	Staying above 108	On Track	214

2025 Comment: Volunteers returned to site from summer break August, impact forms are not collected at this time to provide improved academic performance.

Number of therapeutic hours completed towards successful graduation - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 7,000	N/A	N/A
9/30/2025	Staying above 7,000	On Track	13,360
9/30/2024	Staying above 7,000	On Track	11,904
9/30/2023	Staying above 7,000	On Track	23,552

2025 Comment: The program significantly exceeded the quarterly baseline of 7,000 therapeutic hours, reaching a total of 13,360 hours. This reflects a 13% increase from the previous quarter (11,802 hours), demonstrating consistent growth and strong client engagement.

Community Support Services
Measures Summary

Percent of Metamorphosis clients enrolling in Aftercare Program - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	Off Track	66.67%
9/30/2024	Staying above 95%	Off Track	0%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: This quarter, 66.67% of residents who completed the residential portion of the program enrolled in the optional Aftercare Program (2 out of 3). While this reflects an improvement from the previous quarter (40%), the rate remains below the 95% baseline. The team continues to emphasize the importance of Aftercare during discharge planning and is exploring strategies to increase engagement and retention in post-residential services.

Percent of Metamorphosis residential program capacity utilized - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	Off Track	52.38%
9/30/2024	Staying above 80%	Off Track	69.00%
9/30/2023	Staying above 80%	Off Track	76.00%

2025 Comment: Metamorphosis' average occupancy for the quarter was 11, resulting in a utilization rate of 52.38%, which remains below the 70% baseline. This marks an improvement from the previous quarter (43%), but staffing shortages continue to impact admissions. The program currently has two vacancies Residential Treatment Clinical Lead and Peer Specialist, both of which are in the hiring process. Additionally, many referrals are pending court proceedings or sentencing, delaying client intake. The team is working to expedite hiring and strengthen referral coordination to improve capacity utilization in the upcoming quarter.

Number of direct client contact hours (CCH) provided by counselors to assigned caseloads - Reported Quarterly (OPUS)

Target Date	Target	Status	Actual
9/30/2026	Stay above 468	N/A	N/A
9/30/2025	Stay above 468	At Risk	280

2025 Comment: Using the prorated target to adjust for short staff for the quarter (280/(468-156), CCH services were 89.7% of the target CCH.

Community Support Services
Measures Summary

Focus Area: Public Health, Social, and Youth Services

Number of patient encounters for communicable disease services - Reported Quarterly (Public Health)

Target Date	Target	Status	Actual
9/30/2026	Staying above 10,000	N/A	N/A
9/30/2025	Staying above 10,000	On Track	8,452
9/30/2024	Staying above 10,000	On Track	31,490
9/30/2023	Staying above 10,000	Off Track	8,654

Number of Veterans and Veteran Dependents served - Reported Quarterly (Veteran Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 600	N/A	N/A
9/30/2025	Staying above 600	On Track	735
9/30/2024	Staying above 600	On Track	1,884
9/30/2023	Staying above 600	On Track	1,342

Number of citizens contacted - Reported Quarterly (Victim Services & Rape Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,500	N/A	N/A
9/30/2025	Staying above 1,500	Off Track	1,041
9/30/2024	Staying above 1,500	Off Track	1,191
9/30/2023	Staying above 1,500	On Track	2,006

2025 Comment: There were three larger community outreach opportunities that were missed because the Community Outreach Project Coordinator was out on FMLA unexpectedly for two months and were unable to be covered.

UF/IFAS Extension Alachua County
Measures Summary

Focus Area: Economic Development

Number of Commercial Agriculture customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 40,000	N/A	N/A
9/30/2025	Staying above 40,000	On Track	138,373
9/30/2024	Staying above 40,000	On Track	42,181
9/30/2023	Staying above 40,000	On Track	117,530

Number of Farmers Market permits requested to sell in local markets - Cumulative Year-to-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	On Track	34

Focus Area: Public Health, Social, and Youth Services

Number of 4-H customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2,500	N/A	N/A
9/30/2025	Staying above 2,500	On Track	11,499
9/30/2024	Staying above 2,500	On Track	4,974
9/30/2023	Staying above 2,500	On Track	5,955

Number of Family and Consumer Sciences customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 300	N/A	N/A
9/30/2025	Staying above 300	On Track	1,470
9/30/2024	Staying above 300	On Track	1,928
9/30/2023	Staying above 300	On Track	1,489

2025 Comment: New Family and Consumer Sciences Agent started in August 2025.

UF/IFAS Extension Alachua County
Measures Summary

Number of IFAS customers requesting pesticide safety training and exam - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 45	N/A	N/A
9/30/2025	Staying above 45	On Track	196
9/30/2024	Staying above 30	On Track	870
9/30/2023	Staying above 30	On Track	44

Number of current 4-H volunteers - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
9/30/2025	Staying above 150	Off Track	81
9/30/2024	Staying above 150	Off Track	88
9/30/2023	Staying above 150	Off Track	79

Number of youth currently enrolled in 4-H programs - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	On Track	445
9/30/2024	Staying above 200	On Track	369
9/30/2023	Staying above 200	On Track	370

Tourism & Economic Development
Measures Summary

Focus Area: Economic Development

Dollars received through Tourist Tax collections - Annually Reported (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Starting at 1,000,000 and tracking to 6,000,000	N/A	N/A
9/30/2025	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 9,434,495
9/30/2023	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 8,206,660
9/30/2022	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 7,554,212

Number of advertising impressions across all media - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 40,000,000	N/A	N/A
9/30/2025	Stay above baseline of 40,000,000	On Track	114,610,368

Focus Area: Environment and Conservation

Number of Home Horticulture customers requesting Florida Friendly and Gardening Practices information - Cumulative-Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 4,000	N/A	N/A
9/30/2025	Staying above 4,000	On Track	22,615
9/30/2024	Staying above 4,000	On Track	12,449
9/30/2023	Staying above 4,000	On Track	21,331

Number of unique businesses and organizations applying for tourism funding - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 60	N/A	N/A
9/30/2025	Stay above baseline of 60	On Track	102

Tourism & Economic Development
Measures Summary

Focus Area: Economic Development

Number of unique visitors to the Tourism website - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 800,000	N/A	N/A
9/30/2025	Stay above baseline of 800,000	Off Track	555,828

Percent of Alachua County hotel room occupancy - Calendar Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Staying above 65%	N/A	N/A
9/30/2025	Staying above 65%	On Track	70.3%
9/30/2024	Staying above 65%	On Track	71.0%
9/30/2023	Staying above 65%	On Track	67.4%

Codes Administration
Measures Summary

Focus Area: Housing Security

Number of minimum housing complaints - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 500	N/A	N/A
9/30/2025	Staying below 500	On Track	14

Focus Area: Public Safety and Social Justice

Number of code enforcement complaints received - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 100 and 500	N/A	N/A
9/30/2025	Maintaining between 100 and 500	On Track	348
9/30/2024	Maintaining between 100 and 500	On Track	375
9/30/2023	Maintaining between 100 and 500	On Track	235

Percent of code enforcement complaints received, and actions ordered within 2 business days - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	93.26%

Number of Office of Code Administration Nuisance complaints received - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 500	N/A	N/A
9/30/2025	Staying below 500	On Track	60

Number of complaint cases submitted to Special Magistrate - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 75	N/A	N/A
9/30/2025	Staying below 75	On Track	45

Codes Administration
Measures Summary

Percent of complaint cases submitted to Special Magistrate - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 25%	N/A	N/A
9/30/2025	Staying below 25%	**On Track**	18.52%

Court Services
Measures Summary

Number of Community Service Work Crew service hours performed for the community - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,000	N/A	N/A
9/30/2025	Staying above 1,000	On Track	2,330.75
9/30/2024	Staying above 1,000	On Track	1,975.75
9/30/2023	Staying above 1,000	On Track	1,896.50

2025 Comment: Work Crew exceeded the target goal by performing 92 projects in the community this quarter.

Number of Community Service hours performed at County-owned properties and departments - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 400	N/A	N/A
9/30/2025	Staying above 400	On Track	561.5
9/30/2024	Staying above 400	On Track	668.0
9/30/2023	Staying above 400	On Track	837.0

2025 Comment: 442.5 of these hours were performed by clients on the Work Crew. 119 hours were performed by individual clients at Alachua County Animal Services and Hazardous Waste.

Number of Community Service hours performed at all work sites - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 4,500	N/A	N/A
9/30/2025	Staying above 4,500	On Track	8,795.25
9/30/2024	Staying above 3,500	On Track	6,579.75
9/30/2023	Staying above 3,500	On Track	6,902.50

2025 Comment: Calculated at a rate of $13 per hour, that's a savings of approximately $114K to the community!

Court Services
Measures Summary

Number of community service hours performed by indigent clients in lieu of paying court costs and fees - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 200	N/A	N/A
9/30/2025	Stay above baseline of 200	On Track	2,884

2025 Comment: Calculated at a rate of $13 per hour, that's a savings of approximately $37K. Percent of Community Service cases successfully completing conditions ordered - Reported Quarterly (Community Services)

Percent of Community Service cases successfully completing conditions ordered - Reported Quarterly (Community Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	87.4%
9/30/2024	Staying above 70%	On Track	76.90%
9/30/2023	Staying above 70%	On Track	82.90%

2025 Comment: 190 cases were closed during this period. There were 166 successful and 24 unsuccessful closures.

Number of new clients in the Day Reporting program - Reported Quarterly (Day Reporting)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	On Track	54
9/30/2024	Staying above 25	On Track	44
9/30/2023	Staying above 25	On Track	40

2025 Comment: Numbers are steady due to the Judiciary's continued use of the TAD (Transdermal Alcohol Device) Monitoring Program.

Court Services
Measures Summary

Focus Area: Public Safety and Social Justice

Percent of Drug Court clients employed, in school, serving as primary support provider, or on disability, excluding clients in residential treatment - Reported Quarterly (Drug Court)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 70%	N/A	N/A
9/30/2025	Stay above baseline of 70%	On Track	89%
9/30/2024	Stay above baseline of 70%	On Track	85%
9/30/2023	Stay above baseline of 70%	On Track	81%

2025 Comment: Employment numbers are up to 89%.

Percent of Drug Court clients with positive outcomes, including total graduates and clients retained in the program - Reported Quarterly (Drug Court)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	78%
9/30/2024	Staying above 70%	On Track	91%
9/30/2023	Staying above 70%	On Track	77%

2025 Comment: 2 clients absconding from Metamorphosis, 1 client opting out of the program as they did not want to go to residential treatment, 1 client absconding, and 2 clients opt out (1 did not want to stay on a Phase 1 schedule, 1 wanted to use their medical marijuana card), 1 had new law violation, 1 had their charges dropped due to medical condition and 1 graduating the program. Our "Positive outcomes" are at 82%.

Percent of pretrial investigations completed prior to First Appearance - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	100%
9/30/2024	Staying above 95%	On Track	100%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: Investigations for First Appearance continue to be conducted daily for everyone who appears before the judiciary during court. Information is provided for the judiciary to make informed release decision.

Court Services
Measures Summary

Number of new clients released to Pretrial Supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	169
9/30/2024	Staying above 50	On Track	147
9/30/2023	Staying above 50	On Track	204

2025 Comment: Pretrial Supervision numbers have remained consistent based on continued releases from Bond Reduction Hearings, Special Hearings. 132 new clients were released to pretrial supervision and 37 to GPS (Global Positioning Satellite) program.Percent of Pretrial defendants who successfully complete supervision - Reported Quarterly (Pretrial)

Percent of pretrial risk assessments completed on detainees - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	100%
9/30/2024	Staying above 95%	On Track	100%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: Risk Assessments are completed using the validated Florida Pretrial Risk Assessment Instrument on inmates scheduled to attend First Appearance.

Percent of supervised pre-trial defendants not arrested for new law violations while under supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 75%	N/A	N/A
9/30/2025	Stay above baseline of 75%	On Track	100%

2025 Comment: The number of Pretrial defendants who have successfully completed the program with no new arrests has remained consistent.

Court Services
Measures Summary

Percent of Pretrial defendants who successfully complete supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 75%	N/A	N/A
9/30/2025	Staying above 75%	On Track	100%
9/30/2024	Staying above 75%	On Track	93%
9/30/2023	Staying above 75%	On Track	95%

2025 Comment: The number of Pretrial defendants who have successfully completed the program has remained consistent.

Percent of probationers who successfully complete probation - Reported Quarterly (Probation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	Off Track	44.2%
9/30/2024	Staying above 50%	On Track	55.30%
9/30/2023	Staying above 50%	On Track	51.30%

2025 Comment: The number is below the compliance rate in part because we completed old case load clean up. These cases had been closed with the court but were awaiting a probation to close them. In total, 21 of 23 old cases closed as unsuccessful. In addition to old cases, we had to close 2 cases as deceased. If the old case clean up was left out of the calculation, probation would have had a success rate of 52%. This quarter probation collected $22,617.88 in restitution. probation clients paid 50% of Cost of Supervision order which amount to $32,995.00. Additionally, 66% of Court Costs order amounted to $76,127.35. Probation clients completed 68% of mandatory community service hours that totaled 1680 hours.

Environmental Protection
Measures Summary

Focus Area: Emergency Services

Number of hazardous materials emergency response calls requiring environmental remediation and completed in Alachua County in compliance with the Hazardous Materials Management Code - Reported Quarterly (*Hazardous Materials*)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	90%

Focus Area: Environment and Conservation

Number of views of the EPD Water Resources website - Cumulative Year-to-Date (Environmental Protection - Water Resources)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 8,000	N/A	N/A
9/30/2025	Stay above baseline of 8,000	On Track	47,280

2025 Comment: Quarter 1 (7099) + Quarter 2 (8475) + Quarter 3 (12676) + Quarter 4 (19,030) = 47,280

Average Site Assessment Score for conservation lands acquired through the Alachua County Forever program - out of a possible score of 10.0 *- Reported Quarterly (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 7 and 10	N/A	N/A
9/30/2025	Maintaining between 7 and 10	On Track	6.91
9/30/2024	Maintaining between 7 and 10	On Track	6.90
9/30/2023	Maintaining between 7 and 10	On Track	6.98

Environmental Protection
Measures Summary

Number of conservation land acquisitions completed - Cumulative Year-to-Date (Land Conservation & Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	9
9/30/2024	Staying above 4	On Track	8
9/30/2023	Staying above 4	On Track	8

Percent of annual conservation land acquisitions located within priority conservation corridors - *Reported Quarterly (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 50%	N/A	N/A
9/30/2025	Stay above 50%	On Track	67%

Percent of conservation lands monitored and treated for invasive plants - *Cumulative Year-to-Date (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	On Track	26%
9/30/2024	Staying above 20%	On Track	20.8%
9/30/2023	Staying above 20%	On Track	23.0%

Percent of habitat restoration goals accomplished, such as prescribed fire, reforestation, and hydrology - *Cumulative Year-to-Date (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 80%	N/A	N/A
9/30/2025	Stay above 80%	On Track	80%

Environmental Protection
Measures Summary

Number of acres of surface waters and wetlands authorized for impacts by the county - target goal is to have less than 1 acre of impact *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying below 1	N/A	N/A
9/30/2025	Staying below 1	On Track	0
9/30/2024	Staying below 1	On Track	0
9/30/2023	Staying below 1	Off Track	1.22

Percent Comprehensive Plan and Land Development Code requirements met for upland habitat protection - i.e. up to 50% of acreage *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	100%
9/30/2024	Staying above 50%	On Track	100%
9/30/2023	Staying above 50%	On Track	100%

Percent of enforcement actions completed to Natural Resources staff satisfaction *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	100%
9/30/2024	Staying above 80%	On Track	100%
9/30/2023	Staying above 80%	On Track	100%

Environmental Protection
Measures Summary

Percent of natural resource impacts avoided by Pre-Application Screening - *Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	99%
9/30/2024	Staying above 80%	On Track	99%
9/30/2023	Staying above 80%	On Track	99%

Number of petroleum contaminated sites remediated *- Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	2
9/30/2024	Staying above 3	On Track	3
9/30/2023	Staying above 3	On Track	3

Percent of contractual turnaround times met for change order processing - *Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%
9/30/2023	Staying above 90%	On Track	100%

Percent of contractual turnaround times met for report reviews *- Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	99.3%
9/30/2024	Staying above 90%	On Track	100.0%
9/30/2023	Staying above 90%	On Track	99.4%

Environmental Protection
Measures Summary

Percent of petroleum storage tank compliance inspections completed -
Reported Quarterly (Petroleum Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25%	N/A	N/A
9/30/2025	Staying above 25%	On Track	29.4%
9/30/2024	Staying above 25%	On Track	25.2%
9/30/2023	Staying above 25%	On Track	31.5%

Number of Groundwater Quality Monitoring activities completed *- Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 48	N/A	N/A
9/30/2025	Staying above 48	On Track	67
9/30/2024	Staying above 48	On Track	202
9/30/2023	Staying above 48	On Track	72

2025 Comment: Quarter 1 (8) + Quarter 2 (27) + Quarter 3 (8) +Quarter 4 (24) = 67

Number of Stormwater Quality Projects Initiated - Cumulative Year-to-Date (Water Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 1 and 3	N/A	N/A
9/30/2025	Maintaining between 1 and 3	On Track	2
9/30/2024	Maintaining between 1 and 3	On Track	3
9/30/2023	Maintaining between 1 and 3	On Track	3

2025 Comment: Headquarters Library and Trout Street

Environmental Protection
Measures Summary

Focus Area: Environment and Conservation

Number of Surface Water Quality Monitoring activities completed - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 110	N/A	N/A
9/30/2025	Staying above 110	On Track	169
9/30/2024	Staying above 110	On Track	330
9/30/2023	Staying above 110	On Track	310

2025 Comment: Quarter 1 (41) + Quarter 2 (56) +Quarter 3 (36) + Quarter 4 (36) = 169

Number of Wastewater Treatment Facilities Monitored *- Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 40	N/A	N/A
9/30/2025	Staying above 40	On Track	59
9/30/2024	Staying above 40	On Track	59
9/30/2023	Staying above 40	On Track	81

2025 Comment: Quarter 1 (21) + Quarter 2 (14) + Quarter 3 (12) + Quarter 4 (12) = 59

Number of grants applied for annually to offset County funding for programs and projects - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 3	N/A	N/A
9/30/2025	Stay above baseline of 3	On Track	6

2025 Comment: Regional Water Quality Project Study (received $10,000), 319 Public Education Grant for Resilient Landscapes in New Construction (Tentative approval), Springs Tag Grant for Education (did not receive), Springs Funding for Cuscowilla Wastewater Facility, IRP Grant for SR26, Irrigation Upgrades Grant for SJRWMD (Tentative approval).

Environmental Protection
Measures Summary

Focus Area: Environment and Conservation

Percent of inspections passed - Irrigation Design Code Implementation - Reported Quarterly (*Water Resources*)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	78%
9/30/2024	Staying above 70%	On Track	76%
9/30/2023	Staying above 70%	At Risk	64%

2025 Comment: 87 of 112 inspections passed this quarter

Percent of self-certified irrigation design jobs randomly inspected for code compliance - *Reported Quarterly (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 5%	N/A	N/A
9/30/2025	Stay above 5%	On Track	12%

Percent of water quality code violations identified and corrected *- Reported Quarterly (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	96%
9/30/2024	Staying above 90%	At Risk	83%
9/30/2023	Staying above 90%	On Track	93%

2025 Comment: 23 of 24 cases were closed this quarter

Focus Area: Land Use and Infrastructure

Number of facility inspections conducted in Alachua County in compliance with the Hazardous Materials Management Code - *Reported Quarterly (Hazardous Materials)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
9/30/2025	Staying above 150	Off Track	138

2025 Comment: Loss of 1 inspector for program reduced the number of inspections completed

Environmental Protection
Measures Summary

Focus Area: Land Use and Infrastructure

Number of hazardous materials complaint investigations conducted and completed in Alachua County in compliance with the Hazardous Materials Management Code - Reported Quarterly (Hazardous Materials)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	84.61%

Focus Area: Public Health, Social, and Youth Services

Number of public presentations, training events and short courses presented - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying baseline of 120	N/A	N/A
9/30/2025	Staying baseline of 120	On Track	133
9/30/2024	Staying baseline of 120	On Track	139
9/30/2023	Staying baseline of 120	On Track	123

2025 Comment: Quarter 1 (24) + Quarter 2 (62) + Quarter 3 (23) + Quarter 4(24) = 133

Focus Area: Parks and Public Spaces

Percent of suitable preserves with public access within three (3) years of acquisition - *Cumulative program total (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 75%	N/A	N/A
9/30/2025	Staying above 75%	On Track	87%
9/30/2024	Staying above 90%	On Track	92%
9/30/2023	Staying above 90%	On Track	95%

Environmental Protection
Measures Summary

Governance

Percent of Environmental Protection Department budget from other funding sources - not General Fund or MSTU *- Cumulative Year-to-Date (EPD Administration)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	89%
9/30/2024	Staying above 50%	On Track	89%
9/30/2023	Staying above 50%	On Track	89%

Percent of Hazmat Fees collected - collection rate *- Cumulative Year-to-Date (EPD Administration)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 85%	N/A	N/A
9/30/2025	Staying above 85%	On Track	84%
9/30/2024	Staying above 96%	Off Track	85%
9/30/2023	Staying above 96%	Off Track	85%

Facilities Management
Measures Summary

Number of assigned work orders marked as completed in work order management system - Cumulative Year-to-Date (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6000	N/A	N/A
9/30/2025	Staying above 6000	On Track	6,275
9/30/2024	Staying above 5700	On Track	6,497
9/30/2023	Staying above 5700	On Track	5,517

Cost of space leased by the County - Cumulative Year-to-Date (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying below $250,000	N/A	N/A
9/30/2025	Staying below $250,000	On Track	$ 254,040
9/30/2024	Staying below $400,000	On Track	$ 286,662
9/30/2023	Staying below $400,000	Off Track	$ 463,370

2025 Comment: Lease costs fell from $286,662 last year to $254,040, slightly above the $250,000 goal due to added downtown parking, but overall progress shows we're moving closer to the target.

Percent of emergency, high, and medium priority maintenance service requests completed within established response times - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying above 72%	N/A	N/A
9/30/2025	Staying above 72%	On Track	79%
9/30/2024	Staying above 72%	At Risk	58%
9/30/2023	Staying above 72%	At Risk	54%

Number of days on average to respond to high priority work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 1	N/A	N/A
9/30/2025	Stay below target of 1	On Track	0.149

Facilities Management
Measures Summary

Focus Area: Land Use and Infrastructure

Percent of work orders closed out of total work orders initiated - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay above 100%	N/A	N/A
9/30/2025	Stay above 100%	Off Track	91.1%

2025 Comment: We're making progress. After drops in Q2 and Q3, Q4, improvements were made that brought us closer to the 1.0 goal. With steady effort on follow-ups and reducing backlogs, we're moving toward consistently meeting or beating the standard.

Number of days on average to resolve work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 15	N/A	N/A
9/30/2025	Stay below target of 15	Off Track	19.8

2025 Comment: Completion times are improving after Q3's peak but are still above the 15-day goal. Adding three new maintenance staff and a work order technician, along with faster responses and better follow-ups, will help cut backlog and speed up turnaround times.

Number of hours on average to respond to emergency priority work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 2	N/A	N/A
9/30/2025	Stay below target of 2	Off Track	0

2025 Comment: Callouts often show a calculated response time of zero because the work order is created after the work is already done. In those cases, the system cannot provide an accurate measure of response time, so we report zero as a placeholder rather than show negative or misleading numbers.

Number of days on average to respond to medium priority work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 7	N/A	N/A
9/30/2025	Stay below target of 7	On Track	1.85

Facilities Management
Measures Summary

Number of Facilities Preservation Projects completed - Cumulative Year-to-Date (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6	N/A	N/A
9/30/2025	Staying above 6	**On Track**	9
9/30/2024	Staying above 6	**On Track**	8
9/30/2023	Staying above 6	**On Track**	9

Fire Rescue
Measures Summary

Focus Area: Emergency Services

Percent of new address requests fulfilled within four (4) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	98%
9/30/2024	Staying above 90%	On Track	99%

Percent of new roadway designations fulfilled within nine (9) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Percent of new subdivision address requests containing more than three (3) roadways fulfilled within ten (10) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Percent of new subdivision address requests containing no more than three (3) roadways fulfilled within seven (7) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Fire Rescue
Measures Summary

Number of community outreach presentations - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	18
9/30/2024	Staying above 5	On Track	12
9/30/2023	Staying above 5	On Track	19

Number of incidents/exercises completed - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	11
9/30/2024	Staying above 2	On Track	7
9/30/2023	Staying above 2	On Track	13

Number of trainings held within the Emergency Operations Center - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	34
9/30/2024	Staying above 5	On Track	51
9/30/2023	Staying above 5	On Track	52

Fire Unit Response Times: En-route to arrival - Rural (12 minutes or less) - Reported Annually (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	74.1%
9/30/2023	Staying above 80%	On Track	76.61%
9/30/2022	Staying above 80%	On Track	76.91%

Fire Rescue
Measures Summary

Fire Unit Response Times: En-route to arrival - Urban Cluster (8 minutes or less) - Reported Annually (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	71.45%
9/30/2023	Staying above 80%	Off Track	72.16%
9/30/2022	Staying above 80%	Off Track	72.63%

Number of fire and life safety inspections completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	2,512
9/30/2024	Staying above 500	On Track	1,274
9/30/2023	Staying above 500	On Track	1,507

2025 Comment: 4th Qtr 826

Number of fire responses - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 14,000 and 15,000	N/A	N/A
9/30/2025	Maintaining between 14,000 and 15,000	On Track	17,221
9/30/2024	Maintaining between 14,000 and 15,000	On Track	16,735
9/30/2023	Maintaining between 14,000 and 15,000	On Track	16,400

2025 Comment: 4th Qtr 4,354

Number of new construction fire inspections completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 250	N/A	N/A
9/30/2025	Staying above 250	On Track	407

2025 Comment: 4th Qtr 117

Fire Rescue
Measures Summary

Number of new construction plan reviews completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 250	N/A	N/A
9/30/2025	Staying above 250	On Track	407

2025 Comment: 4th Qtr 200

Number of medical emergency and non-emergency responses - Cumulative Year-to-Date (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 61,971	N/A	N/A
9/30/2025	Staying above 59,587	Off Track	48,825
9/30/2024	Staying above 57,296	Off Track	48,405
9/30/2023	Staying above 55,092	On Track	49,744

2025 Comment: 4th Qtr 11,338

Number of medical emergency and non-emergency transports - Cumulative Year-to-Date (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 33,341	N/A	N/A
9/30/2025	Staying above 33,341	On Track	33,630
9/30/2024	Staying above 32,687	On Track	33,615
9/30/2023	Staying above 32,046	On Track	34,631

Percent of non-traumatic cardiac arrest patients with ROSC both pre-hospital and upon arrival to Hospital Emergency Department - Reported Quarterly (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	On Track	21%
9/30/2024	Staying above 20%	On Track	27%
9/30/2023	Staying above 20%	On Track	45%

Fire Rescue
Measures Summary

Rescue Unit Response Times: En-route to arrival - Urban (6 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	At Risk	37.91%
9/30/2023	Staying above 80%	At Risk	36.78%
9/30/2022	Staying above 80%	At Risk	35.80%

Rescue Unit Response Times: En-route to arrival - Urban Cluster (8 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	55.24%
9/30/2023	Staying above 80%	Off Track	54.13%
9/30/2022	Staying above 80%	Off Track	54.85%

Rescue Unit Response Times: En-route to arrival - Rural (12 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	52.69%
9/30/2023	Staying above 80%	Off Track	51.30%
9/30/2022	Staying above 80%	Off Track	54.15%

Number of special events attended - Cumulative Year-to-Date (Fire Rescue Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	On Track	197
9/30/2024	Staying above 200	Off Track	153
9/30/2023	Staying above 200	On Track	181

2025 Comment: Q4 19

Fire Rescue
Measures Summary

Percent of net revenue to billable charges for Fire/Rescue - Reported Annually after the Annual Comprehensive Financial Report Audit (Fire Rescue Administration)

Target Date	Target	Status	Actual
3/31/2026	Staying above 80%	N/A	N/A
3/31/2025	Staying above 80%	Off Track	78.83%
3/31/2024	Staying above 80%	On Track	80.83%
3/31/2023	Staying above 80%	On Track	85.14%

General Government
Measures Summary

Percent of customers satisfied with internal graphic design services - Reported Quarterly (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%
9/30/2023	Staying above 90%	On Track	100%

Percent of media stories generated as compared to press releases issued - Reported Quarterly (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	113%
9/30/2024	Staying above 50%	On Track	101.5%
9/30/2023	Staying above 50%	On Track	130.0%

2025 Comment: 86 media stories were generated by 76 press releases this quarter.

Number of video productions generated by the Communications Office - Reported Quarterly (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6	N/A	N/A
9/30/2025	Staying above 6	On Track	8
9/30/2024	Staying above 6	On Track	7
9/30/2023	Staying above 6	On Track	9

Number of Facebook subscribers to the Alachua County Facebook page - Cumulative Total (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95,000	N/A	N/A
9/30/2025	Staying above 90,000	On Track	100,654
9/30/2024	Staying above 85,000	On Track	100,978
9/30/2023	Staying above 85,000	On Track	97,174

Growth Management
Measures Summary

Focus Area: Housing Security

Number of new affordable housing units made available as a result of Alachua County programs and initiatives - Cumulative Year-to-Date (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Stay above 300	N/A	N/A
9/30/2025	Stay above 300	Off Track	208

2025 Comment: In Q4, the County completed renovations on 208 housing units at the Harbor Cove Apartment complex using Housing Finance Authority Bonds. Rental rates at this complex are restricted to affordable levels.

Focus Area: Land Use and Infrastructure

Number of building inspections performed - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 4,500 and 6,500	N/A	N/A
9/30/2025	Maintaining between 4,500 and 6,500	On Track	6,289
9/30/2024	Maintaining between 4,500 and 6,500	Off Track	6,770
9/30/2023	Maintaining between 4,500 and 6,500	At Risk	6,837

Percent of building inspections completed within 24 hours - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	96.3%
9/30/2024	Staying above 90%	On Track	94.9%
9/30/2023	Staying above 90%	On Track	95.0%

Growth Management
Measures Summary

Focus Area: Land Use and Infrastructure

Number of days, on average, to review building permits - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Staying below 15	N/A	N/A
9/30/2025	Staying below 15	On Track	5
9/30/2024	Staying below 15	On Track	9
9/30/2023	Staying below 15	On Track	8

Number of Development Review Applications reviewed - Cumulative Year-to-Date (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80	N/A	N/A
9/30/2025	Staying above 80	On Track	94
9/30/2024	Staying above 80	On Track	126
9/30/2023	Staying above 80	On Track	144

Percent of final residential development plan dwelling units that are located within the Urban Cluster - 3-Year rolling average - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	97%
9/30/2024	Staying above 90%	On Track	98.3%
9/30/2023	Staying above 90%	On Track	95.5%

2025 Comment: There were 7 new residential units within new developments that received final plan approval this quarter, and none of those were located within the Urban Cluster. This resulted in the 3-year rolling average decreasing from 97.3% to 97.0%, which is still meeting the goal.

Growth Management
Measures Summary

Number of units per acre average in approved residential developments in Urban Cluster, or zero if no developments approved - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	0.00
9/30/2024	Staying above 5	On Track	0.00
9/30/2023	Staying above 5	On Track	10.1

2025 Comment: There were no new residential developments within the Urban Cluster that received final development plan approval this quarter, therefore there is no data to report.

Number of calendar days on average to process Development Review Applications - Statutorily required time frame is 180 calendar days or less - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying below 180	N/A	N/A
9/30/2025	Staying below 180	On Track	79.4
9/30/2024	Staying below 180	On Track	15.85
9/30/2023	Staying below 180	On Track	11.27

Number of Development Review Applications reviewed - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20	N/A	N/A
9/30/2025	Staying above 20	On Track	23
9/30/2024	Staying above 20	On Track	33
9/30/2023	Staying above 20	On Track	36

Equal Opportunity
Measures Summary

Focus Area: Economic Development

Percent of targeted positions filled by under-represented groups. Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 40%	N/A	N/A
9/30/2025	Staying above 40%	On Track	87%
9/30/2024	Staying above 40%	On Track	62%
9/30/2023	Staying above 40%	On Track	62%

2025 Comment: 40 of 46 positions targeted for special recruitment were filled by women/minorities.

Percent of wage theft complaints successfully conciliated - Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	100%
9/30/2024	Staying above 50%	On Track	100%
9/30/2023	Staying above 50%	On Track	100%

2025 Comment: 3 of 3 wage theft complaints were conciliated and closed. $4400 recovered for the quarter, $7286 for the year.

Governance

Complaint Resolution Process - Percent of investigations (internal and external) closed. Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	Off Track	40%
9/30/2024	Staying above 50%	On Track	50%
9/30/2023	Staying above 50%	On Track	83%

Human Resources
Measures Summary

Number of days to fill a position - from referral of applicants to date Alachua County receives back the background and drug screen results (Offer Date) - Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 30	N/A	N/A
9/30/2025	Staying below 30	On Track	25.98
9/30/2024	Staying below 30	On Track	28.00
9/30/2023	Staying below 30	On Track	24.00

Percent of positions filled by internal promotional opportunity - Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	Off Track	18.75%
9/30/2024	Staying above 20%	On Track	21.57%
9/30/2023	Staying above 20%	On Track	24.51%

2025 Comment: There were some lower level positions that would not qualify as promotions. There were no internal candidates for some of the vacancies. For some of the positions that had internal applicants, the internal applicants may not have met the minimum requirements or the external candidates were selected for various reasons linked to interviews.

Turnover rate - Percent of new hires, as compared to active filled positions, who leave employment within the first 12 months of start date. Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 1.0%	N/A	N/A
9/30/2025	Staying below 1.0%	Off Track	1.56%
9/30/2024	Staying below 1.0%	Off Track	1.77%
9/30/2023	Staying below 1.0%	Off Track	2.32%

2025 Comment: Mostly resignations and a few probation/involuntary terminations

Human Resources
Measures Summary

Turnover rate - Percent of new hires, as compared to active filled positions, who leave employment within 13 to 36 months of start date. Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 1.5%	N/A	N/A
9/30/2025	Staying below 1.5%	On Track	1.04%
9/30/2024	Staying below 1.5%	On Track	1.14%
9/30/2023	Staying below 1.5%	On Track	1.41%

Number of hours of organizational development time spent within departments to develop employee skills - Cumulative Year-to-Date (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 15	N/A	N/A
9/30/2025	Staying above 15	On Track	32

Number of in-person training courses newly developed or revised and implemented - Cumulative Year-to-Date (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 3	N/A	N/A
9/30/2025	Staying above 3	On Track	3
9/30/2024	Staying above 3	On Track	4
9/30/2023	Staying above 3	On Track	8

Number of self-directed professional development courses completed - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 100	N/A	N/A
9/30/2025	Staying above 100	On Track	465

Human Resources
Measures Summary

Number of total online training hours completed by learners accessing online training system - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	1,210
9/30/2024	Staying above 500	On Track	1,024
9/30/2023	Staying above 500	On Track	1,664

Percent of employees, for the courses measured, who report they will use what they learned in professional development training on the job - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	97.60%
9/30/2024	Staying above 90%	On Track	97.50%
9/30/2023	Staying above 90%	On Track	97.32%

Information and Telecommunications Measures Summary

Governance

Percent of website uptime - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	99.1%
9/30/2024	Staying above 98%	On Track	99.0%
9/30/2023	Staying above 98%	On Track	99.0%

Percent of Help Desk calls answered - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	98%
9/30/2024	Staying above 95%	On Track	99%
9/30/2023	Staying above 95%	On Track	98%

Percent of internet uptime - Reported Quarterly (Telecommunications Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	99%
9/30/2024	Staying above 98%	On Track	99%
9/30/2023	Staying above 98%	On Track	99%

Information and Telecommunications
Measures Summary

Percent of email uptime - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	99.00%
9/30/2023	Staying above 98%	On Track	99.00%

Percent of virtual server farm availability - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	100.00%
9/30/2023	Staying above 98%	On Track	100.00%

Percent of SAN (Storage Area Network) availability - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	99%
9/30/2023	Staying above 98%	On Track	99%

Parks & Open Space
Measures Summary

Percent of residential units in unincorporated Alachua County that have access to a County-operated neighborhood park (within 1-mile for urban or 2-miles for rural) or a community park (within 3-miles for urban or 6-miles for rural) – Reported Annually (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Stay above 62%	N/A	N/A
9/30/2025	Stay above 62%	On Track	62%
12/31/2024	Stay above 62%	On Track	62%

Number of Parks and Open Spaces capital projects completed - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	4
9/30/2024	Staying above 2	On Track	3
9/30/2023	Staying above 2	Off Track	1

Number of parks acres – activity-based recreation sites per 1,000 unincorporated residents per the Comprehensive Plan - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 0.5	N/A	N/A
9/30/2025	Staying above 0.5	On Track	1.89
9/30/2024	Staying above 0.5	On Track	1.89
9/30/2023	Staying above 0.5	On Track	1.33

Number of days recreation fields or courts are utilized for programming by contracted partners - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	At Risk	41

Parks & Open Space
Measures Summary

Focus Area: Parks and Public Spaces

Number of days Cuscowilla is utilized for community benefit, including internal County use or fee waivers - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 26	N/A	N/A
9/30/2025	Staying above 26	Off Track	30

Governance

Percent of operating expenditures recuperated through revenue at Cuscowilla - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 60%	N/A	N/A
9/30/2025	Staying above 60%	On Track	60%

Percent of operating expenditures recuperated through revenue at the Equestrian Center - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 100%	N/A	N/A
9/30/2025	Staying above 100%	Off Track	49%

Public Works
Measures Summary

Number of miles of unimproved roads graded - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	Off Track	412.01
9/30/2024	Staying above 500	On Track	462.77
9/30/2023	Staying above 500	On Track	645.68

Pavement marking maintenance - miles completed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	Off Track	20.04
9/30/2024	Staying above 25	At Risk	0
9/30/2023	Staying above 25	Off Track	13.6

Number of miles of trees trimmed on right-of-way - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 8	N/A	N/A
9/30/2025	Staying above 8	On Track	136.09
9/30/2024	Staying above 8	On Track	46.77

Number of linear feet of sidewalk repaired / replaced - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1500	N/A	N/A
9/30/2025	Staying above 1500	On Track	1,463.33
9/30/2024	Staying above 1500	On Track	7,445.00

Public Works
Measures Summary

Number of miles of right-of-way mowed (internal and contracted) - Cumulative Year-to-Date (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	833.23
9/30/2024	Staying above 500	On Track	640.59

Number of maintenance service requests received - Cumulative Year-to-Date (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 1,500 and 2,000	N/A	N/A
9/30/2025	Maintaining between 1,500 and 2,000	On Track	2,177
9/30/2024	Maintaining between 1,500 and 2,000	On Track	2,267
9/30/2023	Maintaining between 1,500 and 2,000	On Track	1,813

Number of miles of ditches cleaned - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 8	N/A	N/A
9/30/2025	Staying above 8	Off Track	6.69
9/30/2024	Staying above 8	At Risk	1.6
9/30/2023	Staying above 8	At Risk	1.5

Number of work orders initiated - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1500	N/A	N/A
9/30/2025	Staying above 1500	On Track	1,569
9/30/2024	Staying above 1500	On Track	1,678

Public Works
Measures Summary

Focus Area: Transportation

Number of work orders completed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1700	N/A	N/A
9/30/2025	Staying above 1700	On Track	1,632
9/30/2024	Staying above 1700	Off Track	1,500

Percent of service requests closed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	70%
9/30/2024	Staying above 80%	Off Track	45%

Focus Area: Land Use and Infrastructure

Number of driveway requests received - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	77
9/30/2024	Staying above 50	On Track	94

Number of driveway requests approved - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 45	N/A	N/A
9/30/2025	Staying above 45	On Track	46
9/30/2024	Staying above 45	On Track	104

Number of stormwater basins maintained - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	110
9/30/2024	Staying above 50	On Track	106
9/30/2023	Staying above 50	On Track	66

Public Works
Measures Summary

Percent labor rate is below market rate - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 16%	N/A	N/A
9/30/2025	Staying above 16%	On Track	50%
9/30/2024	Staying above 16%	On Track	63%
9/30/2023	Staying above 16%	On Track	58%

Percent of unsatisfactory fleet repairs - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 2%	N/A	N/A
9/30/2025	Staying below 2%	On Track	2%
9/30/2024	Staying below 2%	On Track	1.0%
9/30/2023	Staying below 2%	On Track	0.8%

Percent of breakdowns resulting in unscheduled downtime not identified during preventive maintenance service - goal is to reduce preventable breakdowns - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 2%	N/A	N/A
9/30/2025	Staying below 2%	On Track	1.0%
9/30/2024	Staying below 2%	On Track	1.0%
9/30/2023	Staying below 2%	On Track	0.6%

Public Works
Measures Summary

Percent of time Fleet Technicians report as accountability time - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	96.6%
9/30/2024	Staying above 95%	On Track	97.0%
9/30/2023	Staying above 95%	On Track	99.0%

2025 Comment: Expected improvement as the technicians become more familiar with the new FASTER software and increase indirect reporting. Direct reporting reflects actual time spent on asset repairs. Indirect reporting reflects technician training, admin, and paid time off.

Solid Waste and Resource Recovery Measures Summary

Focus Area: Waste Management

Number of total tons of hazardous materials collected in all categories – *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 130	N/A	N/A
9/30/2025	Stay above 130	On Track	132.4

Number of tons of oil recycled - *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 45	N/A	N/A
9/30/2025	Stay above 45	On Track	44.56

Number of tons of paint recycled - *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 10	N/A	N/A
9/30/2025	Stay above 10	On Track	18.37

Number of tons of electronic waste recycled - *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	45.8

Number of tons of other hazardous waste materials recycled – *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	Off Track	23.67

Number of total outreach events - Reported Quarterly (Waste Management)

Target Date	Target	Status	Actual
9/30/2026	Stay above 35	N/A	N/A
9/30/2025	Stay above 35	On Track	54

Solid Waste and Resource Recovery Measures Summary

Focus Area: Waste Management

Number of Leveda Brown Environmental Park Tours - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 5	N/A	N/A
9/30/2025	Stay above 5	On Track	8

Number of Tools For Schools Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 17	N/A	N/A
9/30/2025	Stay above 17	On Track	33

Number of Public Education Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 8	N/A	N/A
9/30/2025	Stay above 8	Off Track	6

Number of Other Outreach Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 10	N/A	N/A
9/30/2025	Stay above 10	Off Track	7

Number of total tons of recycled materials in all categories – *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 3,300	N/A	N/A
9/30/2025	Stay above 3,300	On Track	3,429

Number of tons of mixed paper recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 200	N/A	N/A
9/30/2025	Stay above 200	On Track	217

Solid Waste and Resource Recovery Measures Summary

Focus Area: Waste Management

Number of tons of cardboard recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 2,200	N/A	N/A
9/30/2025	Stay above 2,200	On Track	2,397

Number of tons of aluminum cans recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	43

Number of tons of metal cans recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	44

Number of tons of glass recycled - Reported Quarterly (Waste Management)

Target Date	Target	Status	Actual
9/30/2026	Stay above 400	N/A	N/A
9/30/2025	Stay above 400	On Track	489

Number of tons of plastic containers recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 230	N/A	N/A
9/30/2025	Stay above 230	On Track	239

Solid Waste and Resource Recovery Measures Summary

Number of total tons of solid waste hauled to the landfill – *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay between 49,000 and 52,000	N/A	N/A
9/30/2025	Stay between 49,000 and 52,000	On Track	53,296

Number of average pounds per day of residential and commercial solid waste collected per capita - *Reported Annually (Waste Management)*

Target Date	Target	Status	Actual
12/31/2025	Staying below 5	N/A	N/A
12/31/2024	Staying below 5	On Track	5.19
12/31/2023	Staying below 5.5	On Track	5.19
12/31/2022	Staying below 5.5	On Track	5.19

Fire Rescue
Measures Summary

Focus Area: Emergency Services

Percent of new address requests fulfilled within four (4) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	98%
9/30/2024	Staying above 90%	On Track	99%

Percent of new roadway designations fulfilled within nine (9) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Percent of new subdivision address requests containing more than three (3) roadways fulfilled within ten (10) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Percent of new subdivision address requests containing no more than three (3) roadways fulfilled within seven (7) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Fire Rescue
Measures Summary

Number of community outreach presentations - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	18
9/30/2024	Staying above 5	On Track	12
9/30/2023	Staying above 5	On Track	19

Number of incidents/exercises completed - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	11
9/30/2024	Staying above 2	On Track	7
9/30/2023	Staying above 2	On Track	13

Number of trainings held within the Emergency Operations Center - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	34
9/30/2024	Staying above 5	On Track	51
9/30/2023	Staying above 5	On Track	52

Fire Unit Response Times: En-route to arrival - Rural (12 minutes or less) - Reported Annually (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	74.1%
9/30/2023	Staying above 80%	On Track	76.61%
9/30/2022	Staying above 80%	On Track	76.91%

Fire Rescue
Measures Summary

Fire Unit Response Times: En-route to arrival - Urban Cluster (8 minutes or less) - Reported Annually (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	71.45%
9/30/2023	Staying above 80%	Off Track	72.16%
9/30/2022	Staying above 80%	Off Track	72.63%

Number of fire and life safety inspections completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	2,512
9/30/2024	Staying above 500	On Track	1,274
9/30/2023	Staying above 500	On Track	1,507

2025 Comment: 4th Qtr 826

Number of fire responses - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 14,000 and 15,000	N/A	N/A
9/30/2025	Maintaining between 14,000 and 15,000	On Track	17,221
9/30/2024	Maintaining between 14,000 and 15,000	On Track	16,735
9/30/2023	Maintaining between 14,000 and 15,000	On Track	16,400

2025 Comment: 4th Qtr 4,354

Number of new construction fire inspections completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 250	N/A	N/A
9/30/2025	Staying above 250	On Track	407

2025 Comment: 4th Qtr 117

Fire Rescue
Measures Summary

Focus Area: Emergency Services

Number of new construction plan reviews completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 250	N/A	N/A
9/30/2025	Staying above 250	On Track	407

2025 Comment: 4th Qtr 200

Number of medical emergency and non-emergency responses - Cumulative Year-to-Date (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 61,971	N/A	N/A
9/30/2025	Staying above 59,587	Off Track	48,825
9/30/2024	Staying above 57,296	Off Track	48,405
9/30/2023	Staying above 55,092	On Track	49,744

2025 Comment: 4th Qtr 11,338

Number of medical emergency and non-emergency transports - Cumulative Year-to-Date (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 33,341	N/A	N/A
9/30/2025	Staying above 33,341	On Track	33,630
9/30/2024	Staying above 32,687	On Track	33,615
9/30/2023	Staying above 32,046	On Track	34,631

Percent of non-traumatic cardiac arrest patients with ROSC both pre-hospital and upon arrival to Hospital Emergency Department - Reported Quarterly (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	On Track	21%
9/30/2024	Staying above 20%	On Track	27%
9/30/2023	Staying above 20%	On Track	45%

Fire Rescue
Measures Summary

Rescue Unit Response Times: En-route to arrival - Urban (6 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	**At Risk**	37.91%
9/30/2023	Staying above 80%	**At Risk**	36.78%
9/30/2022	Staying above 80%	**At Risk**	35.80%

Rescue Unit Response Times: En-route to arrival - Urban Cluster (8 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	**Off Track**	55.24%
9/30/2023	Staying above 80%	**Off Track**	54.13%
9/30/2022	Staying above 80%	**Off Track**	54.85%

Rescue Unit Response Times: En-route to arrival - Rural (12 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	**Off Track**	52.69%
9/30/2023	Staying above 80%	**Off Track**	51.30%
9/30/2022	Staying above 80%	**Off Track**	54.15%

Number of special events attended - Cumulative Year-to-Date (Fire Rescue Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	**On Track**	197
9/30/2024	Staying above 200	**Off Track**	153
9/30/2023	Staying above 200	**On Track**	181

2025 Comment: Q4 19

Fire Rescue
Measures Summary

Percent of net revenue to billable charges for Fire/Rescue - Reported Annually after the Annual Comprehensive Financial Report Audit (Fire Rescue Administration)

Target Date	Target	Status	Actual
3/31/2026	Staying above 80%	N/A	N/A
3/31/2025	Staying above 80%	Off Track	78.83%
3/31/2024	Staying above 80%	On Track	80.83%
3/31/2023	Staying above 80%	On Track	85.14%

Animal Resources
Measures Summary

Focus Area: Emergency Services

Number of responses to calls/requests for field services - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 2,000 and 4,000	N/A	N/A
9/30/2025	Maintaining between 2,000 and 4,000	At Risk	1,142
9/30/2024	Maintaining between 2,000 and 4,000	Off Track	1,340
9/30/2023	Maintaining between 2,000 and 4,000	On Track	2,458

Focus Area: Public Health, Social, and Youth Services

Dollars received to support animal services programs through fundraising, donations and/or grant activities - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above $10,000.00	N/A	N/A
9/30/2025	Staying above $10,000.00	At Risk	$ 3,188.04
9/30/2024	Staying above $10,000.00	At Risk	$ 2,812.35
9/30/2023	Staying above $10,000.00	At Risk	$ 3,662.51

Number of animal licenses issued - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5,000	N/A	N/A
9/30/2025	Staying above 5,000	Off Track	4,708
9/30/2024	Staying above 5,000	Off Track	4,465
9/30/2023	Staying above 5,000	At Risk	1,844

Animal Resources
Measures Summary

Number of animals received at the shelter - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 500 and 1,500	N/A	N/A
9/30/2025	Maintaining between 500 and 1,500	On Track	1,012
9/30/2024	Maintaining between 500 and 1,500	On Track	715
9/30/2023	Maintaining between 500 and 1,500	On Track	757

Percent of live animal releases at the shelter - Reported Quarterly (Animal Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	91.55%
9/30/2024	Staying above 90%	On Track	91.14%
9/30/2023	Staying above 90%	On Track	93.50%

Budget and Fiscal Services
Measures Summary

Number of on-site energy audits completed through the Cenergistics Energy Program - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
6/30/2025	Staying above 150	On Track	150
9/30/2024	Staying above 150	On Track	171

Percent cost savings recognized through Cenergistics Energy Program - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 10%	N/A	N/A
6/30/2025	Staying above 10%	At Risk	5.87%
9/30/2024	Staying above 10%	On Track	16.33%

Reduction in annualized energy use index trend within county owned buildings including use of electric, natural gas, propane and solar- Reported quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Reduce EUI from 86 to 75 over 5 years	N/A	N/A
6/30/2025	Reduce EUI from 86 to 75 over 5 years	On Track	69.46
9/30/2024	Reduce EUI from 86 to 75 over 5 years	On Track	63.2
9/30/2023	Reduce EUI from 86 to 75 over 5 years	On Track	62.45

Budget and Fiscal Services
Measures Summary

Dollar cost (12 month rolling average) of utilities per sq. foot for county facility service area - Reported Quarterly (Budget & Fiscal Services)

Target Date	Target	Status	Actual
9/30/2026	Staying below target $15.50	N/A	N/A
6/30/2025	Staying below target $15.50	Off Track	$16.27
9/30/2024	Staying below target $15.50	Off Track	$17.17
9/30/2023	Staying below target $15.50	At Risk	$18.51

Percent unallocated fund balance - Annual Average (Management & Budget)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 15% and 25%	N/A	N/A
9/30/2025	Maintaining between 15% and 25%	On Track	27.84%
9/30/2024	Maintaining between 15% and 25%	Off Track	45.08%
9/30/2023	Maintaining between 15% and 25%	Off Track	34.33%

2025 Comment: The variation in this number is largely due to the Revenue Recovery Funds that will be expended down from fund balance in the next two fiscal years.

Percent variance of projected revenue estimates to actual revenue received - Annual Average (Management & Budget)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between -5% and 5%	N/A	N/A
9/30/2025	Maintaining between -5% and 5%	Off Track	27.84%
9/30/2024	Maintaining between -5% and 5%	Off Track	27.83%
9/30/2023	Maintaining between -5% and 5%	Off Track	19.08%

2025 Comment: Revenue estimates continue to include Revenue Recovery Balance. This number will normalize once the Broadband project starts to utilize fund balance.

Budget and Fiscal Services
Measures Summary

Number educated on performance management & strategic planning - Cumulative Year-to-Date (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 120	N/A	N/A
9/30/2025	Staying above 120	On Track	128
9/30/2024	Staying above 120	On Track	120
9/30/2023	Staying above 120	On Track	122

Number of departmental operational performance measures tracked and reported through the budget process - Reported Quarterly (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 130	N/A	N/A
9/30/2025	Staying above 130	On Track	201
9/30/2024	Staying above 130	On Track	170
9/30/2023	Staying above 130	On Track	166

Percent of departmental operational performance measures reported as 'On Track' - Reported Quarterly (Operational Performance)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	86.6%
9/30/2024	Staying above 80%	On Track	82.35%
9/30/2023	Staying above 80%	On Track	79.50%

2025 Comment: 174 operational measures of 201 total measures this quarter met or exceeded the established target.

Budget and Fiscal Services
Measures Summary

Governance

Dollar volume of P-card transactions - Cumulative Year-to-Date (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above $1,500,000	N/A	N/A
9/30/2025	Staying above $1,500,000	On Track	2,668,943
9/30/2024	Staying above $1,500,000	On Track	$2,634,949
9/30/2023	Staying above $1,500,000	On Track	$2,353,929

Number of P-card transactions - Cumulative Year-to-Date (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5,000	N/A	N/A
9/30/2025	Staying above 5,000	On Track	8,722
9/30/2024	Staying above 5,000	On Track	8,662
9/30/2023	Staying above 5,000	On Track	8,676

Percent of purchase order requests processed within target time frame - Reported Quarterly (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	98%
9/30/2024	Staying above 80%	On Track	95%
9/30/2023	Staying above 80%	On Track	97%

Budget and Fiscal Services
Measures Summary

Governance

Percent of vendor awards without valid protests - Reported Quarterly (Procurement)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 95% and 100%	N/A	N/A
9/30/2025	Maintaining between 95% and 100%	On Track	95.6%
9/30/2024	Maintaining between 95% and 100%	On Track	100%
9/30/2023	Maintaining between 95% and 100%	On Track	100%

2025 Comment: Valid bid protest from 1 bid out of 23 released during this quarter. The awarded vendor and protesting vendor withdrew their proposals based on follow-up award review and new vendor was awarded.

Percent change in total healthcare costs - Reported Quarterly (Risk Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 10%	N/A	N/A
9/30/2025	Staying below 10%	Off Track	14%
9/30/2024	Staying below 10%	On Track	3%
9/30/2023	Staying below 10%	On Track	-3%

Percent Worker's Compensation lost time cases per 1,000 FTE - Reported Quarterly (Risk Management)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 0% and 0.15%	N/A	N/A
9/30/2025	Maintaining between 0% and 0.15%	Off Track	2%
9/30/2024	Maintaining between 0% and 0.15%	On Track	0%
9/30/2023	Maintaining between 0% and 0.15%	On Track	0%

2025 Comment: 21 total cases for the quarter.

Community Support Services
Measures Summary

Number of households who became homeowners through SHIP or HFA - Cumulative Year-to-Date (Housing)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6	N/A	N/A
9/30/2025	Staying above 6	On Track	11
9/30/2024	Staying above 6	On Track	6
9/30/2023	Staying above 6	On Track	7

Number of substandard homes repaired - Cumulative Year-to-Date (Housing)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	At Risk	6
9/30/2024	Staying above 25	At Risk	19
9/30/2023	Staying above 25	On Track	27

Number of residents impacted by rent and/or utility assistance - Reported Quarterly (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 125	N/A	N/A
9/30/2025	Staying above 125	At Risk	10
9/30/2024	Staying above 125	On Track	525
9/30/2023	Staying above 125	On Track	376

2025 Comment: Staff vacancies impacted program.

Percent of Permanent Supportive Housing (PSH) participants maintaining housing stability - Cumulative Year-to-Date (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Stay above 60%	N/A	N/A
9/30/2025	Stay above 60%	On Track	94%

Community Support Services
Measures Summary

Focus Area: Housing Security

Percent of Rapid Rehousing (RRH) participants maintaining housing stability - Cumulative Year-to-Date (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Stay above 75%	N/A	N/A
9/30/2025	Stay above 75%	On Track	83%

Percent of clients maintaining housing 90 days after receiving support - Reported Quarterly (Social Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	91.89%
9/30/2024	Staying above 70%	On Track	100%
9/30/2023	Staying above 70%	On Track	100%

Focus Area: Public Health, Social, and Youth Services

Number of citizens assisted through County sponsored poverty reduction activities - Cumulative Year-to-Date (Community Stabilization)

Target Date	Target	Status	Actual
9/30/2026	Staying above 75	N/A	N/A
9/30/2025	Staying above 75	On Track	943
9/30/2024	Staying above 75	On Track	1,094
9/30/2023	Staying above 75	On Track	317

Number of Crisis Line and 988 Lifeline calls answered - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 4,500	N/A	N/A
9/30/2025	Stay above 4,500	On Track	7,302

Community Support Services
Measures Summary

Number of hours providing face-to-face crisis intervention and counseling services - Cumulative Year-to-Date (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,400	N/A	N/A
9/30/2025	Staying above 1,400	On Track	3,028

Number of minutes for average response time, from call to on-site, for face-to-face crisis intervention requests - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying below 60	N/A	N/A
9/30/2025	Staying below 60	On Track	17

Number of presentations delivered to professional and community groups - Cumulative Year-to-Date (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 52	N/A	N/A
9/30/2025	Stay above 52	On Track	114

Number of service hours provided by trained volunteers and interns - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 3,200	N/A	N/A
9/30/2025	Stay above 3,200	On Track	4,127

Percent of crisis calls stabilized by phone without the use of emergency services intervention - Reported Quarterly (Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	99.7%

Community Support Services
Measures Summary

Focus Area: Public Health, Social, and Youth Services

Number of volunteer hours - Reported Quarterly (Foster Grandparents)

Target Date	Target	Status	Actual
9/30/2026	Staying above 7,605	N/A	N/A
9/30/2025	Staying above 7,605	Off Track	5,016.5
9/30/2024	Staying above 7,605	Off Track	7,013.00
9/30/2023	Staying above 7,605	On Track	8,368.00

2025 Comment: Volunteers did not serve during Monday, September 22,2025 through Tuesday, September 30, 2025.

Number of children with improved academic performance – Cumulative Year-to-Date (Foster Grandparent)

Target Date	Target	Status	Actual
9/30/2026	Staying above 108	N/A	N/A
9/30/2025	Staying above 108	On Track	329
9/30/2024	Staying above 108	On Track	151
9/30/2023	Staying above 108	On Track	214

2025 Comment: Volunteers returned to site from summer break August, impact forms are not collected at this time to provide improved academic performance.

Number of therapeutic hours completed towards successful graduation - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 7,000	N/A	N/A
9/30/2025	Staying above 7,000	On Track	13,360
9/30/2024	Staying above 7,000	On Track	11,904
9/30/2023	Staying above 7,000	On Track	23,552

2025 Comment: The program significantly exceeded the quarterly baseline of 7,000 therapeutic hours, reaching a total of 13,360 hours. This reflects a 13% increase from the previous quarter (11,802 hours), demonstrating consistent growth and strong client engagement.

Community Support Services
Measures Summary

Percent of Metamorphosis clients enrolling in Aftercare Program - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	Off Track	66.67%
9/30/2024	Staying above 95%	Off Track	0%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: This quarter, 66.67% of residents who completed the residential portion of the program enrolled in the optional Aftercare Program (2 out of 3). While this reflects an improvement from the previous quarter (40%), the rate remains below the 95% baseline. The team continues to emphasize the importance of Aftercare during discharge planning and is exploring strategies to increase engagement and retention in post-residential services.

Percent of Metamorphosis residential program capacity utilized - Reported Quarterly (Metamorphosis)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	Off Track	52.38%
9/30/2024	Staying above 80%	Off Track	69.00%
9/30/2023	Staying above 80%	Off Track	76.00%

2025 Comment: Metamorphosis' average occupancy for the quarter was 11, resulting in a utilization rate of 52.38%, which remains below the 70% baseline. This marks an improvement from the previous quarter (43%), but staffing shortages continue to impact admissions. The program currently has two vacancies Residential Treatment Clinical Lead and Peer Specialist, both of which are in the hiring process. Additionally, many referrals are pending court proceedings or sentencing, delaying client intake. The team is working to expedite hiring and strengthen referral coordination to improve capacity utilization in the upcoming quarter.

Number of direct client contact hours (CCH) provided by counselors to assigned caseloads - Reported Quarterly (OPUS)

Target Date	Target	Status	Actual
9/30/2026	Stay above 468	N/A	N/A
9/30/2025	Stay above 468	At Risk	280

2025 Comment: Using the prorated target to adjust for short staff for the quarter (280/(468-156), CCH services were 89.7% of the target CCH.

Community Support Services
Measures Summary

Focus Area: Public Health, Social, and Youth Services

Number of patient encounters for communicable disease services - Reported Quarterly (Public Health)

Target Date	Target	Status	Actual
9/30/2026	Staying above 10,000	N/A	N/A
9/30/2025	Staying above 10,000	On Track	8,452
9/30/2024	Staying above 10,000	On Track	31,490
9/30/2023	Staying above 10,000	Off Track	8,654

Number of Veterans and Veteran Dependents served - Reported Quarterly (Veteran Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 600	N/A	N/A
9/30/2025	Staying above 600	On Track	735
9/30/2024	Staying above 600	On Track	1,884
9/30/2023	Staying above 600	On Track	1,342

Number of citizens contacted - Reported Quarterly (Victim Services & Rape Crisis Center)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,500	N/A	N/A
9/30/2025	Staying above 1,500	Off Track	1,041
9/30/2024	Staying above 1,500	Off Track	1,191
9/30/2023	Staying above 1,500	On Track	2,006

2025 Comment: There were three larger community outreach opportunities that were missed because the Community Outreach Project Coordinator was out on FMLA unexpectedly for two months and were unable to be covered.

UF/IFAS Extension Alachua County
Measures Summary

Focus Area: Economic Development

Number of Commercial Agriculture customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 40,000	N/A	N/A
9/30/2025	Staying above 40,000	On Track	138,373
9/30/2024	Staying above 40,000	On Track	42,181
9/30/2023	Staying above 40,000	On Track	117,530

Number of Farmers Market permits requested to sell in local markets - Cumulative Year-to-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	On Track	34

Focus Area: Public Health, Social, and Youth Services

Number of 4-H customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2,500	N/A	N/A
9/30/2025	Staying above 2,500	On Track	11,499
9/30/2024	Staying above 2,500	On Track	4,974
9/30/2023	Staying above 2,500	On Track	5,955

Number of Family and Consumer Sciences customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 300	N/A	N/A
9/30/2025	Staying above 300	On Track	1,470
9/30/2024	Staying above 300	On Track	1,928
9/30/2023	Staying above 300	On Track	1,489

2025 Comment: New Family and Consumer Sciences Agent started in August 2025.

UF/IFAS Extension Alachua County
Measures Summary

Number of IFAS customers requesting pesticide safety training and exam - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 45	N/A	N/A
9/30/2025	Staying above 45	On Track	196
9/30/2024	Staying above 30	On Track	870
9/30/2023	Staying above 30	On Track	44

Number of current 4-H volunteers - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
9/30/2025	Staying above 150	Off Track	81
9/30/2024	Staying above 150	Off Track	88
9/30/2023	Staying above 150	Off Track	79

Number of youth currently enrolled in 4-H programs - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	On Track	445
9/30/2024	Staying above 200	On Track	369
9/30/2023	Staying above 200	On Track	370

Tourism & Economic Development
Measures Summary

Focus Area: Economic Development

Dollars received through Tourist Tax collections - Annually Reported (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Starting at 1,000,000 and tracking to 6,000,000	N/A	N/A
9/30/2025	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 9,434,495
9/30/2023	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 8,206,660
9/30/2022	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 7,554,212

Number of advertising impressions across all media - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 40,000,000	N/A	N/A
9/30/2025	Stay above baseline of 40,000,000	On Track	114,610,368

Focus Area: Environment and Conservation

Number of Home Horticulture customers requesting Florida Friendly and Gardening Practices information - Cumulative-Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 4,000	N/A	N/A
9/30/2025	Staying above 4,000	On Track	22,615
9/30/2024	Staying above 4,000	On Track	12,449
9/30/2023	Staying above 4,000	On Track	21,331

Number of unique businesses and organizations applying for tourism funding - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 60	N/A	N/A
9/30/2025	Stay above baseline of 60	On Track	102

Tourism & Economic Development
Measures Summary

Number of unique visitors to the Tourism website - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 800,000	N/A	N/A
9/30/2025	Stay above baseline of 800,000	Off Track	555,828

Percent of Alachua County hotel room occupancy - Calendar Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Staying above 65%	N/A	N/A
9/30/2025	Staying above 65%	On Track	70.3%
9/30/2024	Staying above 65%	On Track	71.0%
9/30/2023	Staying above 65%	On Track	67.4%

Codes Administration
Measures Summary

Focus Area: Housing Security

Number of minimum housing complaints - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 500	N/A	N/A
9/30/2025	Staying below 500	On Track	14

Focus Area: Public Safety and Social Justice

Number of code enforcement complaints received - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 100 and 500	N/A	N/A
9/30/2025	Maintaining between 100 and 500	On Track	348
9/30/2024	Maintaining between 100 and 500	On Track	375
9/30/2023	Maintaining between 100 and 500	On Track	235

Percent of code enforcement complaints received, and actions ordered within 2 business days - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	93.26%

Number of Office of Code Administration Nuisance complaints received - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 500	N/A	N/A
9/30/2025	Staying below 500	On Track	60

Number of complaint cases submitted to Special Magistrate - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 75	N/A	N/A
9/30/2025	Staying below 75	On Track	45

Codes Administration
Measures Summary

Percent of complaint cases submitted to Special Magistrate - Reported Quarterly (Codes Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying below 25%	N/A	N/A
9/30/2025	Staying below 25%	**On Track**	18.52%

Court Services
Measures Summary

Number of Community Service Work Crew service hours performed for the community - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1,000	N/A	N/A
9/30/2025	Staying above 1,000	On Track	2,330.75
9/30/2024	Staying above 1,000	On Track	1,975.75
9/30/2023	Staying above 1,000	On Track	1,896.50

2025 Comment: Work Crew exceeded the target goal by performing 92 projects in the community this quarter.

Number of Community Service hours performed at County-owned properties and departments - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 400	N/A	N/A
9/30/2025	Staying above 400	On Track	561.5
9/30/2024	Staying above 400	On Track	668.0
9/30/2023	Staying above 400	On Track	837.0

2025 Comment: 442.5 of these hours were performed by clients on the Work Crew. 119 hours were performed by individual clients at Alachua County Animal Services and Hazardous Waste.

Number of Community Service hours performed at all work sites - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Staying above 4,500	N/A	N/A
9/30/2025	Staying above 4,500	On Track	8,795.25
9/30/2024	Staying above 3,500	On Track	6,579.75
9/30/2023	Staying above 3,500	On Track	6,902.50

2025 Comment: Calculated at a rate of $13 per hour, that's a savings of approximately $114K to the community!

Court Services
Measures Summary

Number of community service hours performed by indigent clients in lieu of paying court costs and fees - Reported Quarterly (Community Service)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 200	N/A	N/A
9/30/2025	Stay above baseline of 200	On Track	2,884

2025 Comment: Calculated at a rate of $13 per hour, that's a savings of approximately $37K. Percent of Community Service cases successfully completing conditions ordered - Reported Quarterly (Community Services)

Percent of Community Service cases successfully completing conditions ordered - Reported Quarterly (Community Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	87.4%
9/30/2024	Staying above 70%	On Track	76.90%
9/30/2023	Staying above 70%	On Track	82.90%

2025 Comment: 190 cases were closed during this period. There were 166 successful and 24 unsuccessful closures.

Number of new clients in the Day Reporting program - Reported Quarterly (Day Reporting)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	On Track	54
9/30/2024	Staying above 25	On Track	44
9/30/2023	Staying above 25	On Track	40

2025 Comment: Numbers are steady due to the Judiciary's continued use of the TAD (Transdermal Alcohol Device) Monitoring Program.

Court Services
Measures Summary

Focus Area: Public Safety and Social Justice

Percent of Drug Court clients employed, in school, serving as primary support provider, or on disability, excluding clients in residential treatment - Reported Quarterly (Drug Court)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 70%	N/A	N/A
9/30/2025	Stay above baseline of 70%	On Track	89%
9/30/2024	Stay above baseline of 70%	On Track	85%
9/30/2023	Stay above baseline of 70%	On Track	81%

2025 Comment: Employment numbers are up to 89%.

Percent of Drug Court clients with positive outcomes, including total graduates and clients retained in the program - Reported Quarterly (Drug Court)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	78%
9/30/2024	Staying above 70%	On Track	91%
9/30/2023	Staying above 70%	On Track	77%

2025 Comment: 2 clients absconding from Metamorphosis, 1 client opting out of the program as they did not want to go to residential treatment, 1 client absconding, and 2 clients opt out (1 did not want to stay on a Phase 1 schedule, 1 wanted to use their medical marijuana card), 1 had new law violation, 1 had their charges dropped due to medical condition and 1 graduating the program. Our "Positive outcomes" are at 82%.

Percent of pretrial investigations completed prior to First Appearance - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	100%
9/30/2024	Staying above 95%	On Track	100%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: Investigations for First Appearance continue to be conducted daily for everyone who appears before the judiciary during court. Information is provided for the judiciary to make informed release decision.

Court Services
Measures Summary

Number of new clients released to Pretrial Supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	169
9/30/2024	Staying above 50	On Track	147
9/30/2023	Staying above 50	On Track	204

2025 Comment: Pretrial Supervision numbers have remained consistent based on continued releases from Bond Reduction Hearings, Special Hearings. 132 new clients were released to pretrial supervision and 37 to GPS (Global Positioning Satellite) program.Percent of Pretrial defendants who successfully complete supervision - Reported Quarterly (Pretrial)

Percent of pretrial risk assessments completed on detainees - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	100%
9/30/2024	Staying above 95%	On Track	100%
9/30/2023	Staying above 95%	On Track	100%

2025 Comment: Risk Assessments are completed using the validated Florida Pretrial Risk Assessment Instrument on inmates scheduled to attend First Appearance.

Percent of supervised pre-trial defendants not arrested for new law violations while under supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 75%	N/A	N/A
9/30/2025	Stay above baseline of 75%	On Track	100%

2025 Comment: The number of Pretrial defendants who have successfully completed the program with no new arrests has remained consistent.

Court Services
Measures Summary

Percent of Pretrial defendants who successfully complete supervision - Reported Quarterly (Pretrial)

Target Date	Target	Status	Actual
9/30/2026	Staying above 75%	N/A	N/A
9/30/2025	Staying above 75%	On Track	100%
9/30/2024	Staying above 75%	On Track	93%
9/30/2023	Staying above 75%	On Track	95%

2025 Comment: The number of Pretrial defendants who have successfully completed the program has remained consistent.

Percent of probationers who successfully complete probation - Reported Quarterly (Probation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	Off Track	44.2%
9/30/2024	Staying above 50%	On Track	55.30%
9/30/2023	Staying above 50%	On Track	51.30%

2025 Comment: The number is below the compliance rate in part because we completed old case load clean up. These cases had been closed with the court but were awaiting a probation to close them. In total, 21 of 23 old cases closed as unsuccessful. In addition to old cases, we had to close 2 cases as deceased. If the old case clean up was left out of the calculation, probation would have had a success rate of 52%. This quarter probation collected $22,617.88 in restitution. probation clients paid 50% of Cost of Supervision order which amount to $32,995.00. Additionally, 66% of Court Costs order amounted to $76,127.35. Probation clients completed 68% of mandatory community service hours that totaled 1680 hours.

Environmental Protection
Measures Summary

Focus Area: Emergency Services

Number of hazardous materials emergency response calls requiring environmental remediation and completed in Alachua County in compliance with the Hazardous Materials Management Code - Reported Quarterly (*Hazardous Materials*)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	90%

Focus Area: Environment and Conservation

Number of views of the EPD Water Resources website - Cumulative Year-to-Date (Environmental Protection - Water Resources)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 8,000	N/A	N/A
9/30/2025	Stay above baseline of 8,000	On Track	47,280

2025 Comment: Quarter 1 (7099) + Quarter 2 (8475) + Quarter 3 (12676) + Quarter 4 (19,030) = 47,280

Average Site Assessment Score for conservation lands acquired through the Alachua County Forever program - out of a possible score of 10.0 *- Reported Quarterly (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 7 and 10	N/A	N/A
9/30/2025	Maintaining between 7 and 10	On Track	6.91
9/30/2024	Maintaining between 7 and 10	On Track	6.90
9/30/2023	Maintaining between 7 and 10	On Track	6.98

Environmental Protection
Measures Summary

Number of conservation land acquisitions completed - Cumulative Year-to-Date (Land Conservation & Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	9
9/30/2024	Staying above 4	On Track	8
9/30/2023	Staying above 4	On Track	8

Percent of annual conservation land acquisitions located within priority conservation corridors - *Reported Quarterly (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 50%	N/A	N/A
9/30/2025	Stay above 50%	On Track	67%

Percent of conservation lands monitored and treated for invasive plants - *Cumulative Year-to-Date (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	On Track	26%
9/30/2024	Staying above 20%	On Track	20.8%
9/30/2023	Staying above 20%	On Track	23.0%

Percent of habitat restoration goals accomplished, such as prescribed fire, reforestation, and hydrology - *Cumulative Year-to-Date (Land Conservation & Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 80%	N/A	N/A
9/30/2025	Stay above 80%	On Track	80%

Environmental Protection
Measures Summary

Number of acres of surface waters and wetlands authorized for impacts by the county - target goal is to have less than 1 acre of impact *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying below 1	N/A	N/A
9/30/2025	Staying below 1	On Track	0
9/30/2024	Staying below 1	On Track	0
9/30/2023	Staying below 1	Off Track	1.22

Percent Comprehensive Plan and Land Development Code requirements met for upland habitat protection - i.e. up to 50% of acreage *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	100%
9/30/2024	Staying above 50%	On Track	100%
9/30/2023	Staying above 50%	On Track	100%

Percent of enforcement actions completed to Natural Resources staff satisfaction *- Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	100%
9/30/2024	Staying above 80%	On Track	100%
9/30/2023	Staying above 80%	On Track	100%

Environmental Protection
Measures Summary

Percent of natural resource impacts avoided by Pre-Application Screening - *Reported Quarterly (Natural Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	On Track	99%
9/30/2024	Staying above 80%	On Track	99%
9/30/2023	Staying above 80%	On Track	99%

Number of petroleum contaminated sites remediated *- Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	2
9/30/2024	Staying above 3	On Track	3
9/30/2023	Staying above 3	On Track	3

Percent of contractual turnaround times met for change order processing - *Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%
9/30/2023	Staying above 90%	On Track	100%

Percent of contractual turnaround times met for report reviews *- Reported Quarterly (Petroleum Management)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	99.3%
9/30/2024	Staying above 90%	On Track	100.0%
9/30/2023	Staying above 90%	On Track	99.4%

Environmental Protection
Measures Summary

Percent of petroleum storage tank compliance inspections completed -
Reported Quarterly (Petroleum Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25%	N/A	N/A
9/30/2025	Staying above 25%	On Track	29.4%
9/30/2024	Staying above 25%	On Track	25.2%
9/30/2023	Staying above 25%	On Track	31.5%

Number of Groundwater Quality Monitoring activities completed *- Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 48	N/A	N/A
9/30/2025	Staying above 48	On Track	67
9/30/2024	Staying above 48	On Track	202
9/30/2023	Staying above 48	On Track	72

2025 Comment: Quarter 1 (8) + Quarter 2 (27) + Quarter 3 (8) +Quarter 4 (24) = 67

Number of Stormwater Quality Projects Initiated - Cumulative Year-to-Date (Water Resources)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 1 and 3	N/A	N/A
9/30/2025	Maintaining between 1 and 3	On Track	2
9/30/2024	Maintaining between 1 and 3	On Track	3
9/30/2023	Maintaining between 1 and 3	On Track	3

2025 Comment: Headquarters Library and Trout Street

Environmental Protection
Measures Summary

Number of Surface Water Quality Monitoring activities completed - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 110	N/A	N/A
9/30/2025	Staying above 110	On Track	169
9/30/2024	Staying above 110	On Track	330
9/30/2023	Staying above 110	On Track	310

2025 Comment: Quarter 1 (41) + Quarter 2 (56) +Quarter 3 (36) + Quarter 4 (36) = 169

Number of Wastewater Treatment Facilities Monitored - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 40	N/A	N/A
9/30/2025	Staying above 40	On Track	59
9/30/2024	Staying above 40	On Track	59
9/30/2023	Staying above 40	On Track	81

2025 Comment: Quarter 1 (21) + Quarter 2 (14) + Quarter 3 (12) + Quarter 4 (12) = 59

Number of grants applied for annually to offset County funding for programs and projects - *Cumulative Year-to-Date (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 3	N/A	N/A
9/30/2025	Stay above baseline of 3	On Track	6

2025 Comment: Regional Water Quality Project Study (received $10,000), 319 Public Education Grant for Resilient Landscapes in New Construction (Tentative approval), Springs Tag Grant for Education (did not receive), Springs Funding for Cuscowilla Wastewater Facility, IRP Grant for SR26, Irrigation Upgrades Grant for SJRWMD (Tentative approval).

Environmental Protection
Measures Summary

Focus Area: Environment and Conservation

Percent of inspections passed - Irrigation Design Code Implementation - Reported Quarterly (*Water Resources*)

Target Date	Target	Status	Actual
9/30/2026	Staying above 70%	N/A	N/A
9/30/2025	Staying above 70%	On Track	78%
9/30/2024	Staying above 70%	On Track	76%
9/30/2023	Staying above 70%	At Risk	64%

2025 Comment: 87 of 112 inspections passed this quarter

Percent of self-certified irrigation design jobs randomly inspected for code compliance - *Reported Quarterly (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 5%	N/A	N/A
9/30/2025	Stay above 5%	On Track	12%

Percent of water quality code violations identified and corrected - *Reported Quarterly (Water Resources)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	96%
9/30/2024	Staying above 90%	At Risk	83%
9/30/2023	Staying above 90%	On Track	93%

2025 Comment: 23 of 24 cases were closed this quarter

Focus Area: Land Use and Infrastructure

Number of facility inspections conducted in Alachua County in compliance with the Hazardous Materials Management Code - *Reported Quarterly (Hazardous Materials)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
9/30/2025	Staying above 150	Off Track	138

2025 Comment: Loss of 1 inspector for program reduced the number of inspections completed

Environmental Protection
Measures Summary

Focus Area: Land Use and Infrastructure

Number of hazardous materials complaint investigations conducted and completed in Alachua County in compliance with the Hazardous Materials Management Code - Reported Quarterly (Hazardous Materials)

Target Date	Target	Status	Actual
9/30/2026	Stay above 90%	N/A	N/A
9/30/2025	Stay above 90%	On Track	84.61%

Focus Area: Public Health, Social, and Youth Services

Number of public presentations, training events and short courses presented - Cumulative Year-to-Date (Water Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying baseline of 120	N/A	N/A
9/30/2025	Staying baseline of 120	On Track	133
9/30/2024	Staying baseline of 120	On Track	139
9/30/2023	Staying baseline of 120	On Track	123

2025 Comment: Quarter 1 (24) + Quarter 2 (62) + Quarter 3 (23) + Quarter 4(24) = 133

Focus Area: Parks and Public Spaces

Percent of suitable preserves with public access within three (3) years of acquisition - Cumulative program total (Land Conservation & Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 75%	N/A	N/A
9/30/2025	Staying above 75%	On Track	87%
9/30/2024	Staying above 90%	On Track	92%
9/30/2023	Staying above 90%	On Track	95%

Environmental Protection
Measures Summary

Governance

Percent of Environmental Protection Department budget from other funding sources - not General Fund or MSTU *- Cumulative Year-to-Date (EPD Administration)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	89%
9/30/2024	Staying above 50%	On Track	89%
9/30/2023	Staying above 50%	On Track	89%

Percent of Hazmat Fees collected - collection rate *- Cumulative Year-to-Date (EPD Administration)*

Target Date	Target	Status	Actual
9/30/2026	Staying above 85%	N/A	N/A
9/30/2025	Staying above 85%	On Track	84%
9/30/2024	Staying above 96%	Off Track	85%
9/30/2023	Staying above 96%	Off Track	85%

Facilities Management
Measures Summary

Focus Area: Land Use and Infrastructure

Number of assigned work orders marked as completed in work order management system - Cumulative Year-to-Date (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6000	N/A	N/A
9/30/2025	Staying above 6000	On Track	6,275
9/30/2024	Staying above 5700	On Track	6,497
9/30/2023	Staying above 5700	On Track	5,517

Cost of space leased by the County - Cumulative Year-to-Date (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying below $250,000	N/A	N/A
9/30/2025	Staying below $250,000	On Track	$ 254,040
9/30/2024	Staying below $400,000	On Track	$ 286,662
9/30/2023	Staying below $400,000	Off Track	$ 463,370

2025 Comment: Lease costs fell from $286,662 last year to $254,040, slightly above the $250,000 goal due to added downtown parking, but overall progress shows we're moving closer to the target.

Percent of emergency, high, and medium priority maintenance service requests completed within established response times - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying above 72%	N/A	N/A
9/30/2025	Staying above 72%	On Track	79%
9/30/2024	Staying above 72%	At Risk	58%
9/30/2023	Staying above 72%	At Risk	54%

Number of days on average to respond to high priority work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 1	N/A	N/A
9/30/2025	Stay below target of 1	On Track	0.149

Facilities Management
Measures Summary

Focus Area: Land Use and Infrastructure

Percent of work orders closed out of total work orders initiated - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay above 100%	N/A	N/A
9/30/2025	Stay above 100%	Off Track	91.1%

2025 Comment: We're making progress. After drops in Q2 and Q3, Q4, improvements were made that brought us closer to the 1.0 goal. With steady effort on follow-ups and reducing backlogs, we're moving toward consistently meeting or beating the standard.

Number of days on average to resolve work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 15	N/A	N/A
9/30/2025	Stay below target of 15	Off Track	19.8

2025 Comment: Completion times are improving after Q3's peak but are still above the 15-day goal. Adding three new maintenance staff and a work order technician, along with faster responses and better follow-ups, will help cut backlog and speed up turnaround times.

Number of hours on average to respond to emergency priority work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 2	N/A	N/A
9/30/2025	Stay below target of 2	Off Track	0

2025 Comment: Callouts often show a calculated response time of zero because the work order is created after the work is already done. In those cases, the system cannot provide an accurate measure of response time, so we report zero as a placeholder rather than show negative or misleading numbers.

Number of days on average to respond to medium priority work orders - Reported Quarterly (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Stay below target of 7	N/A	N/A
9/30/2025	Stay below target of 7	On Track	1.85

Facilities Management
Measures Summary

Number of Facilities Preservation Projects completed - Cumulative Year-to-Date (Facilities)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6	N/A	N/A
9/30/2025	Staying above 6	**On Track**	9
9/30/2024	Staying above 6	**On Track**	8
9/30/2023	Staying above 6	**On Track**	9

Fire Rescue
Measures Summary

Focus Area: Emergency Services

Percent of new address requests fulfilled within four (4) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	98%
9/30/2024	Staying above 90%	On Track	99%

Percent of new roadway designations fulfilled within nine (9) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Percent of new subdivision address requests containing more than three (3) roadways fulfilled within ten (10) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Percent of new subdivision address requests containing no more than three (3) roadways fulfilled within seven (7) days of request acceptance by addressing staff - Reported Quarterly (E911)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%

Fire Rescue
Measures Summary

Number of community outreach presentations - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	18
9/30/2024	Staying above 5	On Track	12
9/30/2023	Staying above 5	On Track	19

Number of incidents/exercises completed - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	11
9/30/2024	Staying above 2	On Track	7
9/30/2023	Staying above 2	On Track	13

Number of trainings held within the Emergency Operations Center - Cumulative Year-to-Date (Emergency Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	34
9/30/2024	Staying above 5	On Track	51
9/30/2023	Staying above 5	On Track	52

Fire Unit Response Times: En-route to arrival - Rural (12 minutes or less) - Reported Annually (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	74.1%
9/30/2023	Staying above 80%	On Track	76.61%
9/30/2022	Staying above 80%	On Track	76.91%

Fire Rescue
Measures Summary

Focus Area: Emergency Services

Fire Unit Response Times: En-route to arrival - Urban Cluster (8 minutes or less) - Reported Annually (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	71.45%
9/30/2023	Staying above 80%	Off Track	72.16%
9/30/2022	Staying above 80%	Off Track	72.63%

Number of fire and life safety inspections completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	2,512
9/30/2024	Staying above 500	On Track	1,274
9/30/2023	Staying above 500	On Track	1,507

2025 Comment: 4th Qtr 826

Number of fire responses - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 14,000 and 15,000	N/A	N/A
9/30/2025	Maintaining between 14,000 and 15,000	On Track	17,221
9/30/2024	Maintaining between 14,000 and 15,000	On Track	16,735
9/30/2023	Maintaining between 14,000 and 15,000	On Track	16,400

2025 Comment: 4th Qtr 4,354

Number of new construction fire inspections completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 250	N/A	N/A
9/30/2025	Staying above 250	On Track	407

2025 Comment: 4th Qtr 117

Fire Rescue
Measures Summary

Number of new construction plan reviews completed - Cumulative Year-to-Date (Fire Protection)

Target Date	Target	Status	Actual
9/30/2026	Staying above 250	N/A	N/A
9/30/2025	Staying above 250	On Track	407

2025 Comment: 4th Qtr 200

Number of medical emergency and non-emergency responses - Cumulative Year-to-Date (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 61,971	N/A	N/A
9/30/2025	Staying above 59,587	Off Track	48,825
9/30/2024	Staying above 57,296	Off Track	48,405
9/30/2023	Staying above 55,092	On Track	49,744

2025 Comment: 4th Qtr 11,338

Number of medical emergency and non-emergency transports - Cumulative Year-to-Date (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 33,341	N/A	N/A
9/30/2025	Staying above 33,341	On Track	33,630
9/30/2024	Staying above 32,687	On Track	33,615
9/30/2023	Staying above 32,046	On Track	34,631

Percent of non-traumatic cardiac arrest patients with ROSC both pre-hospital and upon arrival to Hospital Emergency Department - Reported Quarterly (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	On Track	21%
9/30/2024	Staying above 20%	On Track	27%
9/30/2023	Staying above 20%	On Track	45%

Fire Rescue
Measures Summary

Rescue Unit Response Times: En-route to arrival - Urban (6 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	At Risk	37.91%
9/30/2023	Staying above 80%	At Risk	36.78%
9/30/2022	Staying above 80%	At Risk	35.80%

Rescue Unit Response Times: En-route to arrival - Urban Cluster (8 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	55.24%
9/30/2023	Staying above 80%	Off Track	54.13%
9/30/2022	Staying above 80%	Off Track	54.85%

Rescue Unit Response Times: En-route to arrival - Rural (12 minutes or less) - Reported Annually (Rescue Medical)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	52.69%
9/30/2023	Staying above 80%	Off Track	51.30%
9/30/2022	Staying above 80%	Off Track	54.15%

Number of special events attended - Cumulative Year-to-Date (Fire Rescue Administration)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	On Track	197
9/30/2024	Staying above 200	Off Track	153
9/30/2023	Staying above 200	On Track	181

2025 Comment: Q4 19

Fire Rescue
Measures Summary

Percent of net revenue to billable charges for Fire/Rescue - Reported Annually after the Annual Comprehensive Financial Report Audit (Fire Rescue Administration)

Target Date	Target	Status	Actual
3/31/2026	Staying above 80%	N/A	N/A
3/31/2025	Staying above 80%	Off Track	78.83%
3/31/2024	Staying above 80%	On Track	80.83%
3/31/2023	Staying above 80%	On Track	85.14%

General Government
Measures Summary

Percent of customers satisfied with internal graphic design services - Reported Quarterly (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	100%
9/30/2024	Staying above 90%	On Track	100%
9/30/2023	Staying above 90%	On Track	100%

Percent of media stories generated as compared to press releases issued - Reported Quarterly (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	113%
9/30/2024	Staying above 50%	On Track	101.5%
9/30/2023	Staying above 50%	On Track	130.0%

2025 Comment: 86 media stories were generated by 76 press releases this quarter.

Number of video productions generated by the Communications Office - Reported Quarterly (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 6	N/A	N/A
9/30/2025	Staying above 6	On Track	8
9/30/2024	Staying above 6	On Track	7
9/30/2023	Staying above 6	On Track	9

Number of Facebook subscribers to the Alachua County Facebook page - Cumulative Total (Communications)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95,000	N/A	N/A
9/30/2025	Staying above 90,000	On Track	100,654
9/30/2024	Staying above 85,000	On Track	100,978
9/30/2023	Staying above 85,000	On Track	97,174

Growth Management
Measures Summary

Focus Area: Housing Security

Number of new affordable housing units made available as a result of Alachua County programs and initiatives - Cumulative Year-to-Date (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Stay above 300	N/A	N/A
9/30/2025	Stay above 300	Off Track	208

2025 Comment: In Q4, the County completed renovations on 208 housing units at the Harbor Cove Apartment complex using Housing Finance Authority Bonds. Rental rates at this complex are restricted to affordable levels.

Focus Area: Land Use and Infrastructure

Number of building inspections performed - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 4,500 and 6,500	N/A	N/A
9/30/2025	Maintaining between 4,500 and 6,500	On Track	6,289
9/30/2024	Maintaining between 4,500 and 6,500	Off Track	6,770
9/30/2023	Maintaining between 4,500 and 6,500	At Risk	6,837

Percent of building inspections completed within 24 hours - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	96.3%
9/30/2024	Staying above 90%	On Track	94.9%
9/30/2023	Staying above 90%	On Track	95.0%

Growth Management
Measures Summary

Number of days, on average, to review building permits - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Staying below 15	N/A	N/A
9/30/2025	Staying below 15	On Track	5
9/30/2024	Staying below 15	On Track	9
9/30/2023	Staying below 15	On Track	8

Number of Development Review Applications reviewed - Cumulative Year-to-Date (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80	N/A	N/A
9/30/2025	Staying above 80	On Track	94
9/30/2024	Staying above 80	On Track	126
9/30/2023	Staying above 80	On Track	144

Percent of final residential development plan dwelling units that are located within the Urban Cluster - 3-Year rolling average - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	97%
9/30/2024	Staying above 90%	On Track	98.3%
9/30/2023	Staying above 90%	On Track	95.5%

2025 Comment: There were 7 new residential units within new developments that received final plan approval this quarter, and none of those were located within the Urban Cluster. This resulted in the 3-year rolling average decreasing from 97.3% to 97.0%, which is still meeting the goal.

Growth Management
Measures Summary

Number of units per acre average in approved residential developments in Urban Cluster, or zero if no developments approved - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	0.00
9/30/2024	Staying above 5	On Track	0.00
9/30/2023	Staying above 5	On Track	10.1

2025 Comment: There were no new residential developments within the Urban Cluster that received final development plan approval this quarter, therefore there is no data to report.

Number of calendar days on average to process Development Review Applications - Statutorily required time frame is 180 calendar days or less - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying below 180	N/A	N/A
9/30/2025	Staying below 180	On Track	79.4
9/30/2024	Staying below 180	On Track	15.85
9/30/2023	Staying below 180	On Track	11.27

Number of Development Review Applications reviewed - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20	N/A	N/A
9/30/2025	Staying above 20	On Track	23
9/30/2024	Staying above 20	On Track	33
9/30/2023	Staying above 20	On Track	36

Equal Opportunity
Measures Summary

Focus Area: Economic Development

Percent of targeted positions filled by under-represented groups. Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 40%	N/A	N/A
9/30/2025	Staying above 40%	On Track	87%
9/30/2024	Staying above 40%	On Track	62%
9/30/2023	Staying above 40%	On Track	62%

2025 Comment: 40 of 46 positions targeted for special recruitment were filled by women/minorities.

Percent of wage theft complaints successfully conciliated - Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	On Track	100%
9/30/2024	Staying above 50%	On Track	100%
9/30/2023	Staying above 50%	On Track	100%

2025 Comment: 3 of 3 wage theft complaints were conciliated and closed. $4400 recovered for the quarter, $7286 for the year.

Governance

Complaint Resolution Process - Percent of investigations (internal and external) closed. Reported Quarterly (Equal Opportunity)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50%	N/A	N/A
9/30/2025	Staying above 50%	Off Track	40%
9/30/2024	Staying above 50%	On Track	50%
9/30/2023	Staying above 50%	On Track	83%

Human Resources
Measures Summary

Number of days to fill a position - from referral of applicants to date Alachua County receives back the background and drug screen results (Offer Date) - Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 30	N/A	N/A
9/30/2025	Staying below 30	On Track	25.98
9/30/2024	Staying below 30	On Track	28.00
9/30/2023	Staying below 30	On Track	24.00

Percent of positions filled by internal promotional opportunity - Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	Off Track	18.75%
9/30/2024	Staying above 20%	On Track	21.57%
9/30/2023	Staying above 20%	On Track	24.51%

2025 Comment: There were some lower level positions that would not qualify as promotions. There were no internal candidates for some of the vacancies. For some of the positions that had internal applicants, the internal applicants may not have met the minimum requirements or the external candidates were selected for various reasons linked to interviews.

Turnover rate - Percent of new hires, as compared to active filled positions, who leave employment within the first 12 months of start date. Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 1.0%	N/A	N/A
9/30/2025	Staying below 1.0%	Off Track	1.56%
9/30/2024	Staying below 1.0%	Off Track	1.77%
9/30/2023	Staying below 1.0%	Off Track	2.32%

2025 Comment: Mostly resignations and a few probation/involuntary terminations

Human Resources
Measures Summary

Turnover rate - Percent of new hires, as compared to active filled positions, who leave employment within 13 to 36 months of start date. Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 1.5%	N/A	N/A
9/30/2025	Staying below 1.5%	On Track	1.04%
9/30/2024	Staying below 1.5%	On Track	1.14%
9/30/2023	Staying below 1.5%	On Track	1.41%

Number of hours of organizational development time spent within departments to develop employee skills - Cumulative Year-to-Date (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 15	N/A	N/A
9/30/2025	Staying above 15	On Track	32

Number of in-person training courses newly developed or revised and implemented - Cumulative Year-to-Date (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 3	N/A	N/A
9/30/2025	Staying above 3	On Track	3
9/30/2024	Staying above 3	On Track	4
9/30/2023	Staying above 3	On Track	8

Number of self-directed professional development courses completed - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 100	N/A	N/A
9/30/2025	Staying above 100	On Track	465

Human Resources
Measures Summary

Number of total online training hours completed by learners accessing online training system - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	1,210
9/30/2024	Staying above 500	On Track	1,024
9/30/2023	Staying above 500	On Track	1,664

Percent of employees, for the courses measured, who report they will use what they learned in professional development training on the job - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	97.60%
9/30/2024	Staying above 90%	On Track	97.50%
9/30/2023	Staying above 90%	On Track	97.32%

Information and Telecommunications Measures Summary

Percent of website uptime - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	99.1%
9/30/2024	Staying above 98%	On Track	99.0%
9/30/2023	Staying above 98%	On Track	99.0%

Percent of Help Desk calls answered - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	98%
9/30/2024	Staying above 95%	On Track	99%
9/30/2023	Staying above 95%	On Track	98%

Percent of internet uptime - Reported Quarterly (Telecommunications Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	99%
9/30/2024	Staying above 98%	On Track	99%
9/30/2023	Staying above 98%	On Track	99%

Information and Telecommunications
Measures Summary

Percent of email uptime - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	99.00%
9/30/2023	Staying above 98%	On Track	99.00%

Percent of virtual server farm availability - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	100.00%
9/30/2023	Staying above 98%	On Track	100.00%

Percent of SAN (Storage Area Network) availability - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	99%
9/30/2023	Staying above 98%	On Track	99%

Parks & Open Space
Measures Summary

Focus Area: Parks and Public Spaces

Percent of residential units in unincorporated Alachua County that have access to a County-operated neighborhood park (within 1-mile for urban or 2-miles for rural) or a community park (within 3-miles for urban or 6-miles for rural) – Reported Annually (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Stay above 62%	N/A	N/A
9/30/2025	Stay above 62%	On Track	62%
12/31/2024	Stay above 62%	On Track	62%

Number of Parks and Open Spaces capital projects completed - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	4
9/30/2024	Staying above 2	On Track	3
9/30/2023	Staying above 2	Off Track	1

Number of parks acres – activity-based recreation sites per 1,000 unincorporated residents per the Comprehensive Plan - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 0.5	N/A	N/A
9/30/2025	Staying above 0.5	On Track	1.89
9/30/2024	Staying above 0.5	On Track	1.89
9/30/2023	Staying above 0.5	On Track	1.33

Number of days recreation fields or courts are utilized for programming by contracted partners - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	At Risk	41

Parks & Open Space
Measures Summary

Focus Area: Parks and Public Spaces

Number of days Cuscowilla is utilized for community benefit, including internal County use or fee waivers - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 26	N/A	N/A
9/30/2025	Staying above 26	Off Track	30

Governance

Percent of operating expenditures recuperated through revenue at Cuscowilla - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 60%	N/A	N/A
9/30/2025	Staying above 60%	On Track	60%

Percent of operating expenditures recuperated through revenue at the Equestrian Center - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 100%	N/A	N/A
9/30/2025	Staying above 100%	Off Track	49%

Public Works
Measures Summary

Number of miles of unimproved roads graded - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	Off Track	412.01
9/30/2024	Staying above 500	On Track	462.77
9/30/2023	Staying above 500	On Track	645.68

Pavement marking maintenance - miles completed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	Off Track	20.04
9/30/2024	Staying above 25	At Risk	0
9/30/2023	Staying above 25	Off Track	13.6

Number of miles of trees trimmed on right-of-way - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 8	N/A	N/A
9/30/2025	Staying above 8	On Track	136.09
9/30/2024	Staying above 8	On Track	46.77

Number of linear feet of sidewalk repaired / replaced - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1500	N/A	N/A
9/30/2025	Staying above 1500	On Track	1,463.33
9/30/2024	Staying above 1500	On Track	7,445.00

Public Works
Measures Summary

Number of miles of right-of-way mowed (internal and contracted) - Cumulative Year-to-Date (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	833.23
9/30/2024	Staying above 500	On Track	640.59

Number of maintenance service requests received - Cumulative Year-to-Date (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 1,500 and 2,000	N/A	N/A
9/30/2025	Maintaining between 1,500 and 2,000	On Track	2,177
9/30/2024	Maintaining between 1,500 and 2,000	On Track	2,267
9/30/2023	Maintaining between 1,500 and 2,000	On Track	1,813

Number of miles of ditches cleaned - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 8	N/A	N/A
9/30/2025	Staying above 8	Off Track	6.69
9/30/2024	Staying above 8	At Risk	1.6
9/30/2023	Staying above 8	At Risk	1.5

Number of work orders initiated - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1500	N/A	N/A
9/30/2025	Staying above 1500	On Track	1,569
9/30/2024	Staying above 1500	On Track	1,678

Public Works
Measures Summary

Focus Area: Transportation

Number of work orders completed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1700	N/A	N/A
9/30/2025	Staying above 1700	On Track	1,632
9/30/2024	Staying above 1700	Off Track	1,500

Percent of service requests closed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	70%
9/30/2024	Staying above 80%	Off Track	45%

Focus Area: Land Use and Infrastructure

Number of driveway requests received - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	77
9/30/2024	Staying above 50	On Track	94

Number of driveway requests approved - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 45	N/A	N/A
9/30/2025	Staying above 45	On Track	46
9/30/2024	Staying above 45	On Track	104

Number of stormwater basins maintained - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	110
9/30/2024	Staying above 50	On Track	106
9/30/2023	Staying above 50	On Track	66

Public Works
Measures Summary

Percent labor rate is below market rate - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 16%	N/A	N/A
9/30/2025	Staying above 16%	On Track	50%
9/30/2024	Staying above 16%	On Track	63%
9/30/2023	Staying above 16%	On Track	58%

Percent of unsatisfactory fleet repairs - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 2%	N/A	N/A
9/30/2025	Staying below 2%	On Track	2%
9/30/2024	Staying below 2%	On Track	1.0%
9/30/2023	Staying below 2%	On Track	0.8%

Percent of breakdowns resulting in unscheduled downtime not identified during preventive maintenance service - goal is to reduce preventable breakdowns - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 2%	N/A	N/A
9/30/2025	Staying below 2%	On Track	1.0%
9/30/2024	Staying below 2%	On Track	1.0%
9/30/2023	Staying below 2%	On Track	0.6%

Public Works
Measures Summary

Governance

Percent of time Fleet Technicians report as accountability time - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	96.6%
9/30/2024	Staying above 95%	On Track	97.0%
9/30/2023	Staying above 95%	On Track	99.0%

2025 Comment: Expected improvement as the technicians become more familiar with the new FASTER software and increase indirect reporting. Direct reporting reflects actual time spent on asset repairs. Indirect reporting reflects technician training, admin, and paid time off.

Solid Waste and Resource Recovery
Measures Summary

Number of total tons of hazardous materials collected in all categories – *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 130	N/A	N/A
9/30/2025	Stay above 130	On Track	132.4

Number of tons of oil recycled - *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 45	N/A	N/A
9/30/2025	Stay above 45	On Track	44.56

Number of tons of paint recycled - *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 10	N/A	N/A
9/30/2025	Stay above 10	On Track	18.37

Number of tons of electronic waste recycled - *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	45.8

Number of tons of other hazardous waste materials recycled – *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	Off Track	23.67

Number of total outreach events - Reported Quarterly (Waste Management)

Target Date	Target	Status	Actual
9/30/2026	Stay above 35	N/A	N/A
9/30/2025	Stay above 35	On Track	54

Solid Waste and Resource Recovery Measures Summary

Number of Leveda Brown Environmental Park Tours - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 5	N/A	N/A
9/30/2025	Stay above 5	On Track	8

Number of Tools For Schools Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 17	N/A	N/A
9/30/2025	Stay above 17	On Track	33

Number of Public Education Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 8	N/A	N/A
9/30/2025	Stay above 8	Off Track	6

Number of Other Outreach Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 10	N/A	N/A
9/30/2025	Stay above 10	Off Track	7

Number of total tons of recycled materials in all categories – *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 3,300	N/A	N/A
9/30/2025	Stay above 3,300	On Track	3,429

Number of tons of mixed paper recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 200	N/A	N/A
9/30/2025	Stay above 200	On Track	217

Solid Waste and Resource Recovery Measures Summary

Focus Area: Waste Management

Number of tons of cardboard recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 2,200	N/A	N/A
9/30/2025	Stay above 2,200	On Track	2,397

Number of tons of aluminum cans recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	43

Number of tons of metal cans recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	44

Number of tons of glass recycled - Reported Quarterly (Waste Management)

Target Date	Target	Status	Actual
9/30/2026	Stay above 400	N/A	N/A
9/30/2025	Stay above 400	On Track	489

Number of tons of plastic containers recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 230	N/A	N/A
9/30/2025	Stay above 230	On Track	239

Solid Waste and Resource Recovery
Measures Summary

Focus Area: Waste Management

Number of total tons of solid waste hauled to the landfill – *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay between 49,000 and 52,000	N/A	N/A
9/30/2025	Stay between 49,000 and 52,000	On Track	53,296

Number of average pounds per day of residential and commercial solid waste collected per capita - *Reported Annually (Waste Management)*

Target Date	Target	Status	Actual
12/31/2025	Staying below 5	N/A	N/A
12/31/2024	Staying below 5	On Track	5.19
12/31/2023	Staying below 5.5	On Track	5.19
12/31/2022	Staying below 5.5	On Track	5.19

Growth Management
Measures Summary

Focus Area: Housing Security

Number of new affordable housing units made available as a result of Alachua County programs and initiatives - Cumulative Year-to-Date (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Stay above 300	N/A	N/A
9/30/2025	Stay above 300	Off Track	208

2025 Comment: In Q4, the County completed renovations on 208 housing units at the Harbor Cove Apartment complex using Housing Finance Authority Bonds. Rental rates at this complex are restricted to affordable levels.

Focus Area: Land Use and Infrastructure

Number of building inspections performed - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 4,500 and 6,500	N/A	N/A
9/30/2025	Maintaining between 4,500 and 6,500	On Track	6,289
9/30/2024	Maintaining between 4,500 and 6,500	Off Track	6,770
9/30/2023	Maintaining between 4,500 and 6,500	At Risk	6,837

Percent of building inspections completed within 24 hours - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	96.3%
9/30/2024	Staying above 90%	On Track	94.9%
9/30/2023	Staying above 90%	On Track	95.0%

Growth Management
Measures Summary

Focus Area: Land Use and Infrastructure

Number of days, on average, to review building permits - Reported Quarterly (Building)

Target Date	Target	Status	Actual
9/30/2026	Staying below 15	N/A	N/A
9/30/2025	Staying below 15	On Track	5
9/30/2024	Staying below 15	On Track	9
9/30/2023	Staying below 15	On Track	8

Number of Development Review Applications reviewed - Cumulative Year-to-Date (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80	N/A	N/A
9/30/2025	Staying above 80	On Track	94
9/30/2024	Staying above 80	On Track	126
9/30/2023	Staying above 80	On Track	144

Percent of final residential development plan dwelling units that are located within the Urban Cluster - 3-Year rolling average - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	97%
9/30/2024	Staying above 90%	On Track	98.3%
9/30/2023	Staying above 90%	On Track	95.5%

2025 Comment: There were 7 new residential units within new developments that received final plan approval this quarter, and none of those were located within the Urban Cluster. This resulted in the 3-year rolling average decreasing from 97.3% to 97.0%, which is still meeting the goal.

Growth Management
Measures Summary

Focus Area: Land Use and Infrastructure

Number of units per acre average in approved residential developments in Urban Cluster, or zero if no developments approved - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 5	N/A	N/A
9/30/2025	Staying above 5	On Track	0.00
9/30/2024	Staying above 5	On Track	0.00
9/30/2023	Staying above 5	On Track	10.1

2025 Comment: There were no new residential developments within the Urban Cluster that received final development plan approval this quarter, therefore there is no data to report.

Number of calendar days on average to process Development Review Applications - Statutorily required time frame is 180 calendar days or less - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying below 180	N/A	N/A
9/30/2025	Staying below 180	On Track	79.4
9/30/2024	Staying below 180	On Track	15.85
9/30/2023	Staying below 180	On Track	11.27

Number of Development Review Applications reviewed - Reported Quarterly (Comprehensive Planning)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20	N/A	N/A
9/30/2025	Staying above 20	On Track	23
9/30/2024	Staying above 20	On Track	33
9/30/2023	Staying above 20	On Track	36

Human Resources
Measures Summary

Number of days to fill a position - from referral of applicants to date Alachua County receives back the background and drug screen results (Offer Date) - Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 30	N/A	N/A
9/30/2025	Staying below 30	On Track	25.98
9/30/2024	Staying below 30	On Track	28.00
9/30/2023	Staying below 30	On Track	24.00

Percent of positions filled by internal promotional opportunity - Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying above 20%	N/A	N/A
9/30/2025	Staying above 20%	Off Track	18.75%
9/30/2024	Staying above 20%	On Track	21.57%
9/30/2023	Staying above 20%	On Track	24.51%

2025 Comment: There were some lower level positions that would not qualify as promotions. There were no internal candidates for some of the vacancies. For some of the positions that had internal applicants, the internal applicants may not have met the minimum requirements or the external candidates were selected for various reasons linked to interviews.

Turnover rate - Percent of new hires, as compared to active filled positions, who leave employment within the first 12 months of start date. Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 1.0%	N/A	N/A
9/30/2025	Staying below 1.0%	Off Track	1.56%
9/30/2024	Staying below 1.0%	Off Track	1.77%
9/30/2023	Staying below 1.0%	Off Track	2.32%

2025 Comment: Mostly resignations and a few probation/involuntary terminations

Human Resources
Measures Summary

Turnover rate - Percent of new hires, as compared to active filled positions, who leave employment within 13 to 36 months of start date. Reported Quarterly (Human Resources)

Target Date	Target	Status	Actual
9/30/2026	Staying below 1.5%	N/A	N/A
9/30/2025	Staying below 1.5%	On Track	1.04%
9/30/2024	Staying below 1.5%	On Track	1.14%
9/30/2023	Staying below 1.5%	On Track	1.41%

Number of hours of organizational development time spent within departments to develop employee skills - Cumulative Year-to-Date (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 15	N/A	N/A
9/30/2025	Staying above 15	On Track	32

Number of in-person training courses newly developed or revised and implemented - Cumulative Year-to-Date (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 3	N/A	N/A
9/30/2025	Staying above 3	On Track	3
9/30/2024	Staying above 3	On Track	4
9/30/2023	Staying above 3	On Track	8

Number of self-directed professional development courses completed - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 100	N/A	N/A
9/30/2025	Staying above 100	On Track	465

Human Resources
Measures Summary

Number of total online training hours completed by learners accessing online training system - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	1,210
9/30/2024	Staying above 500	On Track	1,024
9/30/2023	Staying above 500	On Track	1,664

Percent of employees, for the courses measured, who report they will use what they learned in professional development training on the job - Reported Quarterly (Organizational Development and Training)

Target Date	Target	Status	Actual
9/30/2026	Staying above 90%	N/A	N/A
9/30/2025	Staying above 90%	On Track	97.60%
9/30/2024	Staying above 90%	On Track	97.50%
9/30/2023	Staying above 90%	On Track	97.32%

Information and Telecommunications
Measures Summary

Governance

Percent of website uptime - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	99.1%
9/30/2024	Staying above 98%	On Track	99.0%
9/30/2023	Staying above 98%	On Track	99.0%

Percent of Help Desk calls answered - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	98%
9/30/2024	Staying above 95%	On Track	99%
9/30/2023	Staying above 95%	On Track	98%

Percent of internet uptime - Reported Quarterly (Telecommunications Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	99%
9/30/2024	Staying above 98%	On Track	99%
9/30/2023	Staying above 98%	On Track	99%

Information and Telecommunications
Measures Summary

Governance

Percent of email uptime - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	99.00%
9/30/2023	Staying above 98%	On Track	99.00%

Percent of virtual server farm availability - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	100.00%
9/30/2023	Staying above 98%	On Track	100.00%

Percent of SAN (Storage Area Network) availability - Reported Quarterly (Information Services)

Target Date	Target	Status	Actual
9/30/2026	Staying above 98%	N/A	N/A
9/30/2025	Staying above 98%	On Track	100%
9/30/2024	Staying above 98%	On Track	99%
9/30/2023	Staying above 98%	On Track	99%

Parks & Open Space
Measures Summary

Percent of residential units in unincorporated Alachua County that have access to a County-operated neighborhood park (within 1-mile for urban or 2-miles for rural) or a community park (within 3-miles for urban or 6-miles for rural) – Reported Annually (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Stay above 62%	N/A	N/A
9/30/2025	Stay above 62%	On Track	62%
12/31/2024	Stay above 62%	On Track	62%

Number of Parks and Open Spaces capital projects completed - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2	N/A	N/A
9/30/2025	Staying above 2	On Track	4
9/30/2024	Staying above 2	On Track	3
9/30/2023	Staying above 2	Off Track	1

Number of parks acres – activity-based recreation sites per 1,000 unincorporated residents per the Comprehensive Plan - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 0.5	N/A	N/A
9/30/2025	Staying above 0.5	On Track	1.89
9/30/2024	Staying above 0.5	On Track	1.89
9/30/2023	Staying above 0.5	On Track	1.33

Number of days recreation fields or courts are utilized for programming by contracted partners - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	At Risk	41

Parks & Open Space
Measures Summary

Focus Area: Parks and Public Spaces

Number of days Cuscowilla is utilized for community benefit, including internal County use or fee waivers - Cumulative Year-to-Date (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 26	N/A	N/A
9/30/2025	Staying above 26	Off Track	30

Governance

Percent of operating expenditures recuperated through revenue at Cuscowilla - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 60%	N/A	N/A
9/30/2025	Staying above 60%	On Track	60%

Percent of operating expenditures recuperated through revenue at the Equestrian Center - Reported Quarterly (Parks and Open Space)

Target Date	Target	Status	Actual
9/30/2026	Staying above 100%	N/A	N/A
9/30/2025	Staying above 100%	Off Track	49%

Public Works
Measures Summary

Number of miles of unimproved roads graded - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	Off Track	412.01
9/30/2024	Staying above 500	On Track	462.77
9/30/2023	Staying above 500	On Track	645.68

Pavement marking maintenance - miles completed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	Off Track	20.04
9/30/2024	Staying above 25	At Risk	0
9/30/2023	Staying above 25	Off Track	13.6

Number of miles of trees trimmed on right-of-way - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 8	N/A	N/A
9/30/2025	Staying above 8	On Track	136.09
9/30/2024	Staying above 8	On Track	46.77

Number of linear feet of sidewalk repaired / replaced - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1500	N/A	N/A
9/30/2025	Staying above 1500	On Track	1,463.33
9/30/2024	Staying above 1500	On Track	7,445.00

Public Works
Measures Summary

Number of miles of right-of-way mowed (internal and contracted) - Cumulative Year-to-Date (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 500	N/A	N/A
9/30/2025	Staying above 500	On Track	833.23
9/30/2024	Staying above 500	On Track	640.59

Number of maintenance service requests received - Cumulative Year-to-Date (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Maintaining between 1,500 and 2,000	N/A	N/A
9/30/2025	Maintaining between 1,500 and 2,000	On Track	2,177
9/30/2024	Maintaining between 1,500 and 2,000	On Track	2,267
9/30/2023	Maintaining between 1,500 and 2,000	On Track	1,813

Number of miles of ditches cleaned - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 8	N/A	N/A
9/30/2025	Staying above 8	Off Track	6.69
9/30/2024	Staying above 8	At Risk	1.6
9/30/2023	Staying above 8	At Risk	1.5

Number of work orders initiated - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1500	N/A	N/A
9/30/2025	Staying above 1500	On Track	1,569
9/30/2024	Staying above 1500	On Track	1,678

Public Works
Measures Summary

Number of work orders completed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 1700	N/A	N/A
9/30/2025	Staying above 1700	On Track	1,632
9/30/2024	Staying above 1700	Off Track	1,500

Percent of service requests closed - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 80%	N/A	N/A
9/30/2025	Staying above 80%	Off Track	70%
9/30/2024	Staying above 80%	Off Track	45%

Number of driveway requests received - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	77
9/30/2024	Staying above 50	On Track	94

Number of driveway requests approved - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 45	N/A	N/A
9/30/2025	Staying above 45	On Track	46
9/30/2024	Staying above 45	On Track	104

Number of stormwater basins maintained - Reported Quarterly (Transportation)

Target Date	Target	Status	Actual
9/30/2026	Staying above 50	N/A	N/A
9/30/2025	Staying above 50	On Track	110
9/30/2024	Staying above 50	On Track	106
9/30/2023	Staying above 50	On Track	66

Public Works
Measures Summary

Percent labor rate is below market rate - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 16%	N/A	N/A
9/30/2025	Staying above 16%	On Track	50%
9/30/2024	Staying above 16%	On Track	63%
9/30/2023	Staying above 16%	On Track	58%

Percent of unsatisfactory fleet repairs - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 2%	N/A	N/A
9/30/2025	Staying below 2%	On Track	2%
9/30/2024	Staying below 2%	On Track	1.0%
9/30/2023	Staying below 2%	On Track	0.8%

Percent of breakdowns resulting in unscheduled downtime not identified during preventive maintenance service - goal is to reduce preventable breakdowns - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying below 2%	N/A	N/A
9/30/2025	Staying below 2%	On Track	1.0%
9/30/2024	Staying below 2%	On Track	1.0%
9/30/2023	Staying below 2%	On Track	0.6%

Public Works
Measures Summary

Percent of time Fleet Technicians report as accountability time - Reported Quarterly (Fleet Management)

Target Date	Target	Status	Actual
9/30/2026	Staying above 95%	N/A	N/A
9/30/2025	Staying above 95%	On Track	96.6%
9/30/2024	Staying above 95%	On Track	97.0%
9/30/2023	Staying above 95%	On Track	99.0%

2025 Comment: Expected improvement as the technicians become more familiar with the new FASTER software and increase indirect reporting. Direct reporting reflects actual time spent on asset repairs. Indirect reporting reflects technician training, admin, and paid time off.

Solid Waste and Resource Recovery Measures Summary

Focus Area: Waste Management

Number of total tons of hazardous materials collected in all categories – *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 130	N/A	N/A
9/30/2025	Stay above 130	On Track	132.4

Number of tons of oil recycled - *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 45	N/A	N/A
9/30/2025	Stay above 45	On Track	44.56

Number of tons of paint recycled - *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 10	N/A	N/A
9/30/2025	Stay above 10	On Track	18.37

Number of tons of electronic waste recycled - *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	45.8

Number of tons of other hazardous waste materials recycled – *Reported Quarterly (Hazardous Waste)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	Off Track	23.67

Number of total outreach events - Reported Quarterly (Waste Management)

Target Date	Target	Status	Actual
9/30/2026	Stay above 35	N/A	N/A
9/30/2025	Stay above 35	On Track	54

Solid Waste and Resource Recovery
Measures Summary

Focus Area: Waste Management

Number of Leveda Brown Environmental Park Tours - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 5	N/A	N/A
9/30/2025	Stay above 5	On Track	8

Number of Tools For Schools Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 17	N/A	N/A
9/30/2025	Stay above 17	On Track	33

Number of Public Education Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 8	N/A	N/A
9/30/2025	Stay above 8	Off Track	6

Number of Other Outreach Events - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 10	N/A	N/A
9/30/2025	Stay above 10	Off Track	7

Number of total tons of recycled materials in all categories – *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 3,300	N/A	N/A
9/30/2025	Stay above 3,300	On Track	3,429

Number of tons of mixed paper recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 200	N/A	N/A
9/30/2025	Stay above 200	On Track	217

Solid Waste and Resource Recovery Measures Summary

Focus Area: Waste Management

Number of tons of cardboard recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 2,200	N/A	N/A
9/30/2025	Stay above 2,200	On Track	2,397

Number of tons of aluminum cans recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	43

Number of tons of metal cans recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 40	N/A	N/A
9/30/2025	Stay above 40	On Track	44

Number of tons of glass recycled - Reported Quarterly (Waste Management)

Target Date	Target	Status	Actual
9/30/2026	Stay above 400	N/A	N/A
9/30/2025	Stay above 400	On Track	489

Number of tons of plastic containers recycled - *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay above 230	N/A	N/A
9/30/2025	Stay above 230	On Track	239

Solid Waste and Resource Recovery
Measures Summary

Focus Area: Waste Management

Number of total tons of solid waste hauled to the landfill – *Reported Quarterly (Waste Management)*

Target Date	Target	Status	Actual
9/30/2026	Stay between 49,000 and 52,000	N/A	N/A
9/30/2025	Stay between 49,000 and 52,000	On Track	53,296

Number of average pounds per day of residential and commercial solid waste collected per capita - *Reported Annually (Waste Management)*

Target Date	Target	Status	Actual
12/31/2025	Staying below 5	N/A	N/A
12/31/2024	Staying below 5	On Track	5.19
12/31/2023	Staying below 5.5	On Track	5.19
12/31/2022	Staying below 5.5	On Track	5.19

Tourism & Economic Development
Measures Summary

Focus Area: Economic Development

Dollars received through Tourist Tax collections - Annually Reported (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Starting at 1,000,000 and tracking to 6,000,000	N/A	N/A
9/30/2025	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 9,434,495
9/30/2023	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 8,206,660
9/30/2022	Starting at 1,000,000 and tracking to 6,000,000	On Track	$ 7,554,212

Number of advertising impressions across all media - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 40,000,000	N/A	N/A
9/30/2025	Stay above baseline of 40,000,000	On Track	114,610,368

Focus Area: Environment and Conservation

Number of Home Horticulture customers requesting Florida Friendly and Gardening Practices information - Cumulative-Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 4,000	N/A	N/A
9/30/2025	Staying above 4,000	On Track	22,615
9/30/2024	Staying above 4,000	On Track	12,449
9/30/2023	Staying above 4,000	On Track	21,331

Number of unique businesses and organizations applying for tourism funding - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 60	N/A	N/A
9/30/2025	Stay above baseline of 60	On Track	102

Tourism & Economic Development
Measures Summary

Focus Area: Economic Development

Number of unique visitors to the Tourism website - Cumulative-Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Stay above baseline of 800,000	N/A	N/A
9/30/2025	Stay above baseline of 800,000	Off Track	555,828

Percent of Alachua County hotel room occupancy - Calendar Year-to-Date (Visit Gainesville, Alachua County, FL)

Target Date	Target	Status	Actual
9/30/2026	Staying above 65%	N/A	N/A
9/30/2025	Staying above 65%	On Track	70.3%
9/30/2024	Staying above 65%	On Track	71.0%
9/30/2023	Staying above 65%	On Track	67.4%

UF/IFAS Extension Alachua County
Measures Summary

Focus Area: Economic Development

Number of Commercial Agriculture customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 40,000	N/A	N/A
9/30/2025	Staying above 40,000	On Track	138,373
9/30/2024	Staying above 40,000	On Track	42,181
9/30/2023	Staying above 40,000	On Track	117,530

Number of Farmers Market permits requested to sell in local markets - Cumulative Year-to-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 25	N/A	N/A
9/30/2025	Staying above 25	On Track	34

Focus Area: Public Health, Social, and Youth Services

Number of 4-H customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 2,500	N/A	N/A
9/30/2025	Staying above 2,500	On Track	11,499
9/30/2024	Staying above 2,500	On Track	4,974
9/30/2023	Staying above 2,500	On Track	5,955

Number of Family and Consumer Sciences customer contacts - Cumulative Year-To-Date (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 300	N/A	N/A
9/30/2025	Staying above 300	On Track	1,470
9/30/2024	Staying above 300	On Track	1,928
9/30/2023	Staying above 300	On Track	1,489

2025 Comment: New Family and Consumer Sciences Agent started in August 2025.

UF/IFAS Extension Alachua County
Measures Summary

Focus Area: Public Health, Social, and Youth Services

Number of IFAS customers requesting pesticide safety training and exam - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 45	N/A	N/A
9/30/2025	Staying above 45	On Track	196
9/30/2024	Staying above 30	On Track	870
9/30/2023	Staying above 30	On Track	44

Number of current 4-H volunteers - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 150	N/A	N/A
9/30/2025	Staying above 150	Off Track	81
9/30/2024	Staying above 150	Off Track	88
9/30/2023	Staying above 150	Off Track	79

Number of youth currently enrolled in 4-H programs - Reported Quarterly (UF/IFAS Extension Alachua County)

Target Date	Target	Status	Actual
9/30/2026	Staying above 200	N/A	N/A
9/30/2025	Staying above 200	On Track	445
9/30/2024	Staying above 200	On Track	369
9/30/2023	Staying above 200	On Track	370